APProved by Senior Inspector,

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World Vision

Our Vision for every Child, Life in all its Fullness; Our Prayer for every heart, the will to make it so

# **Building Brighter Futures for Vulnerable Children**

## JOB OPPORTUNITY AT WORLD VISION INTERNATIONAL - SOUTH SUDAN

World Vision is a Christian Relief, Development and Advocacy Organization dedicated to working with Children, Families and Communities to overcome poverty and injustice. World Vision serves all people, regardless of religion, race, ethnicity or gender. All employment in World Vision is conditioned upon successful completion of all applicable background checks, including criminal record checks where possible.

World Vision South Sudan is now seeking for a qualified and dynamic Individuals (Man or Woman) who are willing to share in our vision and promise to Children, to join us in the role below:

Job title:

**Case Supervisor** 

Reporting to:

**Program Manager** 

Location:

Juba

Availability:

As soon as possible

## Purpose of the position:

The Case Supervisor ensures the quality of the case management services provided, as well as the focused PSS services provided by the Social Workers under supervision. This includes regular coaching on focused PSS using age, gender and protection concern-appropriate techniques. As part of this role, the Case Supervisor ensures regular case reviews occur, takes leadership of or provides senior guidance and support to complex cases and leads on case conferences, where these may be necessary, The case Supervisor is responsible for managing case closure/transfer, as well as case audits to identify if closure, transfer or other action is required.

### Major Roles and Responsibilities.

- Lead in supervision and coaching of GBV case management to ensure high quality, timely, age and gender appropriate services are provided to adult and child survivors.
- Provide leadership to focused Psychosocial Support (PSS) programming as a service within GBV case management, including provision of capacity building and practical coaching and supervision of Social workers to provide high quality focused PSS. This includes development and/or review of focused PSS plans and activities.
- Conduct regular case review (i.e. weekly) with Social Workers to support the case management process and decision making with respect to case implementation, review, and follow up, closure/transfer.



- Take leadership of complex cases, or provide intensive support to a Social Worker with a complex case. Lead case conferences as necessary.
- Lead on all case management related information management, ensuring complete case files are safely and confidentiality maintained, and soft databases such as GBVMIS are accurate, complete and submitted/shared in a timely manner on a monthly basis.

Weekly updates, monthly reporting to Supervision and Protection technical advisors as required.

## Qualifications: Education/Knowledge/Technical Skills and Experience

The following may be acquired through a combination of formal or self-education, prior experience or on-the-job training:

- University Degree in Social Work, Psychology, Behavioral Studies, Counselling or Similar
- Certificate Course in GBV Case Management, PSS for GBV Survivor courses (ex. Caring for Survivors of Sexual Violence). Community- Based PSS, MHPSS coursework
- Experience with use of GBVIMS
- Local language as first language strongly preferred
- Work experience should demonstrated experience in supervising the provision of case management, PSS or GBV Case Management Preferred.
- Prior Work Experience in Social Work. Psychology, Behavioral Studies, Counselling or Similar required.

World Vision South Sudan is willing to pay a competitive salary and benefits to the right candidate.

#### **HOW TO APPLY**

Interested candidates (South Sudanese Nationals) who meet the above criteria should submit their application, cover letter and an updated CV with at least three referees with their telephone and email contacts. Address your application to The Human Resource Manager, World Vision South Sudan

Indicate the position you're applying for in the subject line.

Applications should be submitted to this email <a href="mailto:recruitsdno@wvi.org">recruitsdno@wvi.org</a> or drop to the locations indicated above.

Closing date for receiving applications is August 12th, 2022.

Please note that only shortlisted candidates shall be contacted and documents once submitted will not be returned to the candidates.

