

REQUEST FOR PROPOSALS/QUOTATIONS INTERNET SERVICE:
RFQ/P NUMBER: CH-JB/SSD-2667



About.

Coalition for Humanity (CH) is a humanitarian and development NGO registered in South Sudan with experience in implementing humanitarian and resilience projects. The organization focuses on Food Security and Livelihoods (FSL), Water, Sanitation and Hygiene (WASH), Gender Based Violence (GBV), General Protection (GP), Health and Nutrition. Coalition for Humanity has experience in integrating projects and forming a nexus across sectors in order to leverage on resources. We consider Protection/GBV, Housing, Land and Property rights (HLP) governance, peace building and conflict transformation as cross cutting issues. We have successfully integrated these in WASH, FSL, Non-food items, Health and Nutrition. Coalition for Humanity has its headquarters in Juba but with presence in the Upper Nile counties of Malakal, Renk, Longechuk, Maiwut. CH operates in Jonglei State with presence in Ayod, and Fangak counties and Unity State with field offices in Leer, Panyijiar, Mayendit, Koch, Rubkona and Mayom counties. It also has an operational presence in the Ruweng Administrative Area with field offices in Pariang and in Greater Pibor Administrative area with field office in Pochalla County

Coalition for Humanity (CH) is seeking proposals from qualified internet service providers (ISPs) to supply reliable internet services for our operations in South Sudan. The purpose of this RFQ/RFP is to identify and select an ISP that can meet our connectivity needs effectively and efficiently.

Below is the detail of the sites and the proposed Internet packages;

	Locations/Sites	Quantity	Units	Description of the proposed Internet Package
1	Juba HQ & Staff Resident	1	Sites	<ul style="list-style-type: none"> - Fiber /Satellite with a point to point connection from the Office to the Staff resident - (15 Mbps Download/upload: Dedicated)
2	Field offices (Pochalla, Leer, Mayendit, Aweil, Pariang, Rubkona & Koch)	7	Sites	<ul style="list-style-type: none"> - C-Band 10 mbps upload and 10 mbps download.
3	Field offices (Pochalla, Leer, Mayendit, Aweil, Pariang, Rubkona & Koch)	7	Sites	<ul style="list-style-type: none"> - Satellite 7 mbps upload /download Dedicated:

Contact us:

Tell: +211 (9) 16666225/ +211 (9) 24822220
Email: info@ch-ssd.org/ Website: www.ch-ssd.org

Scope of Work

The selected ISP will be responsible for providing the following services:

- High-speed internet connectivity (specify required bandwidth)
- Installation and setup of necessary hardware and software
- Ongoing technical support and maintenance
- Backup solutions and redundancy options (if applicable)
- Service Level Agreement (SLA) detailing uptime guarantees and support response times

Requirements

Interested providers must meet the following criteria:

- Proven experience in delivering internet services in South Sudan
- Ability to provide scalable solutions as our needs grow
- References from at least three similar clients
- Compliance with local regulations and industry standards

Evaluation Criteria

Proposals will be evaluated based on the following criteria:

- Cost-effectiveness
- Quality and reliability of service
- Provider's experience and reputation
- Customer support and responsiveness



Additional Due Diligence

Upon completion of both the technical and financial evaluations Coalition for Humanity may choose to engage in additional due diligence processes with a particular supplier or supplier(s). The purpose of these processes is to ensure that Coalition for Humanity engages with reputable, ethical, responsible Suppliers with solid financials and the ability to fulfil the contract. Additional due diligence may take the form of the following processes (though it is not limited to):

- Reference Checks
- Supplier's facility visits
- Analysis of audited financial statements
- Determination of relations and affiliations between offers

Reference check with clients who have received similar services from the offeror

Important terms and conditions.

1. Price offer Currency -USD and Mode of payment
2. The per-qualified/eligible suppliers acknowledge RFQ by (sign/stamped/date) on the second copy from the supplier.
3. Delivery time frame and location of delivery:
4. The supplier should attach previous work experience and list of reference
5. Validity of the offer should be minimum of 60 Days

6. Payment shall be within 30 working days after receipt of goods and invoice, by cheque or transfer.
7. Subject to VAT; therefore, all offers should be exclusive of VAT costs.

Clarifications about this RFQS

Any request for clarification must be made in writing through the following emails: procurement.juba@ch-int.org

Proposal Submission

Proposals should include the following:

- Company profile, including relevant experience
- Detailed description of services offered and selected package
- Pricing structure (monthly and annual costs)
- Proposed timeline for installation and activation
- Any additional fees or charges



E-mail submission can be made through e-mail: procurement.juba@ch-int.org or hard copies in sealed envelopes addressed to the Procurement Department. Please submit your proposals by **02th November 2024 4:00 pm Local Time. Late submission will not be accepted.**

DISCLAIMER

This is only a Call for quotations/Bid and Coalition for humanity reserves the right to either amend or cancel it at any time with or without notice. In such cases, CH shall accept no liability whatsoever. The prospective bidder is wholly responsible for any and all costs related to the preparation and submission of their quotations. The decision of the Coalition for humanity Procurement Review Committee shall be final. Coalition for Humanity conducts transparent procurement process. Any sort of canvassing to influence the outcome of the procurement will lead to automatic disqualification.