



10th September 2026

JOB ADVERT

Position: Risk Communication and Community Engagement (RCCE) Officer
Duty Station: Gorom Refugee Settlement, Juba County, South Sudan
Period: Four (4) Months with a possibility of Extension
Direct Supervisor: Health Manager

Background:

Peace Winds Japan (Peace Winds) with funding from UNHCR is implementing an emergency health response project in Gorom Refugee Settlement and the surrounding host community in Juba County, Central Equatoria State, South Sudan. The project aims to strengthen community preparedness and response to public health emergencies, with particular focus on Ebola Virus Disease (EVD), Cholera and other epidemic-prone diseases.

Effective risk communication and meaningful community engagement are critical to preventing disease transmission, promoting early reporting of suspected cases, addressing misinformation and rumors, and ensuring that communities have access to accurate, timely and understandable health information.

Peace Winds is therefore seeking a qualified, motivated and experienced Risk Communication and Community Engagement (RCCE) Officer to lead community-level RCCE activities under the Ebola response project. The successful candidate will work closely with the Health Manager, community health workers, community leaders, refugee leadership structures, health facilities, schools, religious institutions, women and youth groups, and other relevant stakeholders.

The RCCE Officer will be based in Gorom Refugee Settlement and will primarily work with both the refugee and host community.

Job Purpose:

The RCCE Officer will be responsible for planning, coordinating and implementing risk communication and community engagement activities to improve community knowledge, awareness and practices related to Ebola, Cholera and other epidemic-prone diseases.

The position will focus on strengthening community capacity to recognize prevention measures and warning signs, report suspected cases promptly, counter misinformation and rumors, and promote appropriate health-seeking behavior.

The Officer will facilitate training and awareness sessions for community leaders, refugee leaders, teachers, religious leaders, women and youth representatives, community health





workers and other community structures on Ebola and Cholera prevention, preparedness, early detection and reporting.

The Officer will also establish and maintain effective mechanisms for rumor identification and tracking, community feedback, misinformation management and dissemination of verified health information.

Key Responsibilities:

1. Risk Communication and Community Awareness

- Develop and implement community-based RCCE activities in line with the project's Ebola and Cholera response objectives
- Conduct regular community awareness sessions on Ebola and Cholera prevention, transmission, signs and symptoms, early reporting and appropriate health-seeking behavior
- Ensure that health messages are accurate, simple, culturally appropriate and understandable to different groups within the community
- Support the dissemination of key health messages through appropriate communication channels, including community meetings, dialogue sessions, schools, religious institutions, community leaders, radio, posters, information materials and other appropriate platforms
- Identify and address knowledge gaps and misconceptions related to Ebola, Cholera and other epidemic-prone diseases
- Ensure that information provided to communities is consistent with guidance from the Ministry of Health, WHO, UNHCR and other relevant health authorities

2. Training and Capacity Building of Community Representatives

- Organize and facilitate training for community representatives on Ebola and Cholera prevention, preparedness and response
- Train and support Community leaders; Refugee leaders; Religious leaders; School teachers; Women representatives; Youth representatives; Community health workers and volunteers; Other relevant community structures
- Build the capacity of community representatives to identify and communicate accurate information on Ebola and Cholera
- Equip community representatives with knowledge on recognizing signs and symptoms and the importance of early reporting of suspected cases
- Develop or adapt training materials, presentations, talking points and other communication materials as required



- Provide continuous technical support and refresher sessions to community representatives

3. Rumor Tracking and Misinformation Management

- Establish and maintain an effective community rumor and misinformation tracking mechanism
- Regularly collect, document, categorize and analyze rumors, concerns, questions and misinformation circulating within the refugee and host communities
- Identify emerging rumors that could negatively affect disease prevention, health-seeking behavior or acceptance of public health interventions
- Work closely with the Health Manager and relevant health authorities to verify rumors and develop appropriate responses
- Ensure timely dissemination of accurate and verified information to address identified rumors and misinformation
- Maintain a rumor log/database and regularly share key trends and findings with the Health Manager and project team
- Monitor community perceptions and concerns regarding Ebola and Cholera response activities and recommend appropriate actions

4. Community Feedback and Engagement

- Establish and strengthen two-way communication mechanisms between communities and the project team
- Create opportunities for refugees and host communities to ask questions, provide feedback and raise concerns regarding Ebola and Cholera prevention and response activities
- Conduct regular community dialogues and feedback sessions
- Ensure that community feedback is documented, analyzed and appropriately referred to the relevant staff for action
- Follow up on feedback and ensure that communities receive appropriate responses where possible
- Promote meaningful participation of women, youth, persons with disabilities and other potentially marginalized groups in community engagement activities
- Ensure that RCCE activities are inclusive and sensitive to gender, age, culture and social dynamics

5. Community-Based Surveillance and Early Reporting





- Promote community understanding of the importance of early identification and reporting of suspected Ebola and Cholera cases
- Work with community representatives and community health workers to strengthen community-level alert and reporting mechanisms
- Support communities to understand when and how to report suspected cases or unusual health events
- Encourage timely referral and appropriate health-seeking behavior
- Immediately report significant community concerns, suspected outbreaks, unusual disease events or critical rumors to the Health Manager through established reporting channels
- Support community preparedness activities during suspected or confirmed outbreaks

6. Engagement with Schools and Religious Institutions

- Work with schools and teachers to promote Ebola and Cholera prevention among students, teachers and school communities
- Support the development and delivery of age-appropriate health education messages
- Engage religious leaders and institutions as trusted sources of accurate health information
- Support religious leaders to disseminate verified prevention messages through sermons, meetings and other appropriate platforms
- Identify and utilize trusted community influencers to strengthen acceptance and uptake of public health messages

7. Community Mobilization

- Mobilize communities to participate in health awareness activities, community dialogues and disease prevention initiatives
- Support community leaders and volunteers to cascade accurate health information to households
- Map and maintain an updated database of key community structures, influencers and communication channels
- Identify trusted community structures that can support rapid dissemination of emergency health messages during an outbreak
- Support the project team in organizing community meetings, campaigns, health promotion events and other emergency response activities

8. Monitoring, Reporting and Documentation

- Develop weekly and monthly RCCE activity plans





- Maintain accurate records of all RCCE activities conducted, participants reached and key issues identified
- Prepare regular activity reports highlighting achievements, challenges, community concerns, rumors and recommendations
- Track RCCE indicators and provide timely data for project reporting
- Document community feedback, frequently asked questions, rumors and actions taken
- Contribute to project reports, donor reports and other required documentation
- Participate in monitoring visits, assessments, surveys and other project learning activities
- Maintain proper documentation of training sessions, attendance sheets, community meetings and awareness activities

9. Coordination and Collaboration

- Work closely with the Health Manager and other Peace Winds project staff to ensure coordinated implementation of RCCE activities
- Coordinate with community health workers, health facilities, community leaders and refugee leadership structures
- Establish good working relationships with the Ministry of Health, County Health Department, UNHCR, health partners and other relevant stakeholders
- Participate in relevant health, WASH, protection and coordination meetings as assigned
- Ensure that RCCE activities complement government and humanitarian response strategies
- Share relevant community-level information with the project team to support timely decision-making

Required Qualifications and Experience:

1. Education

A Bachelor's degree in one of the following fields: Public Health, Health Promotion, Community Health, Social Sciences, Development Studies, Communications, Behavioral Sciences, or a related health discipline.

A postgraduate qualification in Public Health, Health Promotion, Communication, Development Studies or a related field will be an added advantage.

2. Professional Experience

- Minimum 3 years of relevant professional experience in RCCE, health promotion, community mobilization, health communication or a related field
- Experience working in humanitarian or emergency response settings is highly desirable
- Experience in outbreak response, epidemic preparedness or prevention of communicable diseases will be an added advantage





- Demonstrated experience working on Ebola, Cholera or other epidemic-prone diseases is highly desirable
- Experience working with refugees, internally displaced persons or vulnerable host communities will be an advantage.
- Experience conducting community training and awareness sessions.
- Experience in rumor tracking, misinformation management and community feedback mechanisms
- Experience working with community leaders, religious leaders, teachers, women and youth groups
- Experience collecting, analyzing and reporting community-level information

3. Knowledge and Technical Skills

The successful candidate should have:

- Good knowledge of Ebola Virus Disease and Cholera prevention and control measures
- Good understanding of principles of Risk Communication and Community Engagement (RCCE)
- Knowledge of community-based disease surveillance and early warning/alert systems
- Understanding of behavior change communication and health promotion approaches
- Strong community mobilization and facilitation skills
- Ability to identify, document and analyze rumors and misinformation
- Ability to translate technical health information into simple and practical messages that communities can understand
- Good report-writing and documentation skills
- Basic computer skills, particularly Microsoft Word and Excel
- Ability to collect, manage and present basic activity data
- Strong interpersonal and communication skills
- Ability to work effectively in a multicultural and humanitarian environment

4. Languages

- Fluency in English is required
- Knowledge of Arabic and/or relevant local languages spoken in Gorom Refugee Settlement will be a strong advantage
- Ability to communicate effectively with refugee and host communities is essential

5. Core Competencies

The ideal candidate will demonstrate:

- Excellent communication skills - ability to communicate complex health information clearly and simply





- Community engagement - ability to build trust and work effectively with diverse community groups
- Facilitation skills - ability to conduct engaging training, meetings and community dialogues
- Cultural sensitivity - ability to work respectfully with people from different backgrounds
- Teamwork – ability to work collaboratively with health, WASH, protection and other project teams
- Problem-solving - ability to respond appropriately to emerging rumors, misinformation and community concerns
- Integrity and accountability - commitment to accurate information and responsible handling of community feedback
- Adaptability - ability to work effectively in an emergency and changing operational environment
- Confidentiality - ability to appropriately handle sensitive community and health-related information

6. Safeguarding and Code of Conduct

Peace Winds is committed to protecting the rights, dignity and well-being of all people we serve. The successful candidate will be expected to comply with Peace Winds' Code of Conduct, safeguarding policies, professional standards, infection prevention procedures and all applicable health and safety requirements.

Working hours:

- Standard working hours according to Peace Winds Japan regulations and South Sudan Government Labour Laws
- A reasonable degree of flexibility is expected when and where required.

How to Apply:

- Please submit in English, a current resume, including at least three references, with a cover letter (not more than two pages) by email to: pwj.ssd.recruit@gmail.com
- Please Indicate the email title as "RCCE Officer (your name)"
- The application closing date is **28th September 2026 at 4:00pm** local time.

NOTE:

Peace Winds Japan **DOES NOT** solicit for money or **ANYTHING ELSE** in exchange for a job.

Only shortlisted candidates will be contacted for interviews.





Kindly note; due the urgency of the position, applications will be reviewed as they are received and the successful candidate will be appointed before the expiry of the set deadline.

