

1st March, 2024

Digitel (a truly Junubia telecom company) invite **External / Internal** applications for the position of Network Maintenance Technician as seen below.

Job Context

Job Title: **Network Maintenance Technician**

Department: **Technology**

Reports to: **Network Maintenance & Operation Supervisor.**

Job Location: **Mundri, Western Equatoria State**



Purpose/Responsibility

- Perform routine maintenance on VSAT systems, wireless site & power
- Responsible for maintenance of all power & VSAT & wireless equipment's
- Responsible for the quality and standard of power installation
- Coordinating with O&M team for the issues and ensuring support for the O&M
- Take appropriate action to resolve problems in a timely manner to meet or exceed customer expectations
- Maintain monthly inventory status of wireless site & VSAT Transmission devices & power
- Receive calls 24 from NOC and for action
- Generation of reports, records (Site status, Preventive maintenance, Acceptance Test & inventory).
- Reports all activities on a daily, weekly and monthly basis as requested
- Inform line manger big outages and network event
- Manage all onsite activities mandatorily
- Power & Telcom PM (preventive maintenance) testing power equipment
- Plan power & RAN preventive maintenance (PM)
- Discover Technical problems suggest optimal solutions within the scope of sites power and environmental
- Responsible to sign installation completion report and acceptance test documents with the vendor





- Generator maintenance service (diesel generator engine overhaul)
- Supervise and audit power and environmental control unit installations and maintenance
- Air conditioner and Climate unit system for internal and external installed units
- Responsible for the quality and standard of power installation
- Follow up with NOC (Network operation center) all alarm event active and closed
- Generate all reports (daily, weekly, monthly)
- Any other duties that will be assigned from time to time

Knowledge

- Experience in the Power & Telecom Industry with sound knowledge in the latest techniques in power supply system
- Strong knowledge of electronic circuit design
- Capable of handling multiple tasks simultaneously, prioritizing actions to ensure timely completion the task
- Discover technical problems suggest optimal solutions within the scope of sites power and environmental control unit

Skills / physical competencies

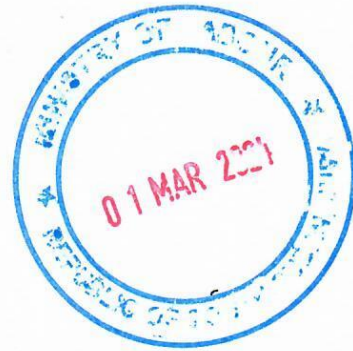
- Wireless network installation and/or maintenance experience required
- Building electrical installation, Diesel generator installation and Inverter system installation & ATS installation
- Understanding of wireless network implementation and operations services
- Multitasking skills & Problem-solving skills
- Computer applications such as MS Word, Excel, PowerPoint, etc.
- Field experience desired

Minimum Requirements

Education

- Diploma in mechanical/Electrical engineering
- High school technical certification





- 2-3 Years working Experience

Skills / physical competencies:

- Strong technical, analytical, and problem-solving skills
- Have good understanding about IT & Telcom wireless equipment related issues will be plus
- Good team player, self-motivated and able to work on own initiative

Application Process

Applications along with resume/CV should be submitted online to recruitment@digitelss.com by **20th March, 2024**.

NB Female candidates are strongly encouraged to apply.

