

Job Advertisement

Job Description - Data Analysis Coordinator (DAC): South Sudan EP 'Rooted in Trust 2.0 project

Job Title:

Data Analysis Coordinator – (South Sudan)

Location: Classification:

Juba, South Sudan Term - 11 months

Department:

Humanitarian; Rooted in Trust 2.0 South Sudan project

Supervisor:

Senior Humanitarian Project Manager

Estimated Start Date: September 28, 2021 **Closing Date:** 

October 18, 2021

### PROJECT BACKGROUND

Internews is working at the frontline of the COVID-19 infodemic to ensure communities have access to timely, accurate, and responsive information that can help them make well-informed health choices. We support communicators in 100 countries, from radio stations in refugee camps, to news outlets, fact checkers or health and humanitarian communicators. We know that information is power, dignity and it can change lives.

The Rooted in Trust project works to combat COVID-19 rumors and misinformation in Afghanistan, Lebanon, Philippines, Colombia, Mali, Sudan, and South Sudan. We work to create impact at the local level and inform approaches to rumor management at the global level. The project is supported by a Global Technical Advisory team made up of media, humanitarian, data science and information management experts. In phase 1 of the project, we collected more than 19,000 rumors in 14 languages and supported more than 30 local trusted information providers. In this critical phase of the pandemic, we will build on these efforts to listen and respond to the information challenges faced by vulnerable groups in humanitarian contexts, encouraging open dialogue between citizens and scientists and stronger and more collaborative partnerships between information providers (such as local media) and humanitarian and health sources.

The Data Analysis Coordinator (DAC): (Location: South Sudan) will be tasked with analysis of qualitative and quantitative rumor data and working to find trends and information that help us to better understand community perceptions of the pandemic, vaccines and relevant issues. The DAC will manage analysis of data from different sources; capture relevant content from the data, identify trends and highlight high risk behaviors and beliefs. The DAC will organize and lead RiT 2.0 South Sudan project weekly editorial meetings to enable teams gain deeper insights and turn analysis into engaging visualization, writing analysis and contribute to development of content for various groups and materials for sharing/dissemination.



#### LOGISTICS

The ideal candidate is office based at Internews office, Juba South Sudan, However gremote candidates based elsewhere will also be considered. You must have work authorization in your location that does not require sponsorship from Internews.

# OUR COMMITMENT TO FOSTERING A CULTURE OF BELONGING

We are an organization of dynamic, mission-driven individuals who are passionate about our core values and about supporting positive changes in the world. We pride ourselves on our commitment to innovation and flexibility. We believe that diverse teams are strong teams and work to support an ethic of belonging, dignity, and justice for all people. Our current team includes a mix of genders, parents and non-parents, and people of multiple races, nationalities, ages, sexual orientations and socio-economic backgrounds. We are an EEO employer and encourage candidates of all races, genders, ages, orientations, ethnicities, and national origins to apply, and welcome those with alternative backgrounds and experiences.

# SCOPE OF WORK: DAY-TO-DAY TASKS will include

- Work with the Global Senior Data Analyst Storyteller to apply workflows for qualitative data collection/feedback gathering by Internews field staff and support teams to turn analysis into engaging visualizations.
- Lead M&E/IMO and teams to adopt and utilize qualitative data collection/feedback gathering by relevant partners through evaluating methodology and suggesting improvements.
- Provide regular support and feedback to M&E/IMO & relevant partners to improve qualitative data collection, Collate and cleaning up data from different data streams
- Actively source, organize and integrate datasets from search trends, health and other relevant data sets;
- Lead the analysis of data from different sources to capture relevant content from the data, identify trends and highlight high risk behaviors and beliefs.
- Organize and lead RiT-SS project team weekly editorial meetings to explain results of data analysis and on the use of data analysis results for content production and sharing to health and humanitarian partners.
- Apply data visualization skills to support the RiT 2.0 SS project management, teams & relevant partners to gaining deeper insights and turn analysis into engaging visualization
- Work alongside and collaborate with journalists, health, humanitarian communicators& relevant coordination forums.
- Contribute to report development & Prepare presentation materials based on analysis of data for presentation at Heath/humanitarian partners & relevant Coordination forums
- Support Monitoring and Evaluation activities to assess impact, reach and quality of the on-going project.

## Qualifications WE'RE LOOKING FOR

- Degree in Information Management, Geographic Information Systems, Statistics, sociology or a related field;
- Strong qualitative data analysis, social science research and information management experience in fast-changing humanitarian contexts and with variable datasets;

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- Experience and/or understanding of sentiment analysis and/or social media listening tools a plus;
- Data visualization skills and knowledge of relevant software to produce info-graphics is a plus;
- Relevant experience working with data collection & analysis software, including Kobo Toolbox, excel and similar software.
- Strong understanding of, and commitment towards editorial values of the project;
- Strong writing skills to ensure rumor-related products are accurate and incorporate humanitarian principles and editorial guidelines;
- Strong understanding of the humanitarian system to ensure data collection and provision follows the Core Humanitarian Standards and information can be sourced in a timely manner among partners on the ground;
- Familiarity with the South Sudan context; strong understanding of the local context; and experience working in humanitarian and/or health emergencies
- Monitoring, evaluation and learning experience a plus;
- Must be self-reliant, resourceful, a good problem-solver, good humored and flexible.
- Creative and curious; self-motivated and able to work in a fast-paced environment.
- Strong interpersonal communication, teamwork, facilitation and presentation skills;
- Fluent in English. Arabic or other local languages an advantage
- Support the project lead with other tasks as and when needed; and
- In all duties, an understanding of and demonstrated commitment to upholding <u>Internews' Core Values</u>.

This position will be filled in locally. This role may also work remotely online when requested, in response to different circumstances. Interested applicants are expected and encouraged to apply online through the Internews website on <a href="https://internews.org/careers/">https://internews.org/careers/</a>. South Sudanese Nationals highly encouraged to apply.

This position is being offered and hired by Internews Network. Benefits will be consistent with Internews Network's offerings and will be reviewed during the hiring process. Additional information can be found on our <u>About Working for Internews</u> page.

