

### Job opening

Job Title	Assistant Technician (AT)	
Organization	The Association for Media Development in South Sudan (AMDISS)	
Job Location	Juba- with frequent travel to USAID PIVOT Counties/states in South Sudan	
Contract:	9 months, with the possibility of renewal subject to availability of funding and performance	
Posting Date	: November 23 <sup>rd</sup> , 2023,	Closing date: December 22 <sup>nd</sup> , 2023.

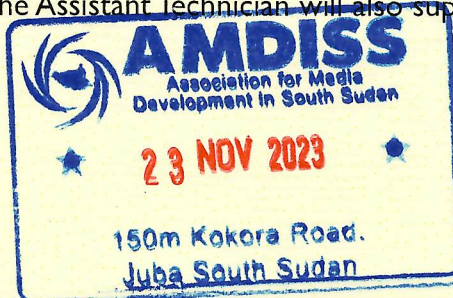
### Organizations Description

The Association for Media Development in South Sudan (AMDISS) is a member-based independent media association established in 2003 to professionalize and advocate for media freedom, access to information, and open media space free from censorship. AMDISS is working with IREX in implementing the Sustainable Independent Media Activity in South Sudan (SIMA). The program is grounded in the understanding that a vibrant, resilient, and self-reliant media sector is a core building block for greater inclusive social cohesion, accountability, enhanced democratic governance, conflict resolution, and more pluralistic societies. The program also emphasizes building and addressing media partners' sustainability from three angles: financial, institutional, and social. As part of the project, AMDISS, in year one, launched a technical help desk for radio partners. AMDISS also conducted a technical need assessment for radio partners and identified critical needs for support.

### Job Responsibilities

#### Overall job purpose

The Assistant Technician will primarily lead the technical help desk established by AMDISS during year 1 of the SIMA project. The AT is expected to support selected radio stations at the IREX-SIMA strategic partner at the PIVOT locations, maintaining radio partners' broadcast infrastructure, digital systems, and computer repairs so they are well-functioning. The AT will also support the training and mentoring of the media workers who are aligned explicitly in the technical support areas such as basic repairs, technology, and maintenance of the radio equipment in the respective radio stations. The Assistant Technician will also supervise a team of technicians that AMDISS will engage.





## Reporting lines

Reporting to	AMDISS Organizational Development Specialist
Supervising	Radio Technicians to be engaged by AMDISS.
Give technical advice.	IREX, AMDISS and Radio Partners



## Essential Functions

### Technical Support to Partner Radio Stations

- Provide a swift response to technical issues reported by partner stations through virtual diagnosis/troubleshooting, document the issues found, and develop a technical plan for improvement, including identifying for repair and replacement.
- Develop a regular technical plan for each partner radio station and implement regular remote communication, support, and field visits to respond to the technical needs raised by the respective radio station to be addressed.
- Train and mentor radio station staff to develop skills in basic technical aspects of radio equipment maintenance and repairs.
- Build the technical capacity of management of the radio equipment to implement improvement identified and to enhance their responsibility on properly using the available equipment.
- Ensure an inventory of all technical assets in each partner radio station is well documented.

### General technical support

- Provide input, advice, and feedback on sustainability and proper usage of particular technical equipment or new products and processes at the technical help desk established by AMDISS and partner radio stations.
- Provide recommendations on procurement of suitable equipment matching the existing or new product's technology.
- Support IREX in establishing and maintaining an equipment resource pool while continuously identifying problems at the radio stations and providing solutions.
- Identify training and work opportunities to develop and keep knowledge and skills updated for the relevant technical staff.
- Supervise a team of technical consultants engaged with AMDISS.
- Provide technical support and advice to IREX when needed.

### Desired skills

- Strong troubleshooting and problem-solving in a complex radio system.
- Knowledge, skills, and experience in dealing with radio frequency, FM.
- Software understanding and development.
- Knowledge and skills in database administration
- DAB + encoding and transmission experience.



## Qualifications:

1. Knowledge in both theory and practical aspects of radio broadcast system
2. Knowledge, skills, and experience in delivering training and technical mentorship programs to relevant radio staff with varying skills and capacities.
3. Demonstrated experience diagnosing and fixing technical problems across various radio broadcast systems.
4. IT skills, computer use/internet, and basic troubleshooting
5. Ability to communicate clearly and easily to be understood.
6. Willing and commitment to spend time in the field with limited facilities.
7. Must be self-reliant, have a good work attitude with a team, and be a problem solver.
8. The ability to use both English and Arabic will be an added advantage.
9. Relevant academic qualification.

## Competencies:

- **Organizational:** The ability to think ahead, organize a proper database, and plan is essential.
- **Analytical thinking-** Analysing various technical problems, from equipment surveys to training program assessments, to create the best strategies possible is a core skill.
- **Proven analytical and writing skills** – ability to document and provide written reports on diagnosing and troubleshooting specific technical issues.
- **Attention to detail-**dealing with various technical equipment requires someone who pays attention to details. Overlooking certain pieces of data can be detrimental to overall results.
- **Interpersonal skills-** as an influencer who strives to help others develop and grow, AT needs strong interpersonal skills to gain the trust of AMDISS and the staff of the partner radio stations to benefit from his/her expertise.
- **Resilience** – Can maintain personal effectiveness by managing own emotions in the face of pressure or when dealing with a provocative situation.

## How to apply:

Applications (Cover letter and updated CV) must be submitted by close of business on **22<sup>nd</sup> December, 2023 at 5 :00 pm** to the following address: [info@amdiss.org](mailto:info@amdiss.org)

This position is open to South Sudanese nationals only. Qualified women are strongly encouraged to apply.

**Only short-listed candidates will be contacted.**

