

Vacancy Announcement-Social Worker (Counsellor)

Position: Social Worker (Counsellor)  
Location: Pibor  
Reporting to: Project Officer (GBV Respose)  
Date of Advert: 16th November 2023  
Closing Date: 05th December 2023



### Context

HI has been operating in South Sudan since 2006, implementing emergency and development actions aimed at improving protection, quality of life, and the promotion of rights of vulnerable individuals, including people with disabilities; persons with mental health issues; survivors of Sexual and Gender Based Violence (SGBV); Elderly Persons in need (EPN), and Orphans and Unaccompanied Minors. HI's current operations are centered in POC and IDP sites outside Juba city; as well as the host communities of Yei and Yambio in Central Equatoria and Torit in Eastern Equatoria, with the Country Office based in the capitol of South Sudan, Juba. Following requests from humanitarian partners through the Protection and Health clusters in mid-2014, HI launched its Flying Team mechanism, a mobile response that operated in South Sudan through integrated programming until 2020 and focused on providing inclusive humanitarian actions. Overall, about 50,000 direct beneficiaries (people with disabilities and other most vulnerable) are being targeted through functional rehabilitation, Individual protection assistance, MHPSS and Livelihood projects, with a strong emphasis on mainstreaming disability inclusion and enhancing inclusiveness in humanitarian action. HI current programs are funded by SSHF –South Sudan Humanitarian Fund-, FCDO, MOFA Luxembourg, GFFO and among other donors. HI South Sudan was increasingly solicited to support external actors (UN agencies, INGOs, OPDs) on IHA to strengthen.

### Job Purpose

Under the overall responsibility of the GBV response and Rehabilitation officer, the Counselors will carry direct core implementation of the protection activities in the field. The roles of the counsellor will include safe and meaning full referrals of protection case and GBV survivors to available services, empowerment of women and girls and providing protection messages and awareness raising for women, men, boys, and girls, including persons with disabilities/he will work with partners, counterparts and stakeholders in ensuring project outputs are of the highest quality and that expected results are achieved in a timely and efficient manner. This is an exciting new role well-suited for an entry-level candidate. It offers a good experience to learn from an exceptional and motivated team, while working in a fast-paced and changing operational environment.

### Key Responsibilities

- Answer to internal referrals for further psychological assessment and intervention.
- Answer to external referrals from other agencies (INGOs and NGOs) most specifically from general protection partners such as UNHCR, IRC, TdH, SSRC and others.



- In collaboration with community workers, and GBV case workers provide psychological support at the individual / family level. This includes regular individual counselling, group counselling, and family counselling.
- Refer beneficiaries with specific needs of specialized psychological/psychiatric/ other support to external services and follow-up on all referrals.
- Conduct training internally and externally to community workers, community leaders, and other actors on PFA and MHPSS support as and when needed.
- Conduct comprehensive psychological assessment

#### **Provide protection support to beneficiaries.**

- Conduct field visits 4-5 times a week to meet with persons of concern within the community and identify individuals at risk and persons that face barriers accessing services to meet humanitarian needs.
- Safely assess persons of concern to conduct internal referrals for rehabilitation, PSS, or medical support, or external referrals to other protection actors.
- Follow up of cases referred to ensure persons referred are receiving the support required.
- Maintain and update relevant databases in a timely manner.
- Assist in the identification of gaps and opportunities for Protection, MHPSS and share in meetings with the Project Manager.

#### **Networking and representation.**

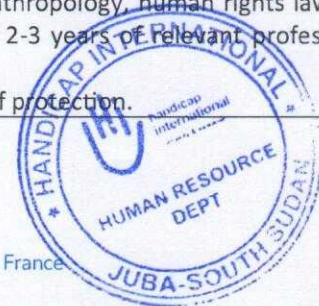
- Ensure continuous mapping of protection services available in HI areas of intervention. Project manager to develop linkages and maintaining regular contact and working relations with all relevant stakeholders.
- Under the supervision of the Project Manager, work to strengthen relationships with relevant stakeholders to ensure effective implementation of project activities.

#### **Documentation and reporting**

- Ensure daily quantitative and qualitative reporting in line with the project's standard operating procedures.
- Report on a weekly basis about activities planned and implemented.
- Analyze and report on beneficiaries' psychological and psychosocial status.
- Complete intake forms "assessment form, follow up form, discharge, and monitoring form" for the beneficiaries and manage beneficiary data according to data protection protocols
- Submit weekly and monthly reports to line manager.
- Compile any other reports upon request of the line manager.

#### **Eligibility/Qualifications**

- Applicant should possess a South Sudan national ID.
- University degree in Sociology, Psychology, Social Work, Anthropology, human rights law or a related field from an accredited academic institution with 2-3 years of relevant professional experience.
- Experience in humanitarian context, preferably in the field of protection.



- Basic understanding of human rights, protection, participation, psycho-social support, and governance issues in South Sudan context.
- Experience working with vulnerable groups, specifically persons with disabilities
- Experience in related work within an NGO or organization in emergency or post-conflict setting
- Experience in community-based psychosocial support and counseling
- Demonstrated experience in facilitating community trainings
- Willingness and ability to work among IDP
- Good knowledge of community mobilization methods and tools
- Fluent in English and Arabic and local language. Knowledge of other languages in South Sudan is an advantage.
- Ability to organize and prioritize workload and to cope with stress and high pressure
- Ability to work with a multi-disciplinary and multi-cultural team
- Experience using MS Windows and MS Office packages (Excel, Word, PowerPoint) for reporting

#### Application submission

All hard copy applications must be submitted to Humanity & Inclusion Pibor Field Office not later than 05th December 2023 or by email to [a.peter-logochano@hi.org](mailto:a.peter-logochano@hi.org) and CC [recruitment@southsudan.hi.org](mailto:recruitment@southsudan.hi.org) Due to urgency of this positions, all applications will be reviewed on a rolling basis.

Please Note: 1) Persons with special needs and Women are encouraged to apply

2) This job description can be modified to align with the specific changes in the needs and context of the organization and project from time to time.

