

TERMS OF REFERENCE

Position:	Community Outreach Assistants (COAs)
Locations:	1-Rubkona, 1-Pibor and 1-Maban Positions
Length of contract:	6 Months (With possibility of extension based on availability of funding and satisfactory performance)
Application start:	25/09/2024
Application end:	14/10/2024



OVERVIEW OF CTG GLOBAL

CTG staff and support humanitarian projects in fragile and conflict-affected countries around the world, providing a rapid and cost-effective service for development and humanitarian missions. With past performance in 17 countries – from the Middle East, Africa, Europe, and Asia, we have placed more than 20,000 staff all over the world since operations began in 2006.

CTG recruits, deploys and manages the right people with the right skills to implement humanitarian and development projects, from cleaners to obstetricians, and mechanics to infection specialists, we're skilled in emergency response to crises such as the Ebola outbreak in West Africa. Key to successful project delivery is the ability to mobilise at speed; CTG can source and deploy anyone, anywhere, in less than 2 weeks and have done so in 48 hours on a number of occasions.

Through our efficient and agile HR, logistical and operational services, CTG saves multilateral organisations time and money. We handle all our clients' HR related issues, so they are free to focus on their core services.

Visit www.ctg.org to find out more

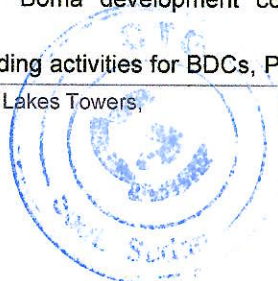
OVERVIEW OF THE POSITION

CTG is expanding in South Sudan and is looking for community outreach assistant for its client. Under the direct supervision of the National Operations Officers (NOO), and the technical supervision of National Community Engagement Officer, the successful candidates will support the Enhancing Community Resilience and Local Governance Project II (ECRP II) implementation in Duk and Twic east Counties.

GENERAL FUNCTIONS

Role objective:

1. Support the implementation of community engagement activities such as community entry activities meetings and workshops in the field according to the standard operating procedures (SoPs).
2. Support the engagement with authorities at the county, Payam and boma levels and establish effective working relationships with community members to promote ECRP II objectives.
3. Support the formation and training of Boma Development Committees (BDC), Payam Development Committees (PDC), Disaster Risk Management Committee (DRMC) and Operations & Maintenance committees (O&MC) according to established SoPs.
4. Facilitate Focus Group Discussions with community members according to the SoPs.
5. Assist and facilitate democratic nominations/elections for Boma development committees and operation and maintenance committees in communities.
6. Support the organize trainings, workshops, and capacity building activities for BDCs, PDCs, PDRMC,



CDRMC, OMC, including facilitating the trainings and translation of the training sessions.

7. Support the implementation of operation and maintenance strategy in ECRP II intervention locations.
8. Collaborate with ECRP II field teams and other IOM staff and units on the implementation of ECRP.
9. Build capacity of community mobilizers on project deliverables and cross cutting themes
10. Collect and report on community-specific information through Kobo forms and Fulcrum and provide feedback to the community in a timely manner.
11. Monitor implementation of ECRP II community engagement activities at the field level and provide support as required.
12. Provide timely inputs to the National Community Engagement Officer and National Operations officer to contribute to periodic reports on programme delivery.
13. Work closely with different field offices (Technical Leads, NOOs and PAs) to develop a supportive supervision plan.
14. Performs such other duties as may be assigned.

Project reporting:

- This role reports to the National Operations Officer.

ESSENTIAL EXPERIENCE:

Education:

- Diploma and/or bachelor's degree in any relevant discipline and from a recognized Institution.

Work experience:

- Experience in community outreach, public affairs, development, and/or education.
- Experience working in complex humanitarian operations, specifically meeting timelines.
- Experience managing and mentoring teams and in promoting achievement of project objectives.
- Excellent interpersonal, cross-cultural, and diplomatic skills and the ability to lead and work collaboratively with a diverse team.

Geographical experience:

- Minimum of 2-3 years of experience in Africa, (specifically in South Sudan and knowledge of Duk, Twic east Counties or in Jonglei state is required).

Languages:

- Fluency in English and Arabic is essential both written and verbally.
- Knowledge of local languages is an advantage.

Key competencies:

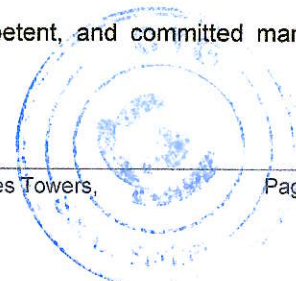
- Ability to design and deliver training effectively.
- Excellent report writing and analytical skills.
- Strong interpersonal and communication skills.
- Solid organizational skills: the ability to be flexible and work well under pressure in a fast-paced and detail-oriented team environment.
- Ability to use Kobo collect, ODK and fulcrum.
- Good computer skills: excellent knowledge of **MS Word, Excel, PowerPoint, and email/internet software.**

The successful candidates are expected to demonstrate the following values and competencies:

Values.

- **Inclusion and respect for diversity** respects and promotes individual and cultural differences; encourages diversity and inclusion wherever possible.
- **Integrity and transparency:** maintain high ethical standards and act in a manner consistent with organizational principles/rules and standards of conduct.
- **Professionalism:** demonstrates ability to work in a composed, competent, and committed manner and exercises careful judgment in meeting day-to-day challenges.

Core Competencies — behavioural indicators level 2.



- Teamwork: develops and promotes effective collaboration within and across units to achieve shared goals and optimize results.
- Delivering results produces and delivers quality results in a service-oriented and timely manner; is action oriented and committed to achieving agreed outcomes.
- Managing and sharing knowledge continuously seeks to learn, share knowledge, and innovate.
- Accountability: takes ownership for achieving the Organization's priorities and assumes responsibility for own action and delegated work.
- Communication: encourages and contributes to clear and open communication; explains complex matters in an informative, inspiring, and motivational way.

Managerial Competencies — behavioural indicators level 2

- Leadership: provides a clear sense of direction, leads by example, and demonstrates the ability to carry out the organization's vision; assists others to realize and develop their potential.
- Empowering others and building trust creates an atmosphere of trust and an enabling environment where staff can contribute their best and develop their potential.
- Strategic thinking and vision work strategically to realize the Organization's goals and communicate a clear strategic direction.

- **Qualified female candidates are encouraged to apply for this role.**
- **Preference will be given to candidates from the areas of responsibilities.**

In order to apply for this role please send your CV and Cover letter most preferably by email to the address: southsudan@ctg.org

Please make sure the subject of your email states "Health Project Coordinator or your application might be overlooked, please share your CV and cover letter as one document, a cover letter is mandatory .

In Juba – Please deliver you application to CTG office in Rock city

IMPORTANT REQUEST

- Please note to name your CV by name e.g., "Mary Deo- CV" or "CV- John Smith"
- Kindly avoid naming CV as CV, Updated CV, by Job title or organization name
- For hard copy deliveries kindly include position applied for on the envelope.

