



ADVERTISEMENT

Job Title: Case Management Officer (GBV)

Location: Morobo

Opening Date: August 30th, 2019

Closing Date: September 19th, 2019

Timeframe: Duration of the job (6 months) based on donor funding

Approved:



About IsraAID

IsraAID is a non-profit, non-governmental working in 12 countries worldwide to provide assistance to populations affected by the conflicts, natural disasters, massive displacements and acute poverty.

IsraAID started its activities in South Sudan after the country gained independence in July 2011. Since then, IsraAID has been accompanying its national partners in their efforts to build effective mechanisms to address some of the most urgent social and protection challenges facing the population of South Sudan, especially Gender-Based Violence, Child Protection, And post-trauma assistance.

IsraAID, in collaboration with its national partners, is conducting protection programs in Greater Mundri, Juba, Lainya, Yei, Kajo Keji and Maridi in South Sudan.

IsraAID's program objectives in South Sudan are:

1. Building the capacity of, and empowering, national partners and service providers working with communities affected by conflict and displacement;
2. Accompanying the national partners in their efforts to develop and implement sustainable programs and services that address the protection, education and health needs of the communities affected by conflict and displacement.

RESPONSIBILITIES OF THE CASE MANAGEMENT OFFICER

IsraAID is looking for Case Management Officer (CMO) to support IsraAID's Gender Based Violence field activities in Morobo.

- Under the direct line management of the Field Coordinator the GBV Case Management Officer is responsible for the overall supervision of case management services and psycho-social support with a focus on gender-based violence survivors and victims of child rights violations.

Main duties and responsibilities will be:

- Supervise GBV caseworkers and support them through the provision of technical guidance and age/gender appropriate and specialized support on case management and psychosocial support to women and girls (including guidance on caring for child survivors) and to girls and boys in need of case management (including on child labor, neglect and abuse)





- Hold inter-agency case management meetings for high-risk cases when needed and attend Best Interest Determination meetings and advocate for the best interest and safety of the child
- Monitor staff all cases, complete case records forms, ensure respect of Code of Conduct
- Produce monthly reports and support the area Manager in submitting internal and donor reports as per the reporting schedule
- The CMO will place particular emphasis on case management. Case management will include identification of cases, intake, and follow-up, referrals and case closure. The CM will learn to use proper forms and conduct effective and ethical follow-ups and referrals.
- The CMO should be familiar with and will use the relevant referral pathways and will be involved in its regular review and update.
- The social worker will be in constant communication with other service providers, including other psychosocial actors (CBOs, Ministry), legal and medical personnel as well as police.
- The CMO will strengthen its case management skills and be able to manage cases in accordance with ethical principles for working with survivors.
- Act as GBVIMS focal point; supervise the collection, storage, filing and analysis of GBV-related data through the use of the GBV information management system (GBV IMS), and compile/analyze data in the incident recorder in compliance with the information sharing protocol developed at the inter-agency level
- Monitor the efficient and accurate updating of the CP case management database. Compile the data and make note of trends observed
- Monthly review of open cases using case supervision tools and develop systems for regular supervision of case management
- Contribute to the maintenance of an up-to-date service mapping of the service providers operating in the area and ensure that caseworkers are informed about the available services
- Activity participate in GBV Working groups, GBVIMS Working groups and other relevant sector working groups and coordination meetings and ensure all GBV caseworkers are familiar with, practice and adhere to the GBV Minimum Standards, the National Case Management SOPs, and the IASC GBV guidelines
- Act as inter-agency focal point of the GBV case management hubs, receive and respond to case management referrals

REQUIREMENTS

The Case Management Officer must have the following qualifications and competencies.

- Bachelor degree in Social work, Counseling, Psychology or other related field.
- At least 2 years of experience in counseling survivors of gender-based violence or vulnerable women and girls/and or in child protection case management
- Good knowledge of protection principles in humanitarian settings
- Ability to maintain confidentiality, respect, non-discrimination and safety of beneficiaries at all times
- Ability to provide technical support, trainings and supervision of GBV caseworkers
- Comfortable in a multi-cultural environment, flexible with working hours and able to handle pressure well
- Excellent communication, listening and observation skills, including ability to create trust, support, respect and interact with survivors of all ages, background and diversity.





- Ability to maintain confidentiality and respect at all time is essential.
- Excellent interpersonal, communication and problem-solving skills
- Strong ability to organize work, meet deadlines, maintain composure, prioritize work under pressure, coordinate multiple tasks and maintain attention to detail
- Effective in representation and liaison with external parties
- Experience working on protection a plus, knowledge of GBV & CP guidelines preferable,
- Understanding of and commitment to the following principle: cultural sensitivity, local ownership, sustainability, inclusiveness, local partnership , non-discriminatory , do-no-harm, and apolitical approach;
- Commitment to abide by internal and UN's codes of conducts and principle.
- Computer literacy (MS Word and Excel)
- English: Strong written and oral communication skills

LANGUAGE

The candidate must be fluent in English and in Local Arabic, preference for candidates fluent in local language (Kakwa & Keliko)

Interested candidate can submit their updated Resume/CV together with the application letter to ssdhr@israaid.org or drop hard copy at UAP Building, ground floor reception just upon entrance to the main building in Juba, to SSUHA office in Yei- off Lasu Road, Behind UNHCR office or to SSUHA Sub-office in Morobo at Morobo County Health Department before the deadline. ***This post is opened to South Sudanese candidates only and women candidates are strongly encouraged to apply in this post.***

