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Approved by A/Director

MOL(RSSU)

*Chau*

03/03/2026



## VACANCY ANNOUNCEMENT

Action Against Hunger is a non-governmental organization whose aims and mission is to save lives by eliminating hunger, under-nutrition, particularly during and after emergency situations like disasters. Action Against Hunger focuses on nutrition, health and healthcare practices; food security and livelihoods (FSL); water, sanitation and hygiene (WASH) and advocacy.

Action Against Hunger USA is currently looking for a qualified **South Sudanese Nationals** to fill in the position of **Digital Project Manager**. Be based in **Warrap and Northern Bar el Ghazal (NBeG)**

**Position:** Digital Project Manager -Relapse to Acute Malnutrition Prevention Pilot and Research Study  
**Reports to:** Simprints & RAMP Coordinator  
**Level:** AAH8  
**Location:** Warrap and Northern Bar el Ghazal (NBeG)  
**Duration:** 8 Months  
**Start Date:** 15<sup>th</sup> April 2026  
**Opening:** 3<sup>rd</sup> March 2026  
**Closing:** 23<sup>th</sup> March 2026

### About Action Against Hunger

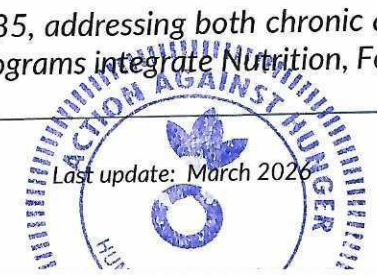
Action Against Hunger-USA is part of the Action Against Hunger International network, which provides humanitarian relief in over 40 countries worldwide in the sectors of nutrition, health, water/sanitation, and food security. Action Against Hunger-USA, an independent NGO, currently manages operations in 8 countries: Kenya, South Sudan, Zambia, Tanzania, Uganda, Ethiopia, Haiti and Somalia. Action Against Hunger-USA has approximately 2000 staff based in the various country offices, Head Quarters in New York City and Washington D.C., and an Operational Center in Nairobi. Additional growth is anticipated.

### Simprints

Simprints is a nonprofit social impact organization focused on strengthening transparency and effectiveness in global development through biometric and digital technology solutions. Simprints designs and deploys secure hardware-based and hardwareless biometric identification systems, as well as tailored digital health integrations, to improve accountability and ensure that services reach intended beneficiaries. Since its founding more than ten years ago, Simprints has biometrically identified over 4 million individuals across 17 countries. Simprints has been working in East Africa for more than eight years, including in Ethiopia and Uganda, supporting governments and partners to enhance health and social protection systems.

### About the Country Program in South Sudan

Action Against Hunger has been operational in South Sudan since 1985, addressing both chronic and acute needs through a comprehensive multi-sectoral approach. Our programs integrate Nutrition, Food





*Security & Livelihoods, Water, Sanitation & Hygiene (WASH), Protection, and Gender interventions to strengthen resilience and improve community well-being. To implement these programs effectively, Action Against Hunger engages both national and international staff, with a dedicated country team of approximately 100 professionals operating across regional and satellite offices. Action Against Hunger currently operates in four regions: Warrap, Northern Bahr el Ghazal, Pibor and Jonglei states with a robust portfolio of \$15 million per year, covering emergency response, resilience-building, research, and innovation programs to drive sustainable impact. In 2024/2025, the key donors include ECHO, UNICEF, AICS, GFFO, SIDA, EHF, WFP, and other partners committed to supporting humanitarian and development efforts in the country.*

## **I. SUMMARY OF POSITION:**

The Digital Project Manager is the primary technical lead on the ground for the digital data collection and management system for Action Against Hunger's flagship Relapse to Acute Malnutrition Prevention ("RAMP") project.

The RAMP project is a large-scale operational pilot and rigorous randomized controlled trial (RCT) for a multi-million-dollar, multi-donor initiative aimed at preventing relapse after recovery from severe acute malnutrition. A central component of RAMP is an innovative digital data-collection system using face biometrics to track individual patient journeys and ensure continuity of care.

The position is responsible for the successful deployment, adoption, and maintenance of the Simprints biometric identification system and the DHIS2 Tracker platform. This role bridges the gap between the global technical teams and frontline health workers to ensure data integrity and program quality.

## **II. PURPOSE:**

The Digital Project Manager leads the in-country implementation and optimization of the digital data systems supporting Action Against Hunger's flagship Relapse to Acute Malnutrition Prevention (RAMP) project. The role ensures the effective deployment, integration, and performance of the Simprints biometric identification system and DHIS2 Tracker platform across all RAMP sites. The Digital Project Manager safeguards data quality, strengthens digital workflows, and ensures that biometric tracking supports both high-quality research and continuity of care within a large-scale operational pilot and randomized controlled trial (RCT). The role also supports Monitoring, Evaluation, Accountability, and Learning (MEAL) objectives by ensuring that digital systems generate high-quality, auditable, and analysis-ready data to inform adaptive management, evaluation, and evidence generation.

## **III. ENGAGEMENT**

The position serves as the primary in-country focal point for all digital and biometric components of RAMP. The role engages externally with the South Sudan Ministry of Health (MOH), state and county health offices, academic and university partners, and UN agencies to ensure alignment with national systems and reporting structures. Internally, the Digital Project Manager works in close collaboration with the Simprints global team, the Action Against Hunger South Sudan Country team (including program, logistics, technical teams, and frontline nutrition staff), the US-based research team (Research





Specialist and Associate Director of Research and Innovation) to ensure coordinated implementation and system optimization.

#### IV. DELIVERY

The Digital Project Manager is responsible for the successful rollout, adoption, and sustained performance of the biometric and digital data systems across all implementation sites. The role ensures systems function reliably in complex humanitarian settings, maintain high standards of data integrity, and generate accurate, real-time data to support programmatic decision-making and rigorous evidence generation.

#### V. ESSENTIAL JOB FUNCTIONS

##### 1. Technical Implementation & Systems Management

- a. *Design and Test Solution:* Working with the global team, help collect and synthesize user feedback, research workflow optimization, help conduct product testing and user acceptance testing.
- b. *Lead Deployment:* Orchestrate the end-to-end rollout of biometric hardware and DHIS2 software across all project sites.
- c. *Proactive Troubleshooting:* Act as the first line of support for technical issues, resolving hardware glitches or software bugs on-site to minimize program downtime and coordinating with the global team to report, troubleshoot, and resolve all technical issues.
- d. *System Optimization:* Regularly audit digital workflows and data outputs to identify bottlenecks, data quality risks, or learning gaps, and propose system or process improvements to strengthen program performance and evaluability.

##### 2. Data Integrity & Reporting

- a. Monitor data entry for accuracy and completeness, consistency, outlier detection, plausibility checks, and assurance that biometric records are correctly established for every patient.
- b. Maintain clear documentation of data corrections and support auditable data trails to ensure transparency for evaluation, donor reporting, and research analysis
- c. Maintain the highest standards of data integrity and beneficiary privacy by aligning all reporting and synchronization activities with Simprints' and Action Against Hunger's data protection policies and relevant international privacy benchmarks.
- d. Support MEAL and research teams by preparing standardized data extracts and summaries aligned with reporting cycles, evaluations, and learning reviews.

##### 3. User Adoption & Capacity Training

- a. *Curriculum Adaptation:* Translate complex technical concepts into accessible training modules, adapted for local languages.
- b. *Frontline Support:* Conduct intensive, hands-on training sessions for health workers, focusing on users with varying levels of digital literacy.
- c. *Drive Adoption:* Monitor solution adoption and coach users in the use of the digital system.

##### 4. Stakeholder Engagement & Advocacy





- a. *Local Liaison*: Coordinate with State and County health authorities to ensure alignment with national digital health strategies.
- b. *Project advocacy*: Present the benefits of biometric tracking to community leaders and local decision-makers to foster trust and project buy-in.
- c. *Feedback Loop*: Capture and communicate field-level challenges back to Simprints and the RAMP leadership to influence future system updates.
- d. *Learning & Adaptive Management*: Support the presentation and interpretation of monitoring and learning findings to internal and external stakeholders (e.g., MOH, donors, partners) to inform decision-making and adaptive management.

## VI. SUPERVISORY RESPONSIBILITIES

The RAMP Digital Project Manager will supervise two digital project officers. S/he will support in training the officers as well as providing ongoing support and capacity building.

## VII. FISCAL RESPONSIBILITY

N/A

## VIII. PHYSICAL DEMANDS

- To travel to field locations as and when required, the employee must attest to a level of physical fitness capable of enduring physically difficult, highly stressful situations, which may include the necessity to walk long distances, to eat a limited diet and/or to reside in potentially uncomfortable housing or tents.
- The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

## IX. WORKING CONDITIONS, TRAVEL AND ENVIRONMENT

- The duties of the job require regular job attendance of at least five days per week. Must be available to work outside normal office hours or on the weekends as required by contact with the missions, mission security, or other obligations.
- Must be able to travel as required for standard domestic and international business travel as well as to the sub-offices if appropriate. While visiting sub-offices, the employee may be exposed to precarious settings under high security risks and/or very basic living conditions and outside weather conditions, as well as to infectious diseases.

## X. GENDER EQUALITY COMMITMENTS & ZERO TOLERANCE TO ABUSE

- Foster an environment that supports values of women and men, and equal access to information.
- Provide a work environment where women and men must be evaluated and promoted based on their skills and performance
- Respect beneficiaries' women, men, boys and girls regardless of gender, sex orientation, disability, religion, race, color, ancestry, national origin, age or marital status,
- Value and respect all cultures.
- Promote and uphold the PSEA policy and procedures.





## XI. REQUIRED QUALIFICATIONS

- Bachelor's degree in information technology, Public Health Informatics, Computer Science, or a related field.
- Minimum five (5) years in a technical project management role, ideally within a humanitarian or public health context.
- Proven experience managing the full lifecycle of digital or health projects in complex environments.

## XII. REQUIRED ESSENTIAL SKILLS AND EXPERIENCE

- Extensive experience with Android-based mobile tools, required.
- Direct experience with DHIS2 Tracker highly preferred.
- Proven ability to gather technical requirements through focus group discussions (FGDs) and interviews.
- Skilled at translating user feedback into system improvements and providing hands-on training and monitoring for field-based staff.
- Basic proficiency in data analysis using Excel or Google Sheets (e.g., pivot tables, basic formulas) to monitor project health.
- Demonstrated monitoring, evaluation, and learning experience highly desirable.
- Demonstrated experience with data quality assurance processes.
- Able to analyze raw project data and turn it into actionable insights for optimization, reporting, and learning processes in complex programs.
- Proficiency in MS Office applications and demonstrated comfort working with computers and tablets with minimal IT support.
- Strong interpersonal skills and the ability to work effectively both independently and as part of a multidisciplinary team.
- Fluency in written and spoken English required.
- Demonstrated ability to take initiative, manage competing priorities, and work with minimal supervision.
- Strong commitment to the mission, values, and principles of Action Against Hunger and Simprints.

## XIII. Commitment to Anti-Discrimination and PSEA

We provide equal employment opportunities (EEO) to all employees & qualified applicants for employment without regard to race, color, religion, gender, ancestry, national origin, age, handicap, disability, marital status, or status as a veteran. The incumbent is required to carry out the duties in accordance with the Action Against Hunger Safeguarding policies (PSEA, Child safeguarding and Code of Conduct). Action Against Hunger-USA complies with all applicable laws governing nondiscrimination in employment.

### Application Process.

To apply, please! Send your Cover letter and CV as one document, your ID card, and only one highest academic document as a second attachment, do not zip your application. And three professional references to [recruitment@ssd-actionagainsthunger.org](mailto:recruitment@ssd-actionagainsthunger.org). Specifying the role you are applying for: as **Digital Project Manager**. as the title of your email before 5:00 pm 23 March , 2026,



or Hand delivered to Action Hunger Office in South Sudan (we strongly recommend online Application). We do appreciate your interest in working with us; however, only shortlisted Candidates will be invited for an interview.

**We will only receive, accept and consider all applications submitted through referred channels above, any applications submitted other than channels stated here will not be accepted & considered.**

***"This Position is Open to South Sudanese Nationals Only"***

***"Qualified Female Candidates are encouraged to apply"***

