



ICRC

International Committee of the Red Cross (ICRC), South Sudan

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APPROVED



The International Committee of the Red Cross (ICRC) is an impartial, neutral, and independent organization whose exclusively humanitarian mission is to protect the lives and dignity of victims of war and internal violence and to provide them with assistance. It also endeavours to prevent suffering by promoting and strengthening humanitarian law and universal humanitarian principles.

**Disclaimer:**

**The ICRC does not request any form of payment at any stage of the recruitment process (application, interview, processing, training, or any other fees). Any such request is fraudulent and should be reported immediately. Only shortlisted candidates will be contacted.**

**External/Internal Vacancy Announcement**

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<b>FUNCTION:</b>	Environmental Scanning Officer (ESO)
<b>NUMBER OF POSITIONS:</b>	1
<b>PLACE OF EMPLOYMENT:</b>	Juba, Central Equatoria

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**Purpose**

The Environment Scanning (ESO) Officer supports decision-making by proactively identifying, monitoring and analysing information from a variety of public sources in line with the delegation's priorities. S/He contextualizes and links the selected information with the political, economic and security environment and performs systematic monitoring of the reputation of the ICRC and SSRC in local and international media.

**Main Responsibilities**

- Monitors and measures the visibility of the ICRC and SSRC.
- Adds value to the information by connecting the dots between events and linking the information to the wider political, social and economic situation using facts and data.
- Identifies influencers in order to support public and operational communication.
- Identifies and monitors a variety of public sources that are relevant for the ICRC (with specific focus on local media) on issues related to the delegation's communication and operational objectives, in order to alert on risks and opportunities.
- Proactively explores, identifies, and analyses emerging issues and trends.
- Reports efficiently and succinctly on the selected information by providing quantitative and qualitative analysis and a description of the trends and dynamics observed in public sources, including social media.
- In times of crisis, adapts monitoring and reporting to support the delegation's priorities and challenges.
- Regularly assesses the added value of the contributions/services with end-users.
- Supports big data analysis performed by the Trends, Reputation, Analysis and Knowledge (TRAK) Unit, by qualifying and validating local data and sources.
- Supports communication-related training and coaching for field-structure staff and/or other departments when needed.
- Elaborates written reports on the activities and contributes to the internal reporting system.
- Participates in the PfR/MfR process, including elaboration of narrative and budget, and the ensuing development of plans of action.

**Only short-listed candidates will be contacted.**



## ADDITIONAL DUTIES

- Follows up on all work-related messages and correspondence with the relevant contacts and departments.
- Is aware of the delegation/sub-delegation's objectives and has a good knowledge of the Movement and other contacts relevant to the position.
- Represents the ICRC in an appropriate way during activities, in meetings and in the field, and avoids any activity that may reflect negatively on the ICRC's image.
- Takes responsibility for own professional learning and development.

## Certification/education required.

- Degree in communications, marketing, or journalism, preferably with a digital background and specialization (managing websites, social media platforms, video projects, etc.).
- Certified experience in online information searching, filtering and evaluation
- Fluent command in English and Arabic

## Professional experience required

- Minimum 3 years' experience as Environment Scanning Officer or similar position.
- Excellent knowledge of the media and social media landscape.
- Proven capacity to analyze complex and evolving situations.
- Familiarity with search engine optimization.
- Excellent public speaking skills
- Good understanding of humanitarian principles and the ICRC mandate is an asset
- Experience in analysis, reporting, and field coordination



## Application Instructions:

Applicants are **highly encouraged to apply online** through the ICRC **e-recruitment system**:

1. Create an account at [careers.icrc.org](https://careers.icrc.org).
2. Fill in your details and submit your **one-page cover letter and CV (max 2 pages)** in English.

The e-recruitment system allows **secure submission of applications** and **tracking of application status**.

Hard copy applications can be submitted to the ICRC Country Head Office, located along Ministries Road, Amarat, Juba – South Sudan.

**The deadline for application submission is Monday 13<sup>th</sup> April 2026 at 5:00 P.M.**

**Only complete applications will be considered.** Please note that this position is open only to South Sudanese nationals.

## Commitment to Diversity

**The ICRC values diversity and is committed to creating an inclusive working environment. We welcome applications from all qualified applicants, especially women and persons with disabilities.**

**We encourage persons with impairments to clearly indicate in their application how we can assist them during the recruitment process.**

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## Code of Conduct and Confidentiality

Only short-listed candidates will be contacted.



The ICRC does not tolerate fraud, sexual exploitation and abuse, any kind of harassment, including sexual harassment and discrimination. Therefore, selected candidates will be subject to rigorous reference and background checks. All staff hired by ICRC are also expected to follow the ICRC's Code of Conduct.

All applications will be treated with the strictest confidentiality.

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