

Cordaid is an internationally operating value-based emergency relief and development organization, working in and on fragility. We stand with those who are hit hardest by poverty and conflict. We support them in their struggle to move beyond survival and to fully participate in equitable and resilient societies.

Cordaid South Sudan requires provision of Internet services and will enter into a contract with a reputable Internet Service Provider (ISP), preferably an Internet Backbone provider. In this regard, the Bank invites tenders from interested and eligible candidates. Tenderers are required to carefully read the following specifications and conditions that will apply when the contract is awarded to the successful bidder and seek any clarification required before submission of their tender.

Cordaid South Sudan office invites sealed bids from eligible companies for provision of internet services.

1.2 Interested eligible companies may obtain further information by writing to [tendercordaidsouthsudan@cordaid.org](mailto:tendercordaidsouthsudan@cordaid.org) between 9.00 a.m. and 4.00 p.m. South Sudan, time during working days before the deadline day.

1.3 Prices quoted should be inclusive of all taxes and delivery costs, must be expressed in US Dollars and shall remain valid for a period of 120 days from the closing date of the tender.

1.4 Completed Tender Documents in plain sealed envelopes marked with the tender reference number and title should be deposited in the Tender Box located at the Front Entrance to the Cordaid Juba office before the closing date of Wednesday 21<sup>st</sup>, December 2022 at 16:00 hours South Sudan time.

- a) 4-5 years of working experience with Local and international NGOs in South Sudan
- b) Must be able to provide uptime for at least 95 % of the contract at all times This must come with a monthly report. The ISP shall state clearly about compensation/ penalty in case of failure of the service provision.
- c) The service provider must have physical presence in at least two states in South Sudan should also have a technician ready for dispatch in case there is an issue which cannot be resolved remotely.

- d) availability of 365/24/7 technical staff to provide a good option for downtime they should be able to report to the focal persons about any issues related to the Link.
- e) The service provider should be able to provide grouped capacities with real time monitoring tool/Software to Cordaid IT.
- f) CORDAID has satellite equipment on most of the sites mostly KU band already mounted.
- g) Have valid operating licenses in South Sudan. e.g., BUSINESS REGISTRATION, NATIONAL COMMUNICATIONS AUTHORITY, TAX CLEARANCE and all other documentations to show full compliance and operations in South Sudan.
- h) Proposed lead time to deliver the solution to customer satisfaction
- i) Financial capacity to source and deliver the solution
- j) The vendor shall provide the financial proposal in USD.
- k) The prices quoted must include all-inclusive taxes.

**Deadline for submission is on 21<sup>st</sup> December 2022 1600hrs South Sudan time**

**Hard copy Proposals can be delivered in the tender box at Cordaid Juba office- Hai-Malakal Juba Next to Bio Lab.**

No	Site Name	Bandwidth Capacity	Cost Per Month USD
1	Bentiu CHD	256Kbps Up/768 Kbps Down	
2	Bentiu Hospital	256Kbps Up/768 Kbps Down	
3	Bentiu Residence	128Kbps Up/256 Kbps Down	
4	Chukudum hospital	128Kbps Up/256 Kbps Down	
5	Chukudum Residence	256Kbps Up/512 Kbps Down	
6	Torit hospital	128Kbps Up/256 Kbps Down	
7	Torit Guesthouse	128Kbps Up/256 Kbps Down	

<b>8</b>	<b>Torit CHD</b>	<b>128Kbps Up/256 Kbps Down</b>	
<b>9</b>	<b>Nimule Hospital</b>	<b>384Kbps Up/1024 Kbps Down</b>	
<b>10</b>	<b>Nimule Guesthouse</b>	<b>128Kbps Up/256 Kbps Down</b>	
<b>11</b>	<b>Wau Office</b>	<b>128Kbps Up/256 Kbps Down</b>	
<b>12</b>	<b>Kodok</b>	<b>128Kbps Up/256 Kbps Down</b>	
<b>13</b>	<b>Mankien</b>	<b>128Kbps Up/256 Kbps Down</b>	
<b>14</b>	<b>Mayom</b>	<b>128Kbps Up/256 Kbps Down</b>	
<b>15</b>	<b>Bor</b>	<b>512Kbps down/256 kbps UP</b>	
<b>16</b>	<b>Juba</b>	<b>10 mbps</b>	