

TENDER FOR PROVISION INTERNET SERVICES

NTB NO: NPA117- 2025-003

Norwegian People's Aid (NPA) is an international Non-Governmental Organization (NGO) implementing humanitarian relief and long – term development programs in South Sudan.

NPA invites qualified and reputable internet service providers to submit proposals for providing internet and related services to its location in Juba.

ESSENTIAL CRITERIA FOR BIDDERS:

- Technical Capacity and Service Coverage: Proven ability to provide consistent, high-speed internet connectivity within Juba
- Experience and Track Record: Demonstrated experience in providing internet services in similar settings, especially in remote or challenging environments and positive references and feedback from past or current clients.
- Valid operational licenses and regulatory approvals to provide internet services in the country.
- Technical Support and Maintenance: Availability of a responsive customer support team to address technical issues promptly.
- Cost-Effectiveness and Transparent Pricing

SUBMISSION

To: The Tender committee

Norwegian People's Aid

Juba, South Sudan

Bids can be submitted electronically via email to <u>rss-tenders@npaid.org</u> with the Tender reference number or can be dropped to NPA tender box in a sealed envelope.

Document sent by email must be in a non-editable format such as PDF or similar.

Submission Date/Time:

The Bid should be submitted on or before $4.00pm - 11^{th}$ of April, 2025. Applications submitted after $4.00pm - 11^{th}$ of April, 2025, will not be considered.

NPA Office in Juba:

Martyrs Street, Plot 41B, Opp: UNICEF Office,

Juba, South Sudan.

Bid documents can be sent to providers upon request. Please send your request to <u>jjoyce@npaid.org</u> during working hours (8:00 am - 4:00 pm).

For queries/information please contact +211927775050