**Jesuit Refugee Service – South Sudan**

**Psychosocial Coordinator for Counselling**

**Location:** Maban, Upper Nile State, South Sudan

**Application Closing Date:** 22nd July 2021

**Position opened to****:** Internationals applicants only with at least 5 years’ continuous experience working with an international NGOs and with large institutional donors.

**Salary Range & Benefits:** To be discussed with successful candidate

**Organizational Context:**

The Jesuit Refugee Service (JRS) is ministry of the Society of Jesus, incorporated as an international non-governmental organization with a mission to accompany, serve, and advocate for the rights of refugees and forcibly displaced people. The organization was founded in November 1980 and now has a presence in over 50 countries. JRS undertakes services at national and regional levels with the support and guidance of an international office (IO) in Rome. JRS service is human and spiritual, working in situations of greatest need, seeking the long-term well-being of refugees and displaced people while not neglecting their immediate or urgent needs. The main services provided are in the field of education, emergency assistance, and psychosocial support and livelihood activities. Currently, more than 724,000 individuals are direct beneficiaries of JRS projects.

JRS’ Psychosocial Department offers a range of services to people who have been displaced in 4 refugee camps in Maban, the Upper Nile Region of South Sudan. JRS Psychosocial services also reach the host community of the same location. The JRS psychosocial intervention in Maban uses a multi-layered response with focus on provision of basic services, re-establishing community networks and support systems and providing focused services for most vulnerable groups. Services include home visits, groups, material support, individual counselling, training in basic mental health and counselling, as well as various supports for children with disabilities.

**Position Description:**

You will manage coordination in Maban for all psychosocial activities, advancing JRS’ work in serving the poor and vulnerable. Your management skills and knowledge will ensure that the project delivers high-quality programming and continuously works towards improving the impact of its programming for a multi-year BPRM-funded award to bolster community-based protection mechanisms and support services. You will oversee a diverse team of Home Visitors, Physiotherapists, and Councillors and therefore lead engagement at the Maban level with other humanitarian actors and local government officials. You will closely coordinate project activities across Maban to ensure uniform implementation of the detailed implementation plan while ensuring that each team member tailors activities to meet the context and expressed needs of the host and refugee community

**JRS Psychosocial Response:**

In response to the needs of the communities in Maban, JRS is implementing a diverse suite of psychosocial programs. Healthy relationships are the foundation of safe, thriving communities and strong families. Bonds rooted in respect and understanding sustain peace at all levels of society and protect individuals from abuse, exploitation, and exclusion. JRS’ psychosocial activities aim to equip community members with tools to build and maintain such a foundation. Specifically, JRS’s work aims to strengthen the community’s capacity to:

a) Remain resilient in managing the daily hardships and challenges of life.

b) Resolve conflicts.

c) Manage adversity and promote healing of trauma in healthy ways.

d) Sustain supportive, empathetic relationships.

Acknowledging the unique challenges faced by people with special needs, women, and children, JRS employs a holistic approach inviting families, caregivers, and community leaders to participate in its activities. These activities are framed by the global organization’s values of Accompany, Serve, and Advocate.

**Program activities include:**

(a) Support Groups

(b) Individual Counselling

(c) Referrals for Additional Services

(d) Day Care for Children with Disabilities

(e) Youth Sports & Recreation

(f) Trainings in Psychosocial Skills

(g) Physiotherapy

(h) Home Visits

(i) Material/ Non-food Item (NFI) Distribution

**Psychosocial Coordinator Responsibilities & Activities**

***JRS Project Senior Management Team Leadership***

• Serving as a member of the JRS Maban Senior Management Team (SMT) and providing support to Project Director as necessary

• Contributing to personal and professional development opportunities for the JRS team

• Fostering the JRS ethos in all team members

• Ensuring JRS Policies, including Child Safeguarding, are upheld to the highest standard across the entire JRS community

• Representing JRS at Camp Coordination and other partners’ meetings

• Collaborate with Program Manager on strategic program development and vision

***Psychosocial Department Staff Supervision***

• Providing ongoing professional and technical support and supervision to 15-20 staff on the Psychosocial team and oversight of 50-60 community-based incentive workers in the field

• Facilitating capacity-building opportunities for JRS staff team in service of project sustainability and building professional skills of South Sudanese

***Project Management***

•Ensuring that budget and funded targets for PS department are achieved, and the work plan is successfully carried out in a timely manner.

• Managing data collected by the team and using it to inform program decisions

• Serving as JRS focal point for all referrals to Psychosocial services and coordinating effectively with other humanitarian actors to deliver services to clients

• Completing accurate and timely reports for JRS and donors

• Monitoring budgets and resources allocated to the project

• Assuring high-quality service provision

**Language:**

* Strong command over written and verbal communication in English/Arabic is most preferable.

**Qualifications and experience**

* Master’s degree in social work, counselling, psychology, human services, or other related field
* Minimum 3 years’ professional experience in project management of moderately complex projects, preferably with an international NGO.
* Working and updated knowledge of MHPSS best practices and techniques, including: Psychological First Aid (PFA), Mental Health Global Action Programme (mhGAP), IASC Guidelines on MHPSS in Emergency Settings, Problem Management Plus (PM+), theories of community-based services.
* Experience with service delivery to multicultural and diverse populations, particularly in international and emergency humanitarian settings.
* Experience in program design, quality assurance, and monitoring/evaluation.
* Demonstrated success supervising and leading teams.
* Experience using Microsoft Office suite (Word, Excel, Power Point, Outlook), Web conferencing applications, information management systems.
* Strong critical thinking and creative problem-solving skills with ability to make sound judgments in resource-scarce environments.
* Demonstrated ability to work and live in a stressful environment with only basic amenities.
* Commitment to working with marginalized and vulnerable communities.
* Excellent skills in English (required); skills in oral Arabic desirable.
* Proactive, results-based decision maker.

**Reports to:** Program Manager

**Supervises:** Assistant Coordinator for Counselling, Physiotherapists

**Working Relationships**

**Internal: Project Director, Education Coordinator, Assistant Education Coordinators**

**External: UNHCR Protection Unit, Protection focal points with partner agencies, local government officials, JRS USA**

**Submission Requirements**

Please send your CV and a cover letter that indicates what skills and experience you have that meets the criteria and your availability. The CV (maximum 3 pages) should include contacts (phone and email) for three professional referees. Please note that only official email addresses for referees will be accepted. Kindly send the application to [sds.recruit@jrs.net](mailto:sds.recruit@jrs.net) by 5pm South Sudan local time closing date **22nd July 2021** or hand delivery to JRS-Juba, South Sudan office in Tomping next to Indian Embassy**.**

**PLEASE NOTE:** due to urgent need to fill this vacant position, we will be reviewing the application as we receive. Only candidates who apply by the deadline and who can demonstrate experience of overall strategic **Psychosocial** management processes should apply, this position is open toInternationals and nationals with at least 5 years’ continuous experience working with an international NGOs and with large institutional donors. only short-listed candidates will be contact and only candidates who reached to final oral interview will be inform of interview outcome. **Female candidates are highly encouraged to apply.**

**Commitment to Child Safeguarding:**

JRS is committed to the safeguarding of children (under 18 years) who encounter with JRS South Sudan personnel and volunteers in all JRS South Sudan works. All JRS-South Sudan Staff are expected to comply with JRS Child safeguarding Policy and Procedures in this regard and to sign a declaration of commitment to this effect.

**Commitment to Protection of Sexual Exploitation and Abuse (PSEA):**

JRS-South Sudan takes the protection of sexual exploitation and abuse (PSEA) serious, and all the JRS-South Sudan personnel and volunteers are expected to comply with the JRS-PSEA policy and to sign declaration of commitment.