

VACANCY ADVERTISEMENT

Position: Caseworker (1)
Report to: Project Manager
Contract duration: Three Months
Location: Yirol West
Expected start month: October



About INTERSOS

INTERSOS is an independent non-profit humanitarian organisation committed to assist the victims of natural disasters and armed conflicts. Its activities based on the principles of solidarity, justice, human dignity, equality of rights and opportunities and respect for diversity and coexistence, paying special attention to the most vulnerable and unprotected people.

Qualified women are encouraged to apply.

Main Purpose

Provide appropriate and timely case management by assessing the needs of individuals with protection concerns, developing and implementing tailored case plans based on needs and ensuring appropriate follow-up while creating a climate of trust and care.

Reporting to:

(Hierarchical): Project Manager
(Technical): Protection Focal Point

Tasks

- Conduct intake interviews with individuals identified by the team during outreach work or referred by other agencies, and open a case if vulnerability criteria are met
- Carry out comprehensive assessments for each client after receiving their consent and consider emotional, behavioural and social factors that affect their psychosocial well-being as well as protection and risk factors
- Conduct home visits to assess clients' living conditions when necessary
- Develop a tailored case plan with the client, based on needs identified during the assessment
- Refer clients to appropriate services and when necessary, accompany them to different service providers
- Provide continuous basic emotional support and counselling through regular follow-up meetings, establishing a relationship built on trust respecting confidentiality protocols
- Document cases on the internal case management platform and ensure that any progress on action plan and any significant change in client's psychosocial well-being and overall situation is timely and duly recorded
- Ensure proper and safe filing and archiving of case management files to maintain data confidentiality
- Close cases when objectives in the case plan are met and no further needs are identified

- Carry out all tasks respecting key protection principles, including but not limited to: do no harm, non-discrimination, confidentiality, accountability and need-to-know principles
- Participate in internal case management meetings and bring to immediate attention any case of special/emergency needs to the Protection Focal Point.
- Ensure good relationships and coordination with the main service providers in the area of intervention to improve identification of persons with specific needs for prompt referral, follow up and information sharing
- Identify and report gaps in the availability and quality of services provision for clients in the target areas

Requirements

- Originally a citizen/local of Yirol West County.
- Previous experience as Case worker for an NGO;
- Minimum of 2 years of relevant work experience with international/national NGOs and/or local authorities in South Sudanese context;
- Training in GBV, Child Protection and active participation in local associations, in particular in women organizations;
- Strong listening and empathy skills, as well as commitment to supporting women and children's survivors/at risk;
- Ability and motivation to work well with local authorities, local leaders and local communities;
- Good Cooperation skills, ability to work in team as independently.
- Good problem solving, social skills and creative to think alternative solutions.
- Stress-resilient to be able to cope with deadlines and complex problems.
- Strong organizational, interpersonal and communication skills.
- Fluency in English and Knowledge of local language is an asset.
- Willing to work extra-hours and available at the weekend for emergency cases
- Respect the standards of confidentiality



Closing date for applications is on **09th /10/2023**.

Please submit a cover letter updated CV and residence ID to: recruitment.ress@intersos.org. Please write "**Application for INTERSOS- Case Worker – Yirol West**" as subject of the email. Remember to include your contact details, especially the mobile phone we can reach you on. Only short-listed candidates will be contacted for an interview.

Women are highly encouraged to apply

NOTE!!! DUE TO URGENCY OF RECURITING THIS POSITION, SELECTIONS WILL START BEFORE THE DEADLINE