

**Job Title:** *Lead GBV Case Manager based in Juba*  
**Start date:** *Based on donor approvals*  
**Reporting to:** *Program Manager*  
**Contract Duration:** *12 months with a probation period of 3 months*  
**Application Date:** 8/5/2025  
**Application Deadline:** 28/5/2025



### **Background**

IsraAID is an Israel-based non-governmental organization that was founded in 2001 and has since its inception worked in emergency and long-term development settings in over 55 countries. IsraAID'S mission is to support people affected by humanitarian crises by partnering with local communities around the world to provide urgent aid, assist recovery, and reduce the risk of future disasters.

We are therefore seeking an experienced, qualified, competitive, dynamic, self-motivated, and highly competent individual with exemplary ethical conduct to join our South Sudan Program as a GBV Case Manager to support our GBV programming in Juba.

### **JOB PURPOSE**

The GBV case manager is critical in providing survivor-centered support to individuals affected by GBV, including management, leadership, and technical support to the IsraAID—SSD UNICEF protection project, ensuring project planning, implementation, and resource management in accordance with IsraAID strategies and donor guidelines. The incumbent will also provide guidance and supervision to project staff, putting more emphasis on the social workers to ensure quality case management is provided.

### **KEY RESPONSIBILITIES**

#### **1. Case Management:**

- Support the case workers to conduct comprehensive assessments to identify survivors' needs.
- Monitor individualized case plans developed by case workers and recommend safety measures and support strategies.
- Ensure that ongoing emotional and psychological support is provided by the team through regular follow-ups.
- Ensure timely and appropriate referrals to specialized services such as legal aid, healthcare, and shelter
- Supervises the progress & quality of care of the Social Worker's Part in Case Management.
- Supervise and ensure that intakes and assessments are done by social workers correctly.
- Continue to follow up with the social workers in making sure that follow-ups on the case and filling in the forms is done in an accurate and timely manner.



- Responsible for making sure that social workers take responsibility for carrying out their role in the process of case management to ensure that clients are protected and that clients receive competent and ethical services from professional social workers.
- Ensure adequate one-on-one and group-based PSS is being provided in WGFS in Urban Juba.

**2. Coordination and Collaboration:**

- Collaborate with national partners, service providers, and stakeholders to enhance the effectiveness of GBV response services.
- Participate in coordination meetings, including GBV task forces and case management teams, to ensure a unified approach.

**3. Monitoring and Reporting:**

- Maintain accurate and confidential records of all cases and interventions.
- Prepare and submit regular reports detailing case progress, challenges, and outcomes.
- Analyze data to identify trends and inform program development.

**4. Capacity Building and Training:**

- Provide training and support to other service providers on GBV case management protocols and survivor-centered approaches.
- Develop and disseminate informational materials to raise awareness about available GBV services.
- Support social workers ensuring they are guided to learn about the resolution of assessment, treatment and intervention, identification and ethical issues, and evaluation and termination of services with proper case closure procedures.
- Ensure that social workers or case workers obtain advanced knowledge so that their skills and abilities can be applied to the client ethically and competently.
- Responsible for providing direction to the worker, standardized knowledge, skills, competence, and applicable ethical content in the practice setting.
- Ensure that Intakes of cases are properly reported and recorded internally and on GBVIMS.
- Conduct case management simulation sessions and accompaniment with staff and partners at least once a month.

**Qualifications and Experience:**

- Bachelor's degree in social work, Social Sciences, Counseling, Psychology, or a related field.
- At least three years of experience in GBV case management or related areas, with a strong understanding of survivor-centered approach.
- Demonstrated ability to maintain confidentiality and handle sensitive information with discretion.
- Experience in coordinating with multidisciplinary teams and external partners.

**Skills and Competencies:**

- Excellent interpersonal and communication skills, with the ability to build trust and rapport with survivors and stakeholders.

- Strong organizational skills and the ability to manage multiple cases effectively.
- Cultural sensitivity and understanding of the local context regarding GBV issues.
- Proficiency in data management and reporting tools.
- To apply for this position, please send your CV (Max 2 Pages) to <https://israaid.bamboohr.com/careers/265> or submit your CV and cover letter to IsraAID office in Afex River Camp | Stadium Road Off, Cemetery Road, Juba
- Please note that CVs longer than 2 pages will not be considered.
- *We regret to report that only candidates eligible for an interview will be notified.*
- *Note: Please note that the application deadline is on the 28 May 2025*
- This position is open to **ONLY** Qualified South Sudanese Nationals. Female applicants are encouraged to apply.

