



South Sudan Mission

VACANCY ANNOUNCEMENT

Action Against Hunger is a non-governmental organization that aims to provide solutions to hunger. Our mission is to save lives by eliminating hunger through the prevention, detection and treatment of under-nutrition, particularly during and after emergency situations linked to conflicts or natural disasters. Action Against Hunger focuses on nutrition, health and healthcare practices, food security and livelihoods; water, sanitation and hygiene and advocacy

Action against Hunger USA is currently looking for a highly motivated and committed candidate to fill in the position of **SCOPE CODA Technical Support Officer. (1 Position)**

Position open date: 12 February 2021

Closeting date: 26th February 2021

Starting date: ASAP

Duty Station: NBEG

Objective 1	Objective 1: Manage the implementation of nutrition programmes at field
Tasks & responsibilities	<p>The SCOPE CODA Technical Support Officer will be responsible for the roll out, technical guidance, device maintenance and ensure synchronisation of all CODA Data. As such he/she be responsible to:</p> <ul style="list-style-type: none">▪ Carry out CODA mPOS equipment maintenance tasks and ensure equipment required for AAH staffs is available and performing at an optimum level.▪ Support the AAH IT Officer and WFP CODA IT specialists to set-up IT equipment, data networks and power sources required to effectively support the project activities at designated service outlets.▪ Provide on-site IT technical support to nutrition staff and respond to a variety of queries about technology and systems to assist them to deliver their services.▪ Ensure timely and complete synchronization of devices to online repository.▪ Support CODA pre-deployment field assessment missions to establish availability of power and connectivity in all delivery locations as planned by the CODA Team.▪ Prepare CODA equipment and software for registration and distribution exercises to ensure the process happens smoothly.▪ Document software and hardware failures and report to the supervisor for corrective actions.▪ Escalate any issues that cannot be resolved at the area office level to the WFP Field Office and/or Country Office where necessary.▪ With support of senior colleagues, provide standard training to nutrition and

	health workers of the technology and systems to ensure they use the innovation effectively.
Objective 2	Objective 2: Draft field visit reports and ensure constant updates
Tasks & responsibilities	<ul style="list-style-type: none"> ▪ Maintain information records such as IT equipment inventories and device statuses. ▪ Document any observations for lessons learned ▪ Document in detail monitoring findings and submit findings to the supervisor for onward submission to the WFP CODA Project Manager. ▪ Suggest improvements to methods and processes to support the continuous improvement of IT services at the nutrition service delivery points

GENDER EQUALITY COMMITMENTS

- Foster an environment that supports values of women and men, and equal access to information.
- Provide a work environment where women and men must be evaluated and promoted based on their skills and performance
- Respect beneficiaries' women, men, boys and girls regardless of gender, sex orientation, disability, religion, race, color, ancestry, national origin, age or marital status

INTERNAL & EXTERNAL RELATIONSHIPS

INTERNAL	<p>SCOPE CODA Technical Support Officer: Direct supervision of Field Nutrition Expert.</p> <ul style="list-style-type: none"> ▪ Field Nutrition Expert: Hierarchical relationship – coordination - exchange of information. ▪ Other Programme field staffs (WASH & FSL): exchange of information and coordination (integrated approach)
External	<ul style="list-style-type: none"> • Local community leaders: exchange of information, & collaboration of activities. • Local government medical authorities: exchange of information, and coordination. • Field & Hospital staffs of international aid organisations and MoH: exchange of information and collaboration.

REPORTING RESPONSIBILITIES

- Daily Field Monitoring Reports
- IT equipment inventories and device statuses.
- Success Stories
- Document Lesson's Learnt

POSITION REQUIREMENTS

QUALIFICATION

- Diploma In Information and Technology
- Minimum one years' experience in SCOPE CODA innovation and CMAM program
- Experience in Capacity building of local staff
- Health/Nutrition related certificate
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SKILLS & EXPRIENCE

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| ESSENTIA | <ul style="list-style-type: none"> ▪ Experience implementing SCOPE CODA ▪ Knowledge of the local context & can easily communicate in local language ▪ Good communication skills and ability to influence the community. ▪ Basic knowledge on program and budget management |
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PREFERENCE

- Clear understanding of Team Work.
- Flexible personality and negotiation skills.
- Willing to work under high case-load of beneficiaries.
- Experience with ACF-USA nutrition activities.

To apply, send your application with CV, Cover letter and three professional references to only to. Action Against Hunger, Maluakon Compound or through this email recruitment-mln@ssd-actionagainsthunger.org specifying "**SCOPE CODA Technical Support Officer**" in the title of your application letter.

The deadline for receiving application is Friday 26th February 2021.

NB: this is subject to donor funding.

Handwritten signature in red ink.

