



We are hiring

EXTERNAL ADVERTISEMENT

Please note to email applications directly to Recruitment.SS@mtn.com

Applications are invited for the Positions of **Manager Business Intelligence and Reporting**



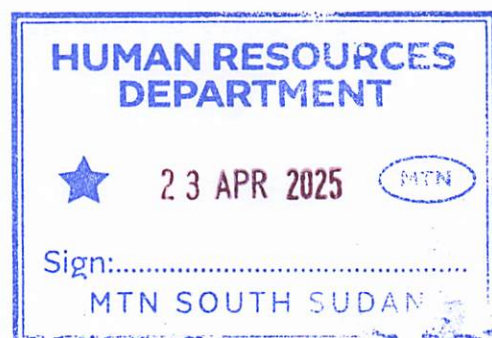
Posting Date	23 rd /April /2025
Department	Information Technology
MTN Job level	3
No. of vacancies	1
Location	Juba, South Sudan
Contract Duration	Permanent
Closing Date	14 th /May /2025

COMPANY OVERVIEW

We at MTN are a purpose and value-led organization. At MTN, we believe that understanding our people's needs and aspirations is key in creating experiences that delight you as you work every day. We are committed to fostering an environment where every member of our Y'ello Family is heard, understood, and empowered to live an inspired life.

Our values keep us grounded and moving in the right direction. Most importantly, they keep us honest. It is not something we claim to be. It is in our DNA. As an organization, we consider it our mission to create an exciting and rewarding place to work, where our people can be themselves, thrive in positivity and ignite their potential.

A workplace that boosts creativity and innovation, improves productivity, and ultimately drives meaningful results. A workplace that is built on relationships and achieving a purpose that is bigger than us. This is what we want you to experience with us.



MISSION/CORE PURPOSE OF THE JOB

To empower the organization with strategic insights through data-driven analytics and reporting. This role is responsible for designing, developing, and optimizing business intelligence (BI) platforms, data lakes, and reporting systems that enable decision-making at all levels of the business.

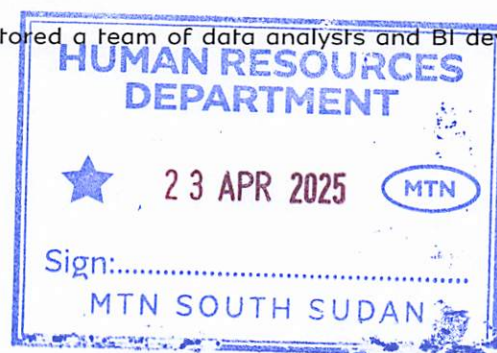
CONTEXT

- Rapid growth and expansion of MTNSS operations.
- MTN South Sudan's business plan.
- Changes in policies and procedures.
- Exceptionally high customer expectations.
- Locally available skills and manpower.
- The increasing need for skills enhancement and development



RESPONSIBILITIES (Not limited to:)

- Led successful BI platform delivery: Oversaw the deployment of BI data lake platforms, such as EVA, ensuring they aligned with key business objectives and met performance standards.
- Architected and developed data infrastructure: Designed and implemented Data Warehouses and Data Pipelines, ensuring optimized data flow and accessibility for advanced reporting.
- Guided BI architecture and tools strategy: Provided expert advice on BI tools, architecture, and technologies, supporting data processing and analytics initiatives across the organization.
- Built and maintained scalable ETL processes: Developed and managed ETL workflows and data marts, ensuring alignment with evolving business objectives.
- Collaborated with cross-functional teams: Partnered with stakeholders to gather Business Intelligence requirements, ensuring the reporting framework met the needs of business units.
- Designed and maintained report metadata: Established and continuously updated metadata frameworks, ensuring data consistency, accuracy, and timely reporting.
- Ensured data integrity and reliability: Monitored data accuracy and facilitated metrics-driven insights that improved operational performance and strategic decision-making.
- Managed data infrastructure and analytics tools: Oversaw data warehouse, data lake, and analytical tools, ensuring scalability, uptime, and system reliability.
- Supported cross-functional analytics initiatives: Assisted with KPI tracking, ad hoc analyses, and dashboards for various departments.
- Facilitated IT integration efforts: Engaged with IT management and technical teams to enable seamless integration and interoperability of BI systems across platforms.
- Enhanced data governance and compliance: Implemented and enforced data governance policies, ensuring compliance with data security and privacy standards.
- Led a team of BI professionals: Managed and mentored a team of data analysts and BI developers,



fostering a culture of continuous learning and data-driven innovation.

- Monitored BI platform performance: Conducted regular audits and performance assessments of BI systems, implementing optimizations for improved system responsiveness.

Information Technology Security Responsibilities/ Tasks:

- Comply with all Information Security Policies and related documents.
- Report security weakness/incidents to either the respective head of department or the Enterprise Information Security Manager
- Must not exploit known security weaknesses.
- Participate in all forms of Information Security Awareness

Creativities (improvement/innovation inherent)

- Data Process Optimization: Constantly assess and enhance ETL processes, data pipelines, and reporting frameworks to improve data flow, reduce latency, and maximize efficiency.
- Continuous Improvement in Data Quality: Lead initiatives to implement automated data quality checks and error-handling mechanisms.
- Personalized Insights and KPI Tracking: Develop customized reporting and dashboards tailored to different business units or functions, providing specific metrics and KPIs that address each team's unique goals and needs.
- Team Empowerment and Skill Development
- Exploration of Emerging Technologies

QUALIFICATION

- BSc Degree in Computer Science, Information Technology, Business Analytics, Statistics, or related fields

EXPERIENCE

- At least 4 years' experience in Business Intelligence in a related industry.
- Proficiency in SQL for querying, transforming, and managing large datasets.
- Experience with database management systems such as SQL Server, Oracle, or PostgreSQL.
- Familiarity with tools such as Python, R, SAS, or other analytics languages for advanced analytics.
- Ability to create complex reports, dashboards, and visualizations that provide insights and inform business decisions
- Experience with Linux, shell scripting, and Perl is highly valuable.

COMPETENCIES

Knowledge:

- Computer & Information Technology Appreciation
- Performance Improvement



- Planning & Organising
- Problem Solving
- Project Delivery
- Project Planning & Management
- Quality Assurance
- Resource Management
- Scope Planning & Management
- Stakeholder Relations Management

Behavioural

- Cando with integrity
- Collaborate with agility.
- Lead with Care
- Act with inclusion.
- Serve with respect.



Should you wish to apply, please submit your Application (Cover letter & CV) including a copy of your National ID to MTN South Sudan Head Office Opposite Juba National Stadium or email **Recruitment.SS@mtn.com**: on or before closing date **14th / May /2025 @ 5:00 PM**

Please note:

- This position is open exclusively to South Sudanese nationals.
- We strongly encourage qualified ladies to apply.
- Only shortlisted candidates will be contacted. If you do not hear from us within 14 days after the closing date, please consider your application unsuccessful
- By applying for this vacancy, you are consenting for MTN South Sudan to process your personal data for purposes of this application and further undertake verification of your personal credentials and related information including, but not limited to, qualifications, criminal record, credit record, current and historic disciplinary proceedings, as part of the selection process.
- MTN South Sudan reserves the right to not fill the advertised position.

Let's stay in touch

