



Internews

**Job Advertisement – Assistant Researcher  
Rooted in Trust 2.0 Project, South Sudan**

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Approved by  
MOL 25/01/2022



**Job Title:** Assistant Researcher – South Sudan  
**Location:** Juba, South Sudan  
**Classification:** Term Contract  
**Department:** Humanitarian; Rooted in Trust 2.0 Project  
**Supervisor:** Researcher  
**Start Date:** January 25, 2022  
**Closing Date:** February 11, 2022  
**Contract Duration:** 6 months after the start date

**ABOUT THE PROJECT**

The Rooted in Trust project works to combat COVID-19 rumors and misinformation in Afghanistan, Lebanon, Iraq, Colombia, Brazil, Mali, DRC, South Sudan, Sudan and Zimbabwe. We work to create impact at the local level and inform approaches to rumor management at the global level. The project is supported by a Global Technical Advisory team made up of media, humanitarian, data science and information management experts. In Phase 1 of the project, we collected more than 19,000 rumors in 14 languages and supported more than 30 local trusted information providers. In this critical phase of the pandemic, we will build on these efforts to listen and respond to the information challenges faced by vulnerable groups in humanitarian contexts, encouraging open dialogue between citizens and scientists and stronger and more collaborative partnerships between information providers (such as local media) and humanitarian and health sources.

**ABOUT THE OPPORTUNITY**

The **Assistant Researcher** will support the researcher manage the implementation of an Information Ecosystem Assessment (IEA) in South Sudan. The Assistant Researcher will have a strong focus on how vulnerable and marginalized groups communicate to access information about COVID-19 related issues and how their use of online media intersects with their use of traditional media and other sources. Research activities will include desk research, social media monitoring, Key Informant Interviews, Focus Group Discussions, surveys, capacity assessment interviews and field observations. The Report will help to inform public health and humanitarian response agencies to better communicate key messages to the at-risk population.





## Logistics

The ideal candidate is office-based at Internews office, Juba South Sudan. The research assistant will travel as required to study location to facilitate and supervise the IEA research activities.

## Our Commitment to Fostering a Culture of Belonging

We are an organization of dynamic, mission-driven individuals who are passionate about our core values and about supporting positive change in the world. We pride ourselves on our commitment to innovation and flexibility. We believe that diverse teams are strong teams and work to support an ethic of belonging, dignity, and justice for all people. Our current team includes a mix of genders, parents, and non-parents, and people of multiple races, nationalities, ages, sexual orientations and socio-economic backgrounds. We are EEO employer and encourage candidates of all races, genders, ages, orientations, ethnicities, and national origins to apply, and welcome those with alternative backgrounds and experiences.

## DAY-TO-DAY TASKS will include:

- Work with the researcher to design the research activities; develop the research plan, sampling framework & strategy
- Support the researcher in adopting & simplifies research tools, developing questionnaire & FGD/KII guides
- Liaise with translator and facilitate the translation of the research tools i.e. questionnaire & FGD/KII guides into local languages
- Support the researcher and partner organizations in planning and organizing data collectors training
- Negotiate the research plan with partners and selection of partners field team for training & data collection process
- Establish a local research advisory committee each study location to ensure direct engagement with the target community & influential leaders
- Facilitate the availability of logistics, supplies, research refreshments, relevant consent forms, recorder for interviews, printed forms, etc.
- Organize focus group discussions and key informant interviews; interview of community members, influential and NGO staff and provide detailed notes
- Undertake supervision of the data collection process to ensure quality data collection practices;
- Develop a code book with support of the researcher Codes the transcripts based on the code book
- Work with the researcher to Identify information flows, uses, popular platforms, trusted actors, and how information on the virus is produced, distributed and accessed;
- Undertake daily debriefings with the Researcher, make detailed notes based on debriefing with Researcher, and where necessary complements such notes with transcriptions and interviews
- Ensure that all Files and all research materials are properly compiled and stored on Egnyte
- Support the researcher in the development of the research report, in generating graphs or other engaging content to display data;
- Support the researcher in planning and organizing dissemination workshops including delivering research findings back to the target community through events or resources
- Perform any other duties as assigned by the supervisors.





## QUALIFICATIONS WE'RE LOOKING FOR

### Required

- Strong Monitoring and Evaluation, Research and Learning background, especially using a mix of qualitative and quantitative, observational and participatory data collection and analysis methods, working in complex, humanitarian contexts;
- Bachelor's degree in social sciences, international development, Monitoring & evaluation, or a related field
- At least 2 years' experience conducting research;
- Experience researching information preferences and barriers, media dynamics or risk communication;
- Fluency in spoken and written English. Fluency in Arabic and Knowledge of more than one local language is a strong plus
- Excellent inter-cultural communication skills/cultural sensitivity and the ability to forge strong cross-cultural relationships and build trust demonstrated through previous experience;
- Strong co-design facilitation, presentation, writing and communication skills;
- Familiarity with the latest literature on mis- and disinformation, trust and related research emerging from political, social and communication science;
- Strong understanding of the humanitarian principles to ensure data collection and provision follows the Core Humanitarian Standards;
- Relevant experience working with data collection and analysis software, including Kobo Toolbox or similar software;

### Preferred

Note: Candidates who do not have these preferred qualifications, but are interested and willing to learn, are encouraged to apply.

- Data visualization skills and knowledge of relevant software to produce infographics is a plus
- Awareness of, and familiarity with, the issues and dynamics of the COVID-19 pandemic and/or other health crises in humanitarian contexts a strong asset
- Self-motivated and used to work in a fast-paced environment
- Strong understanding of and commitment to upholding Internews' Core Values.

This position will be filled in locally and South Sudanese Nationals highly encouraged to apply. Interested applicants are encouraged to send their application and CV through the following e-mail:

[jobsouthsudan@INTERNEWS.ORG](mailto:jobsouthsudan@INTERNEWS.ORG) and hand delivery to our office in Juba ( AFEX RIVER CAMP) .

*This position is being offered and hired by Internews Network. Benefits will be consistent with Internews Network's offerings and will be reviewed during the hiring process. Additional information can be found on our [About Working for Internews](#) page. Internews Network is an equal opportunity employer. Every qualified applicant will be considered for employment. Internews does not discriminate based on race, gender, gender identity or orientation, genetic information, age, national origin, marital status, disability status, political ideology, military or protected veteran status, or any other characteristics protected by applicable law.*

