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www.holdthechild.org

Hold the Child is a National Nongovernmental organization that works alongside vulnerable children in disaster affected and under developed communities. We are registered under the 2016 NGO Act. Our Mission is to strengthen the resilience and capacity of families and communities to meet their obligations to the child through community centered child survival and development initiatives.

Vacancy Announcement

Case Management Supervisor

Location: Aweil East, South Sudan
Reports to: Protection Officer
Number of Positions: 1 (One)



Job Purpose

An employee assuming this position is expected to sound field implementation of Case management, while ensuring and working relations with protection and other players in the area including the project consortium team; and ensure timely reporting of case management activities in Fangak.

Key Responsibilities & Accountabilities

Result #1: Quality Program Delivery (40%).

- Promote cooperation of Hold the Child with communities where we work, local authorities, local government and national government and foster advocacy for improved and sustainable Child welfare
- Relays information and data on the grave violations of child rights based on the Security Council
- Resolution 1612, 1882 and 1888) in IDP concentrated areas as the situation allows is regularly collected and appropriately through the country MRM system
- Participate in OCHA coordinated IRNA missions on behalf of Hold the Child as the need would arise

Result #2: Program Team Leadership (30%).

- Provide technical oversight support to field teams on case management, CPIMS+ and UASC registration, appropriate FTR documentation, referrals and follow-up, and foster care arrangement as the need arises in the implementation areas.
- Provide oversight support to the identification of vulnerable/traumatized children and establish referral for focused psychosocial support as appropriate.
- Articulate field plans on child rights, HLP, GBV, general Protection and COVID-19 awareness raising and promote child/human right monitoring and community based case referrals for violations and abuse.
- Adhere to the organization's code of conduct i.e. Ethical Codes, Child Safeguards, PSEA, Anti Fraud; and all operational policies and procedures.

Result #3: Program Performance (30%).

- Support field teams in the compilation and timely submission to monthly reports and projects/program updates
- Report regularly on monthly and quarterly basis to the respective Donors through the Head of program using standardized/prescribed program reporting formats.
- Any Other duties that may be assigned from time to time
- Adhere to codes of conduct in all activities (e.g., UN Code of Conduct for the prevention of sexual exploitation and abuse and Hold the Child, Child Protection Policy), needs of vulnerable people, violations of human rights, child rights and women's rights (i.e., international conventions), and reporting mechanisms.

Qualification and Experience

Qualifications/Experience

- A minimum of a university's degrees in Social Work or an equivalent
- Experience and technical competencies: 2-3 years of experience in protection related work



Capabilities

- Possess strong interpersonal skills to harness team work, manage team disputes, build synergies and collaboration among operational base teams:
- Have excellent written & spoken communication and English language command
- High level of computer literacy & medium-advanced MS Office skills – experienced user of Word, Excel, Powerpoint and database management systems.
- Willing to collaborate with and support people from different ethnic groups and different religions
- Self-motivated and capable of proactive problem-solving when presented with a problem or issue
- Transparent, patient, adaptable, and able to work with little infrastructure which includes transport limitations; and culturally sensitive
- Demonstrated interest in humanitarian work and supporting people effected by conflict
- Ability to discuss sensitive issues with respect and empathy
- Ability to maintain confidentiality and respect for beneficiaries at all times
- Previous experience providing case management services
- Strong ability to organize work, meet deadlines, maintain composure, work independently, prioritize work under pressure, coordinate multiple tasks and maintain attention to detail
- Flexibility in working overtime when needed
- Previous experience providing counselling and/or psychosocial support services
- Experience in capacity building including working in conflict-affected environments

CONTACT

Interested candidates who meet the above conditions should forward their CV and covering letter (which should include the contact details for at least two professional references from previous employers to:

Hand deliver your hard copies to ACF field office, located in Aweil in Northern Bahr El Ghazal, before 17th July, 2020. Please note that only shortlisted applicants will be contacted. Do not submit original documents



Wm. B. Office of
Labor Dept. New York State