



We are hiring

EXTERNAL ADVERTISEMENT

Please note to email applications directly to Recruitment.SS@mtn.com

Applications are invited for the Post of Chief Information Officer

Posting Date	16 th /April/2026
Department	IT
MTN Job level	4
No. of vacancies	1
Location	Juba, South Sudan
Contract type	Contractor
Closing Date	7 th /May/2026



COMPANY OVERVIEW

We at MTN are a purpose and value-led organization. At MTN, we believe that understanding our people's needs and aspirations is key in creating experiences that delight you as you work every day. We are committed to fostering an environment where every member of our Y'ello Family is heard, understood, and empowered to live an inspired life.

Our values keep us grounded and moving in the right direction. Most importantly, they keep us honest. It is not something we claim to be. It is in our DNA. As an organization, we consider it our mission to create an exciting and rewarding place to work, where our people can be themselves, thrive in positivity and ignite their potential.

A workplace that boosts creativity and innovation, improves productivity, and ultimately drives meaningful results. A workplace that is built on relationships and achieving a purpose that is bigger than us. This is what we want you to experience with us.

MISSION/CORE PURPOSE OF THE JOB

To identify, implement, and sustain a global, standard, IT infrastructure through continuous improvement and new technology insertion as required to support strategic business growth. Ensures the ISO and External Service Providers are aligned with MTN's strategic business direction and leads the development of an effective relationship between MTN, the SMO and External Service Providers, growing the partnership by identifying and



sponsoring improvement opportunities. Contribute and influence business strategy within MTN

CONTEXT

- An understanding of the highly dynamic telecommunication industry (globally and locally)
- Future developments impacting on the business plan of the division
- Located within MTN operationally with influence and sway regarding the technology strategy
- The need for an aggressive growth of the MTN Business
- Rising demands from regulators and stakeholders
- An evolving Macro economic environment
- Infrastructure deficiencies and constraints
- Increasingly competitive marketplace
- The need for Integration across Network and IT
- Range of suppliers and flux within the supplier market
- The need to manage financial resources within contract
- Vendor community focus more on sales than service
- Convergence of technologies
- Outsourced agreements

RESPONSIBILITIES (Not limited to:)

- Identifying opportunities for technology leverage and innovation (including AI) and thus contributing to MTN's strategy
- Developing & maintaining MTN IS strategy (aligned to MTN business unit customer organizations)
- Driving MTN Organization Transformation & Improvement
- Defining and optimizing MTN IS organization, services and processes
- Providing oversight and partnership governance
- Managing operational risk (service delivery)
- Leads the relationship between the Service Management Organization and External Service Providers
- Providing IT advice and input to MTN Business Unit Customer strategies
- Improving understanding of IT capabilities and value with MTN Business Unit
- Influencing and managing legislative policy/changes
- Providing MTN IS oversight (prioritization, budgeting, business cases, etc)
- Establishing and prioritizing the IT portfolio (IT investment)
- Defining & developing infrastructure/technology solutions roadmap(R&D)
- Assessing skills/competencies, forecast resource needs and plan succession
- Defining sourcing strategy in regard to people issues and skills
- Conducting External Benchmarking studies and research
- Establishing MTN IS asset plan and maintaining an updated asset inventory
- Establishing and managing MTN IS Budgets and Forecasts and escalation of any financial issues
- Ensuring that corporate governance is implemented and adhered to within the IS division
- Develop and maintain effective processes to ensure collaboration with IT, CEX, Marketing, S& D, Finance, Risk and Compliance
- Develop and implement information security strategies and processes while complying with laws and regulations
- Develop and maintain effective processes to ensure an effective interface to customer service departments, marketing, sales and finance departments.



Supervisory / Leadership / Managerial Tasks:

- Provide Technology direction advice and support to IT staff
- Financial forecasting, budgeting and operational financial affairs within the IT organization
- Oversee People Management issues within the IT organization
- Direct and manage MTN IT Division employees to drive maximum employee engagement
- Ensure the team is led; motivated and rewarded to achieve key performance areas
- Coach and mentor direct reports to ensure staff motivation is high to achieve high performance areas.
- Manage the performance and deliverables of direct and indirect reports to ensure that the objectives of the department are achieved
- Provide clear direction and communicate the implications and interdependencies of each functional unit
- Transfer skills to ensure local staff development; motivation and business continuity
- Dynamic and hands on leadership to supplement skills depth
- Guide and direct suppliers and third parties in achieving Opco objectives.
- Identify staff training and development needs and implement necessary actions.
- Set up appropriate structure to meet departmental management objectives.
- Strict monitoring and management vendors and third parties to ensure the optimal delivery business objectives

IT Security Responsibilities/ Tasks:

- Comply with all Information Security Policies and related documents.
- Report security weakness/incidents to either the respective head of department or the Enterprise Information Security Manager
- Must not exploit known security weaknesses.
- Participate in all forms of Information Security Awareness

QUALIFICATION

- Minimum of a four-year degree in Engineering, Information Technology, Computer Science or related technology field.
- MBA or Masters preferred

EXPERIENCE

- At least 8 years' experience in a Telecom and/or IT environment and engineering / GSM operations environment
- 5 years or more managerial track record as a seasoned Senior manager with at least 3 years in relevant sector/industry
- Experience working in a global/multinational organization with a good understanding of emerging markets
- Worked across diverse cultures and geographies
- Proven track record of a start-up/or business transformation project



COMPETENCIES

Training

- Information Technology
- Engineering
- Computer Science
- Cybersecurity
- Data analytics and data governance
- Cloud, AI, IoT, automation
- Project Management
- Systems Architecture
- Sound general business knowledge as well as knowledge of core business processes
- Sound understanding of the telecom environment
- Understanding of best practice; techniques and methodologies

Behavioural

- Cando with integrity
- Collaborate with agility.
- Lead with Care
- Act with inclusion.
- Serve with respect.

Should you wish to apply, please submit your Application (Cover letter & CV) including a copy of your National ID to MTN South Sudan Head Office Opposite Juba National Stadium or email Recruitment.SS@mtn.com: on or before closing date 7th /May /2026 @ 5:00 PM

Please note:

- This position is open to all nationals.
- We strongly encourage qualified ladies to apply.
- Only shortlisted candidates will be contacted. If you do not hear from us within 14 days after the closing date, please consider your application unsuccessful
- By applying for this vacancy, you are consenting for MTN South Sudan to process your personal data for purposes of this application and further undertake verification of your personal credentials and related information including, but not limited to, qualifications, criminal record, credit record, current and historic disciplinary proceedings, as part of the selection process.
- MTN South Sudan reserves the right to not fill the advertised position.

Let's stay in touch

