



Mission Aviation Fellowship - South Sudan

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Approved by

Inspector

30 AUG 2021

MINISTRY OF LABOUR

REPUBLIC OF SOUTH SUDAN, JUBA

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August 30th, 2021- Employment Opportunity

Mission Aviation Fellowship in South Sudan is encouraging you to consider working for a Christian organization, to help bring relief and development to the most remote communities of South Sudan. We serve humanitarian organizations, Christian mission groups and the churches of South Sudan by providing reliable and safe air transport using small aircraft. The Independence of South Sudan has brought new momentum to our flight operations and we are recruiting a:

Position: IT Officer (1)

Location: Juba

Responsibilities

To provide customer oriented support to MAF SSD users by:

- Monitoring the IT issues being raised through the various channels (Help Desk, email, and phone).
- Ensuring IT issues are resolved as promptly as possible, following MAF International IT standards. The IT officer may themselves resolve the issue if they possess the required knowledge and skill, otherwise they can escalate the issue to MAF International IT community if further assistance is required.
- Communicating fully with users regarding the status of their IT issues, and obtaining further information from the users if required.

To maintain the internal IT systems by:

- Ensuring good security practises are followed.
- Ensuring an effective backup regime is operational for servers, applications and network configurations.
- Proactively monitoring the networks to identify issues that may be developing.
- Keeping IT systems up to date with current firmware versions, software patches and configuration changes.

RECRUITMENT REQUIREMENTS

Education and Aptitude:

- Degree qualified or equivalent experience with training in IT
- Excellent communication skills including a
- Good command of written and spoken English
- Capable of working independently as well as part of a team

If you are interested in this job, you can submit your application letter with CV, academic documents and three references to our office, off from the airport road to UNMISS road, Thongpiny opposite to Sadeco building or send an email to ssd.hrofficer@mafint.org before September Thursday 16, 2021

Applicants who get through the first shortlisting procedure will be invited for an interview

Registered Office: Operations Centre, Henwood, Ashford, Kent, TN24 8DH, United Kingdom.

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