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Approved
2026



Vacancy Announcement

COMMUNICATIONS OFFICER

Location: Juba.

Application Closing Date: February 20th, 2026.

Reporting Line: Country Director with primary & Technical supervision from Regional Communications & Advocacy Officer.

Position opened to: South Sudanese.

Organizational Context:

The Jesuit Refugee Service (JRS) is ministry of the Society of Jesus, incorporated as an international non-governmental organization with a mission to accompany, serve, and advocate for the rights of refugees and forcibly displaced people. The organization was founded in November 1980 and now has a presence in over 50 countries. JRS undertakes services at national and regional levels with the support and guidance of an international office (IO) in Rome. JRS service is human and spiritual, working in situations of greatest need, seeking the long-term well-being of refugees and displaced people while not neglecting their immediate or urgent needs. The main services provided are in the field of education, emergency assistance, Peace Building, psychosocial support and livelihood activities. Currently, more than 724,000 individuals are direct beneficiaries of JRS projects.

Position Description:

In a country with complex humanitarian crises, recurring climate shocks, and profound developmental challenges, effective communication is not a luxury, but rather a strategic imperative. It is vital for the amplification of the voices of forcibly displaced people, ensuring accountability to donors and communities, raising the profile of impactful JRS work, and calling forth important resources for continued service.

The Communications Officer is crucial to the mission of JRS in South Sudan. This position is the key custodian of the narrative at the country office level. Against a backdrop where stories of resilience go unreported and humanitarian needs are often ignored, this officer will.

- a) **Improve Visibility and Advocacy:** Producing high-quality content will bring the realities and hopes of the displaced populations to the fore in South Sudan, influencing policy discussions and donor priorities at regional and international levels.
- b) **Accountability:** The officer will assure accountability through careful documentation and reporting of JRS projects to ensure that the impact of the programs is clear to beneficiaries, donors, and partners alike.
- c) **Strengthen Resource Mobilization:** Compelling communication materials play an important role in successful fundraising proposals and reports, crucial to the financial sustainment of JRS lifesaving and life-changing programs in South Sudan.
- d) **Safeguard Reputation:** Through managing digital platforms and ensuring all communications are in accordance with JRS and international branding and ethical



guidelines, the officer will protect and promote the integrity of the JRS name in South Sudan.

- e) **Facilitate Internal Cohesion:** Clear and consistent communication will keep staff, partners, and stakeholders informed and engaged with the organization's goals and achievements.

Key Responsibilities:

Storytelling and Content Development

- Write and produce high-quality, compelling communication materials including feature stories, case studies, beneficiary profiles, press releases, and newsletters.
- Take high-resolution photographs and short videos-including basic editing-that tell the story of JRS's work and the people it serves in an ethical, powerful manner.
- Maintain the content calendar for a continuous publishing of stories and updates.

Project Documentation and Reporting

- Closely collaborate with program teams to systematically document project activities, outputs, and outcomes.
- Support the M&E and program team in the donor reports development process through compelling narratives, data visualization, and supporting multimedia.
- Establish and maintain a central digital library (filing system) with all communication assets, including photos, videos, stories, and publications.

Digital Platform Management

- Manage and update the JRS South Sudan country pages on the regional JRS website on a regular basis.
- Develop the JRS South Sudan social media content and social media strategy to increase engagement and reach.
- Monitor digital analytics, providing regular reporting on web and social media performance.

Implementation of Communication Activities

- Develop and implement an annual country communication strategy aligned with JRS global and regional priorities.
- Organize and support media visits, field missions, and commemorative events, such as World Refugee Day.
- Serve as focal point for media queries under the guidance of the Country Director and Regional Office.



Coordination, Reporting, and Capacity Building

- Submit regular communication reports to the Country Director and the Regional Communications and Advocacy Officer monthly/quarterly and updates.
- Ensure that all communication outputs are within the JRS branding guidelines and follow all ethical protocols in terms of confidentiality and consent.
- Build capacity of field staff in basic communication skills, including story collection and photography, to strengthen grassroots storytelling within the organization.

Qualifications, Experience & Skills required:

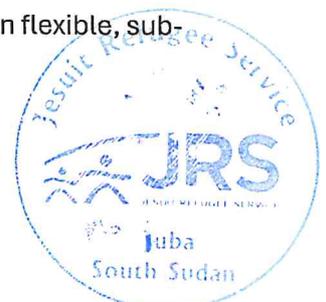
- Bachelor's degree in communications, Journalism, International Relations, Public Relations, or a related field.
- At least 3-5 years of professional experience in communications, preferably within the humanitarian or development sector.
- Proven experience in content creation: writing, photography, and videography.
- Experience in managing websites and social media platforms for an organization.
- Excellent written and verbal communication skills in English. Knowledge of local languages (e.g., Local/ Arabic) is a strong asset.
- Strong visual storytelling skills, and proficiency in basic photo and video editing software such as Adobe Suite and Canva.
- Ability to work effectively in a multi-cultural environment and often under pressure.
- High integrity, diplomacy, and sensitivity in handling vulnerable populations.
- Excellent interpersonal skills and the ability to work collaboratively in a team.
- Understanding of South Sudan context, with a commitment to the mission and values of JRS.

Working Relationships

Internal: Country Director (Direct Supervisor), Regional Communications & Advocacy Officer (Technical Supervisor), MEAL Officer, Country Program Manager, Project Directors and other Project Staff.

Core values

- Commitment to JRS mission, vision and values, and the ability to convey with enthusiasm JRS's role in accompanying and serving forcibly displaced people and in advocating for their rights to protection and a life in dignity.
- High integrity, honesty, and confidentiality, ability to deal tactfully, consistently, fairly, and discreetly with situations, people, and information.
- Acceptance of diversity and inclusion as a core value. willingness to work in flexible, sub-optimal and multi-cultural environments.



How to apply:

Interested candidates should submit their applications online through sds.recruit@jrs.net or drop in hard copy to JRS South Sudan Country Office in Tongpiny located in between Juba Regency Hotel & Blue Cave which is opposite the Embassy of India, please indicate the Job title clearly on the email subject or the cover of your envelop addressing to HR Department, JRS South Sudan, application deadline is as indicated above (**February 20th, 2026**) at **5:00 PM**. The documents required are the following: -

1. An updated cover letter demonstrating the candidate's suitability against the ideal Candidate Profile outlined above.
2. A current Curriculum Vitae (CV) with three Professional References.
3. A National ID copy.

PLEASE NOTE: Only candidates who apply by the deadline and meet the Job requirements will be considered. However, shortlisted candidates will only be contacted, the first phase of Interview will be a Written Interview and those successful during the Written Interview will be invited for Oral Interview in which case is the second phase. **Female candidates are strongly encouraged to apply.**

Commitment to Child Safeguarding

JRS is committed to safeguarding of children (**under 18 years**) who encounter with JRS South Sudan personnel and volunteers in all JRS South Sudan works. All JRS South Sudan Staff are expected to comply with JRS Child safeguarding Policy and Procedures in this regard and to sign a declaration of commitment to this effect.

Commitment to Protection from Sexual Exploitation, Abuse and Harassment (PSEAH)

JRS South Sudan takes the protection from sexual exploitation, abuse and Harassment (PSEAH) serious, and all JRS South Sudan personnel and volunteers are expected to comply with JRS' PSEAH policy and are to sign declaration of commitment.

