



# AMREF Flying Doctors

Product Brochure

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## ABOUT US

- AMREF Flying Doctors is the only air ambulance service provider in Eastern Africa:
  - that has been in the aeromedical transport industry for over 60 years.
  - that is internationally accredited by the European Aero Medical Institute (EURAMI).
  - that is twice a winner of the prestigious ITIJ Air Ambulance Provider of the Year Award.
- We operate a fleet of fully owned and dedicated aircraft, which is available for patient evacuation from remote airstrips as well as international patient repatriation to Europe, Asia, Middle-East, Far East and beyond.
- We operate several Advanced Life Support (ALS) Ground Ambulances and a 24/7 Operations & Emergency Control Centre (OECC).

**15% of funds raised from Maisha subscriptions support the Amref health Africa campaign to end Female Genital Mutilation (FGM)**



## OUR SERVICES

- **AIR AMBULANCE SERVICES** from remote locations to international destinations.
- **ASSISTANCE SERVICES** for international insurance and assistance services.
- **TRAINING** courses offered in a wide range of Emergency Life Support skills.
- **MEDICAL ESCORT** with experienced, English speaking doctors and nurses to accompany patients on commercial airlines worldwide.
- **MEDICAL STANDBY** services using ground ambulance, helicopter or fixed wing aircraft for special events.
- **GROUND TRANSPORT** of patients between hospitals or hospital to airport using Advanced Life Support ground ambulances.
- **MAISHA AIR AMBULANCE COVER** annual and short term subscription for emergency medical evacuation throughout Eastern Africa.

| LEVEL           | REGION(S) COVERED  | RATES US\$ |
|-----------------|--|------------|
| Maisha Bronze   | Kenya (Air and Ground Evacuation)  | 25         |
| Maisha Silver   | Kenya, Tanzania, Zanzibar  | 49         |
| Maisha Gold     | Kenya, Tanzania, Zanzibar, Uganda, Rwanda, Burundi                         | 55         |
| Maisha Platinum | Kenya, Tanzania, Zanzibar, Uganda, Rwanda, Burundi, South Sudan & Ethiopia | 110        |
| Maisha Diamond* | Kenya, Tanzania, Zanzibar, Uganda, Rwanda, Burundi, South Sudan & Ethiopia | 240        |



## MAISHA AIR AMBULANCE COVER

- Targets individual, group or corporate subscribers.
- Available in five levels based on geographical coverage.

### Benefits include:

1. Access to our 24hr Medical Helpline anytime from anywhere for medical advice.
2. Unlimited evacuation flights per year for medical emergencies.
3. Unlimited ground ambulance transfers within Kenya.
4. Direct contact with AMREF Flying Doctors and the medical professionals - no third party.

### Maisha Diamond\*

Maisha Diamond is an enhanced cover providing the following additional benefits: (US\$200,000 (KES.20,000,000.00) of post-evacuation cover including)

1. Hospitalization in Nairobi.
2. Transfer to South Africa and hospitalization (if the required specialised treatment is not available in Nairobi).
3. Return on commercial flight.
4. Repatriation of mortal remains back to home country or country of residence in the unfortunate event of death.



## MAISHA TOURIST COVER

Maisha Tourist is a short-term Air Ambulance Cover for individuals and small group travellers who may not need an annual cover.

## TOURIST SCHEME B

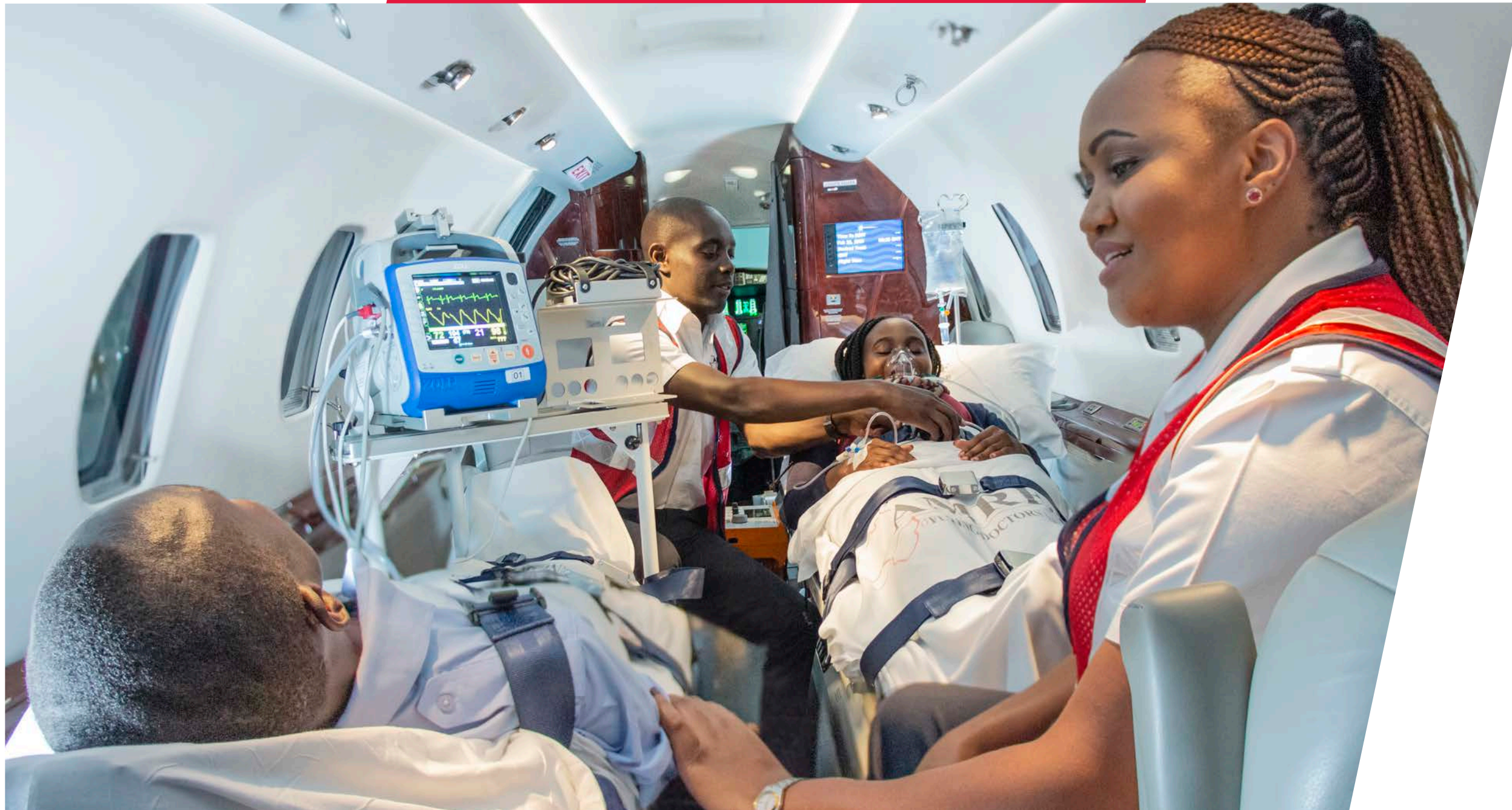
Tourist Scheme B is a low-cost plan designed for tour and safari operators, hotels and lodges to give their clients access to our air ambulance services in case of a medical emergency, during their stay within East Africa.

| LEVEL             |                           | SILVER                     | GOLD  | PLATINUM   |
|-------------------|---------------------------|----------------------------|---|--|
| Countries covered | -                         | Kenya, Tanzania & Zanzibar | Kenya, Tanzania, Zanzibar, Uganda, Rwanda & Burundi | Kenya, Tanzania, Zanzibar, Uganda, Rwanda, Burundi, South Sudan & Ethiopia |
| Maisha Tourist    |                           | 16                         | 24  | 80   |
| Tourist Scheme B  | KATO/TATO Members         | 5                          | 9   | 80   |
|                   | Non-KATO/Non-TATO Members | 10                         | 18  | 80   |

*\*Valid for 30 days*

### Benefits:

1. Access to our 24hr Medical Helpline anytime from anywhere for medical advice.
2. Unlimited evacuation flights during the subscription period.
3. Unlimited Ground Ambulance services.
4. Direct contact with AMREF Flying Doctors and the medical professionals - no third party involved.



## **INTERNATIONAL ACCREDITATION**

- All our air ambulance aircraft are equipped with state-of-the-art intensive care equipment and accompanied by internationally trained and certified medical crew.
- AMREF Flying Doctors Air Ambulance service is now on the thirteenth year of EURAMI (European Aero-medical Institute) accreditation – which means the highest safety and service standards.



### **ASSISTANCE SERVICES**

- AMREF Flying Doctors also provides a range of assistance services to over 300 international insurance and assistance companies.

### **MEDICAL ESCORT**

- We provide experienced English speaking doctors and nurses to accompany patients on commercial airlines worldwide.

### **MEDICAL STANDBY**

- We offer medical Standby services using our ground ambulances, helicopter or fixed wing aircraft for special events.

### **GROUND TRANSPORT**

- We have a fleet of ground ambulances for patient transport between hospitals and airports.
- All our ground ambulances are fitted with integrated patient transportation solutions ensuring reliability and world class patient care.





## TRAINING

AMREF Flying Doctors offers a wide range of Emergency Life Support skills training including:

1. Advanced Cardiac Life Support.
2. Basic Life Support.
3. Emergency First Aid and Basic life support.
4. Brief customised courses. Ex se condam ia duci perions ulvive noster audacrei

# AIR AMBULANCE FLEET

| Aircraft                                  | Tail Number      | Utilization                                     |                                |  |   |
|---|------------------|---|--------------------------------|--|---|
|   |                  | Africa  | Europe                         | Middle east  | Asia  |
| Pilatus PC12 (owned)                      | 5Y-FDF<br>5Y-FDP | East/ Central/ North/ South                     | N/A                            | N/A  | N/A   |
| King Air B200 (owned)                     | 5Y-FDE           | East/ Central/ North South/<br>West             | N/A                            | Parts of Yemen   | N/A   |
| Cessna Citation XLS Jet<br>C560 (owned)   | 5Y-FDM           | All of Africa including Indian<br>Ocean Islands | All of Europe                  | Saudi Arabia/ UAE/ Amman/ Oman/<br>Parts of Iraq & Yemen | India/ Parts of Pakistan<br>And Afghanistan     |
| Cessna Citation Bravo Jet<br>C550 (owned) | 5Y-FDR           | All of Africa including Indian<br>Ocean Islands | Southern & Parts of<br>Central | Saudi Arabia/ UAE/ Amman/ Oman/<br>Parts of Iraq & Yemen | India/ Parts of Pakistan<br>and Afghanistan     |
| Cessna Citation Sovereign<br>Jet C680     | 5Y-PAA           | All of Africa including Indian<br>Ocean Islands | All of Europe                  | Saudi Arabia/ UAE/ Amman/ Oman/<br>Parts of Iraq & Yemen | Central/ East & Far East/ South<br>& South East |
| Eurocopter AS350                          | -                | Within East Africa                              | N/A                            | N/A  | N/A   |



Pilatus PC12



King Air B200



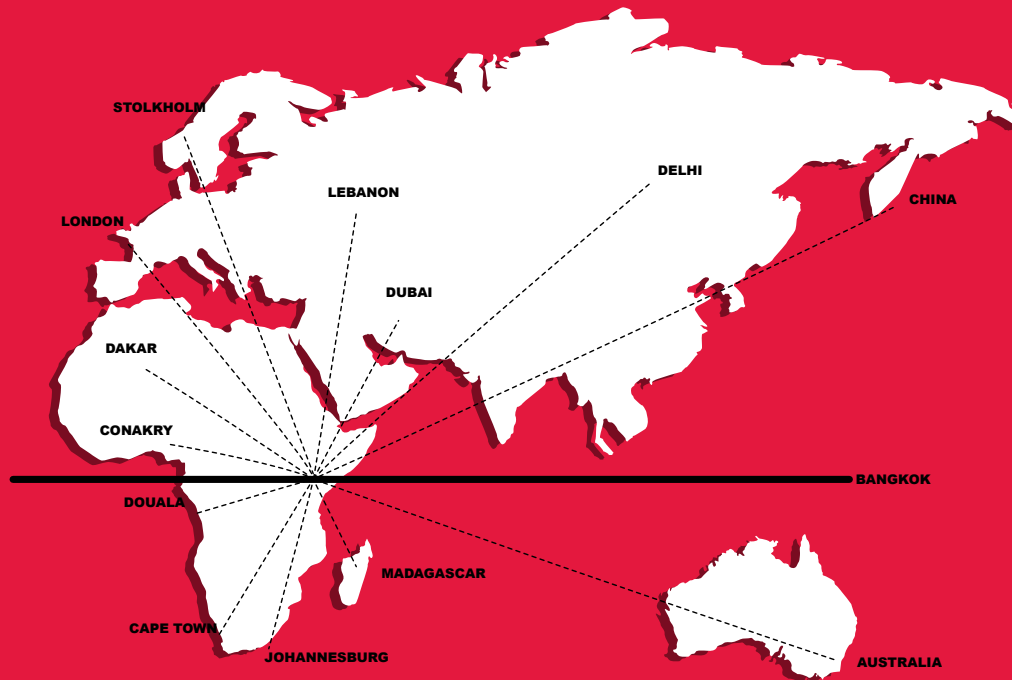
Cessna Citation Bravo Jet C550



Cessna Citation XLS Jet C560



**From Africa to the rest of the world**



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