



ICRC

International Committee of the Red Cross
ICRC Compound, Ministries Road, Amarat Juba, South Sudan

Vacancy Advertisement ICRC – South Sudan



FUNCTION: Field Communication Officer

PLACE OF EMPLOYMENT: JUBA

PURPOSE

The Field Communication Officer contributes to developing and implementing the delegation's strategy on community engagement and accountability to affected populations (AAP), aimed at integrating feedback from communities into the ICRC's programme cycle and enhancing the organization's accountability towards those it seeks to assist and protect. By engaging key stakeholders, s/he helps facilitate access to people in need and improve security for and the impact of ICRC operations. S/he helps enhance acceptance of the ICRC and the National Red Cross/Red Crescent Society in the country. S/he contributes to promoting respect for international humanitarian law (IHL) and other relevant norms among relevant authorities, armed and security forces, armed groups and communities.

FUNCTION DESCRIPTION

- Develops and updates relevant tools, methodologies and approaches to enable attainment of community engagement objectives of the Delegation and its sub-delegations.
- Leads and / or contributes to development, launch, implementation and evaluation of data collection, interpretation and analysis of accountability to affected population activities of the Delegation in coordination with relevant focal points. Supports and contributes to perception surveys carried out or delivered by the Communication department.
- Collaborates with colleagues from operational teams to ensure feedback from affected people is documented, analyzed, evaluated and integrated in operational responses.
- Proactively explores, identifies and analyses emerging issues and trends relating the AAP and the Delegation's activities in particular. Reports efficiently and succinctly on the selected information by providing quantitative and qualitative analysis and a description of the trends and dynamics observed in public sources, including social media.
- Leads and / or contributes to design, delivery and evaluation of AAP training for the Delegation and sub-delegations.
- Under the supervision of the Operational Communication Officer contributes to developing, implementing and evaluating relevant operational communication goals, strategies and tools including through the use of perception surveys.
- Contributes to definition, in consultation with the delegation and/or sub-delegation management team, the delegation's or sub-delegation's overall desired identity and key messages. Periodically reviews its external position on priority issues of themes to ensure operational communication tools continue to be relevant and appropriate to achieve the desired identity;
- Contributes to the delegation's analysis of political, security, military, humanitarian and other developments related to ICRC reputation/perception management and capacity to operate;
- Represents the ICRC to diverse audiences in line with the delegation's objectives.

MINIMUM REQUIREMENTS:

- University degree or equivalent (preferably master's level) in a relevant field such as communications, sociology, political science or economics. Master's degree an advantage.
- Fluent spoken and written English and spoken Arabic.
- Excellent computer and data analysis skills including capacity to use of Microsoft Word, Microsoft Excel, Microsoft Powerpoint and SPSS.
- 5 years' work experience in a relevant field. Experience in field research or working in humanitarian organization is an advantage.
- Proven experience in community engagement, monitoring and evaluation or field research is a strong asset.
- Proven experience as a trainer, in capacity building and delivery of programmes a distinct advantage.

The International Committee of the Red Cross (ICRC) is an impartial, neutral and independent organization whose exclusively humanitarian mission is to protect the lives and dignity of victims of war and internal violence and to provide them with assistance. It also endeavours to prevent suffering by promoting and strengthening humanitarian law and universal humanitarian principles.

HOW TO APPLY

Interested candidates should submit their application in English, to ICRC offices in **Juba, Malakal, Bentiu, Yei, Bor and Wau** or by email to: jub_recruitment_services@icrc.org until **Monday, 22nd February 2021** to the HR Manager.

1. Motivation letter setting out why you are the suitable person for this role.

2. CV, copies of certificates and copy of nationality ID. Please clearly mark the position title in the subject title of your email.

Only Short-listed Candidates Will Be Contacted. Applications Not Retained Will Not Be Returned

