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Approved by Senior Inspectors,
MoL/ISS/JT
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Job Title: Final Evaluation Consultant
Location: Remote
Supervisor: Learning and Knowledge Manager
Timeframe of Engagement: July 11 to September 16, 2022
Application Deadline: July 11, 2022

Internews in South Sudan Scope of Work

Internews has been deeply engaged in the humanitarian sector in South Sudan funded through U.S. Department of State's Bureau for Population, Refugees and Migration (PRM). Under the three-year project "**Refugee Voices: Two-Way Humanitarian Communications**" in Jamjang and Maban (September 30, 2019-September 29, 2022), Internews has worked to increase the flow of two-way humanitarian life-saving information that informs, protects, empowers, and facilitates dialogue among refugees in South Sudan primarily through the radio. The **Refugee Voices** project aimed to ensure the most vulnerable communities affected by the conflict have better access to reliable, accurate, timely and life-saving information so that they can make informed decisions about their lives.

The project has registered some remarkable and demonstrable results. For instance, since late 2019, **Jamjang FM** has been fully operational and broadcasting 13 hours a day while **Radio Salam** has been successfully revitalized and re-launched and is broadcasting 9 hours a day. With Internews' support, the Community Engagement Network (CEN) was registered as a national NGO and received a tax identification number in September 2019 and took-over full management of Jamjang FM and Radio Salam in September 2021.

ABOUT THE OPPORTUNITY

Given that the Refugee Voices project is coming to an end, Internews intends to engage an independent consultant to conduct a final project evaluation. **The main purpose of the evaluation is to assess the extent to which the Refugee Voices project was able to increase the flow of two-way humanitarian life-saving information to facilitate better protection outcomes for refugees and to smoothen tensions between local populations and refugee communities.** Specifically, the evaluation should be able to examine the extent to which the following project objectives were met:



Objective 1: Enable **Jamjang FM** and a revitalized **Radio Salam** to serve and expand the provision of critical information needs of refugees, host communities, and humanitarian organizations in Jamjang and Maban.

Objective 2: Foster two-way communication between affected communities and humanitarian organizations to increase information sharing, coordination, humanitarian accountability, and to facilitate dialogue among refugees and host communities.

More specifically, the evaluation will aim to:

- Assess the project design, approach to implementation, partnerships, activities, and outputs in relation to the project goals and objectives.
- Assess the quality and efficacy of the project's Monitoring & Evaluation process.
- Assess the extent to which the project achieved its expected results while highlighting any unexpected results.
- Provide evidence demonstrating whether and how the project contributed to long-term change for target beneficiaries.
- Provide lessons learned about what has and hasn't worked and why and give clear recommendations for future projects in the South Sudan Refugee Response.
- The primary audience for the evaluation report will be Internews, UNHCR, PRM and other key stakeholders.

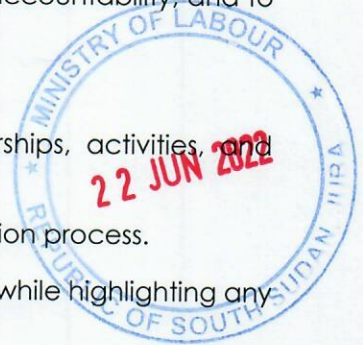
To this end, Internews is inviting qualified consultants to propose a detailed methodology and approach for the evaluation based on the information outlined below.

Evaluation Methodology

In developing an appropriate methodology, the consultant must consider potential limitations and include best-practice mitigation measures. The evaluation must be supported by data and information collected from engagements with beneficiaries and relevant stakeholders. The evaluation must clearly demonstrate links between the data collected and the subsequent findings, conclusions and recommendations drawn. The consultant must not just provide an accounting of performance against targets but provide independent analysis.

While the detailed methodology as well as all relevant tools will be developed and presented by the consultant as part of the inception report, the data collection should use a mixed method research methodology, including both quantitative and qualitative methods to gain a deeper understanding of the outcomes of the project. These include but are not limited to:

- Review of available background documents (project documents, such as proposal and workplans, project monitoring data and reports, any other relevant reports and evaluations or assessments as provided for by Internews),
- Key informant interviews with project staff members and implementing partners,
- Focus group discussions with key stakeholders and project beneficiaries,
- Surveys with key stakeholders and project beneficiaries.



The consultant must place emphasis on the collection of reliable empirical data and/or objectively verifiable evidence as opposed to anecdotal evidence. Where surveys or interviews are involved, the consultant should provide information on an appropriate and strategic sampling methodology. Furthermore, the consultant should also provide information on the timeframe, team composition and budget that allows for implementation of a comprehensive evaluation that adequately meets the objectives set above.

LOGISTICS

Internews' partner CEN has field offices in Maban and Jamjang, with other cognizant staff/collaborators to this evaluation based in Juba and sub-Saharan Africa. The ideal candidate is based in and eligible to work in South Sudan with scheduled field trips to Maban and Jamjang.

Wherever possible, we work to try to find solutions for international hiring that work for both the company and the candidate. This means that some of the particulars around the offer for a role will be dependent on several factors, and that the benefits and salary structure that apply to a position will ultimately be based upon the candidate's location and where the role is hired.

QUALIFICATIONS WE'RE LOOKING FOR

- An advanced degree (Master's) in social work, journalism, communication, international development, evaluation, or related field;
- At least 10 years of experience conducting research/evaluations in difficult contexts, particularly for US donors;
- Strong knowledge of international NGO operations, including program design, implementation and Monitoring & Evaluation;
- Extensive experience in humanitarian programming and conflict sensitive journalism;
- Demonstrated expertise conducting research in the region, particularly in South Sudan;
- Evidence of publishing research in respected journals;
- Excellent inter-cultural communication skills/cultural sensitivity and the ability to forge strong cross-cultural relationships and build trust demonstrated through previous intercultural experience;
- Strong facilitation, presentation, writing and communication skills;
- Fluency in English is a must. Knowledge of Arabic will be an added advantage.

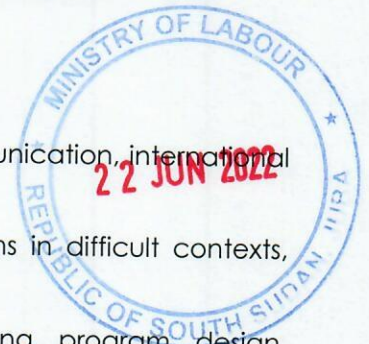
EXPECTED TIMEFRAMES

June 22-July 11: Solicitation for applicants open

July 12-15: Shortlisting of applicants; final notification to selected consultant on July 21

July 25-August 5: Consultant to design tools and recruit research assistants/logistics

August 8-August 19: Consultant to conduct field data collection



September 02: Draft report, with raw and clean datasets submitted by consultant to Internews

September 16: Internews to provide feedback on draft

September 26: Final report and raw and clean datasets submitted by consultant to Internews

HOW TO APPLY

Qualified South Sudanese nationals or South Sudanese registered entities are encouraged to apply. Interested consultants should submit the following:

- A proposal of maximum four pages, describing how your methodological approach will address the scope planned for this evaluation; how your profile meets the criteria for selection of consultants listed above, potential limitations in the evaluation, and an **indicative timeline and budget**;
- CV;
- Indicative profile of the researcher or a team of researchers consisting of at least one consultant and two enumerators. The consultant (lead researcher) will have a minimum of three years' experience in facilitating FGDs, writing professional reports and conducting surveys in South Sudan. The enumerators should have at least one year experience in data collection.
- Three previous, similar assignments carried out in the recent past including contact information of the organizations for which these services were provided.

Candidates should submit their applications via email to: job-southsudan@INTERNEWS.ORG

Or applications can be hand delivered to the Afex River Camp reception in Juba. Security guards will direct you to the box where the envelopes should be delivered. Please ensure to sign the applicants' sign-in sheet.

