



EXTERNAL ADVERTISEMENT

Please note to email applications directly to Recruitment.SS@mtn.com



Applications are invited for the Post of **Analyst Business Performance**

Posting Date	26 th /August /2025
Department	Enterprise Business Unit
MTN Job level	2H
No. of vacancies	1
Location	Juba, South Sudan
Contract type /Duration	permanent
Closing Date	15 th /Sept /2025

COMPANY OVERVIEW

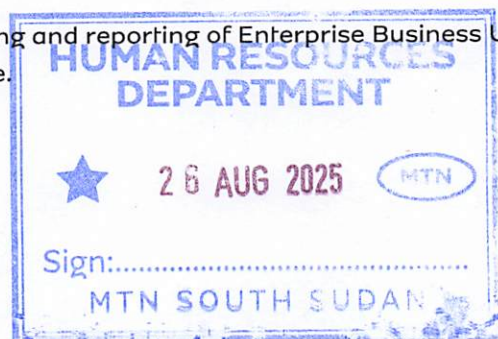
We at MTN are a purpose and value-led organization. At MTN, we believe that understanding our people's needs and aspirations is key in creating experiences that delight you as you work every day. We are committed to fostering an environment where every member of our Y'ello Family is heard, understood, and empowered to live an inspired life.

Our values keep us grounded and moving in the right direction. Most importantly, they keep us honest. It is not something we claim to be. It is in our DNA. As an organization, we consider it our mission to create an exciting and rewarding place to work, where our people can be themselves, thrive in positivity and ignite their potential.

A workplace that boosts creativity and innovation, improves productivity, and ultimately drives meaningful results. A workplace that is built on relationships and achieving a purpose that is bigger than us. This is what we want you to experience with us.

MISSION/CORE PURPOSE OF THE JOB

To support the delivery, monitoring and reporting of Enterprise Business Unit Products and overall Enterprise Business Unit (EBU) performance.



CONTEXT

- Fast moving industry with constantly changing business requirements and technologies
- Fluid complexities of client expectations and demands
- Highly competitive market with new and established competitors and aggressive competitor strategy and delivery
- Highly dynamic and fluctuating Telecommunications industry
- Total customer experience for MTN brand
- Constantly changing client and market needs
- Market dynamics and developments
- MTN policies, processes and procedures
- Regulatory industry norms govern MTN and partners
- Highly pressurized, deadline-driven environment
- Highly legislated / regulated environment requires compliance and adherence to Industry standards and benchmarks
- Participative environment – highly diverse and team-focused



RESPONSIBILITIES (Not limited to:)

Performance Reporting and Analysis

- Key Performance Indicator (KPI) Tracking: Monitor and report on key performance indicators relevant to the unit performance, such as revenue, market share, customer satisfaction, and churn.
- Performance Analysis: Conduct in-depth analysis of performance data to identify trends, opportunities, and areas for improvement.
- Reporting and Dashboards: Develop and maintain comprehensive reporting and dashboard tools to provide timely insights to stakeholders.
- Competitive Analysis: Track competitor activities and market trends to inform product strategy and pricing decisions.

Additional Considerations

- Ensuring appropriate Governance and Control measures
- Work within agreed alignment with Group EBU and other stakeholders with reporting.
- Work within agreed MTN budget and procurement processes

IT Security Responsibilities/ Tasks:

- Comply with all Information Security Policies and related documents.
- Report security weakness/incidents to either the respective head of department or the Enterprise Information Security Manager
- Must not exploit known security weaknesses.
- Participate in all forms of Information Security Awareness



QUALIFICATION

Degree in Finance, Commerce, Engineering or Information Technology (Marketing / Communication/ Finance) or Technology Systems related advantageous

EXPERIENCE

- Minimum 3 years' experience in Data analysis and performance reporting
- Minimum 3 years' experience in Technology, GSM/ ICT related industry will be an advantage

Training

- Advanced skills in Microsoft Excel and other data analysis tools.
- Knowledge of and experience in SQL Oracle DB and added advantage.
- Computer literacy: MS Project, MS Word, MS Access, MS PowerPoint

COMPETENCIES

Head – Big Picture Focus

- **Analytical Thinker** - Manages the alignment and execution of tactical activities
- **Problem Solver** - Assists in solving business challenges but looks to others for advice and guidance
- **Operational Value Creator** - Executes on innovative commercial practices and identifies areas for continuous improvement

Heart – Emotionally Intelligent

- **Culture and Change Champion** - Role models ethical practices by living the MTN values and vital behaviours for others to follow
- **Supportive People Manager** – Is self-aware and supports team capability development through opportunity creation for realising potential

Relationship Manager – Builds relationships with customers and teams to uphold the MTN brand

- **Hands – Results Focused**
- **Results Achiever** - Drives team objectives and contributes to sustainability of results

Operationally Astute – Clarifies priorities, plans, organizes and co-ordinates the work of other

Behavioural

- Cando with integrity
- Collaborate with agility.
- Lead with Care
- Act with inclusion.



- Serve with respect.

Should you wish to apply, please submit your Application (Cover letter & CV) including a copy of your National ID to MTN South Sudan Head Office Opposite Juba National Stadium or email **Recruitment.SS@mtn.com**: on or before closing date **15th /Sept /2025@ 5:00 PM**

Please note:

- This position is open exclusively to South Sudanese nationals.
- We strongly encourage qualified ladies to apply.
- Only shortlisted candidates will be contacted. If you do not hear from us within 14 days after the closing date, please consider your application unsuccessful
- By applying for this vacancy, you are consenting for MTN South Sudan to process your personal data for purposes of this application and further undertake verification of your personal credentials and related information including, but not limited to, qualifications, criminal record, credit record, current and historic disciplinary proceedings, as part of the selection process.
- MTN South Sudan reserves the right to not fill the advertised position.

Let's stay in touch

