



South Sudan

VACANCY ANNOUNCEMENT:

(External)

Ref No. BBC MA/JBA/2023/17/NOV/05/LRM-LIL

Job Title:	Research and Learning Manager
Number of positions	One (1)
Line Manager:	Senior Research and Learning Manager/Country Director
Contract type/Time:	10 months fixed term
Location:	Juba, with travel to the field
Eligibility:	South Sudan National only
Deadline for submission:	30 th November 2023, 5 PM CAT
NOTE:	AS THIS POSITION IS URGENTLY REQUIRED, SHORTLISTING MAY START BEFORE THE APPLICATION DEADLINE.

ABOUT BBC MEDIA ACTION:

BBC Media Action believes in the power of media and communication to help reduce poverty and support people in understanding their rights. Our aim is to inform, connect and empower people around the world. We are passionate about people getting the information they need and in turn being able to communicate – to good effect – with those in power.

To achieve this, Media Action partners with civil society, local media, and governments to:

- Produce creative programmes in multi-media formats, based on robust research, which inform and engage audiences around key development issues.
- Strengthen the media sector through building professional capacity and infrastructure.

BBC Media Action delivers a portfolio of media and communication for development projects in South Sudan. We seek to expand this portfolio of work, ensuring that existing projects are delivered on time, to budget, to the highest standards, and in accordance with BBC editorial values as well as Media Action best practice.

LIFE IN LULU PROJECT:

Life in Lulu is BBC Media Action's long-running radio drama in South Sudan. In the past the storylines focused on beliefs about health, conflict, and peaceful co-existence. To date, 8 series of the drama have been produced and BBC Media Action is preparing to produce an additional 2 series. These will focus on raising awareness and encouraging action against gender-based violence while empowering women and young people to actively participate in decision-making processes regarding civic issues that affect them and their communities. The drama will be produced in local languages and broadcasted nationally and across community stations, use digital platforms and work with CSOs to implement community outreach activities.

BBC Media Action is BBC's international charity organization registered in England and Wales under charity commission number 1076235 and company number 3521587. Registered Office: Broadcasting House, Portland Place, London. W1A 1AA, United Kingdom. Statutory information relating to BBC media Action is available on its website www.bbcmmediaaction.org



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OVERALL, PURPOSE OF THE JOB:

The Research & Learning Manager will be responsible for oversight and management of all BBC Media Action's research activities in South Sudan under the supervision of the Snr Research & Learning Manager and with support from Research and Learning team in London. The candidate will represent BBC Media Action in engagements with donors and oversee activities conducted by external consultants. In addition, the Research & Learning Manager will be responsible for mentoring the Juba-based research team and supporting project teams to ensure evidence-based programming.

Main Duties:

- Responsible for design and implementation of all research and evaluation plans for BBC Media Action South Sudan.
- Responsible for leading research design processes, development of data collection instruments, data analysis and report writing, dissemination of research findings, and overseeing external consultants/firms involved in research activities.
- Ensure that all research activities are conducted in a structured manner in line with project objectives and in accordance with BBC Media Action's guidelines.
- Ensure the writing of timely, accurate and analytically rigorous reports.
- Develop and implement strategies for disseminating research findings.
- Coordinate with the project teams when planning and implementing all research activities.
- Conduct capacity building activities for project managers on evidence-based reporting.
- Provide technical support and input in the development of concept notes and proposals to ensure that project indicators are clear and measurable.
- Responsible for database management of impact stories, audience feedback and social media reports.
- Support engagements with government, CSOs and radio partners to ensure smooth implementation of research activities.
- Communicate program learning and results to influence key stakeholders (internally and externally), including donors.
- Manage the budgets for all research activities.
- Participate in relevant working groups.
- Create and manage a database of local research freelancers who will be engaged in research activities where necessary.
- Actively participate in internal research and learning initiatives including knowledge share sessions.

PERSON SPECIFICATION - REQUIRED KNOWLEDGE, SKILLS, AND EXPERIENCE

- Degree in Statistics, political science, international relations, development studies, management, or related field.



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- At least 4 years of relevant working experience in development and humanitarian settings with management responsibility and involvement in research activities.
- At least 4 years' experience designing, managing, and delivering a range of research works in South Sudan is mandatory.
- Excellent qualitative and quantitative and analytical skills
- Experience in conducting formative, baseline, progress monitoring and endline evaluations in the development/humanitarian sector in South Sudan.
- Experience in developing research indicators for a project.
- Excellent communication and report writing skills is mandatory.
- Excellent team management skills.
- Experience with stakeholder engagement and communicating research findings to a diverse audience.
- Ability to operate in a cross-cultural environment requiring flexibility.
- Familiarity with South Sudan context and understanding of donor and government requirements.
- Proficiency in Microsoft Word, Excel, and PowerPoint
- Ability to use Stata, SPSS, or similar statistical software.
- Ability to program surveys on Kobo, SurveyCTO or related platforms is mandatory.

COMPETENCIES:

The following competencies (behaviours and characteristics) have been identified as key to success in the job. Successful candidates are expected to demonstrate these competencies.

- **Analytical Thinking** – Able to simplify complex problems, processes, or projects into component parts, explore and evaluate them systematically. Able to identify causal relationships, and construct frameworks, for problem-solving and/or development.
- **Decision making** – Is ready and able to take the initiative, originate action and be responsible for the consequences of the decision made.
- **Planning and organisation** – Is able to think ahead in order to establish an efficient and appropriate course of action for self and others. Prioritises and plans activities considering all the relevant issues and factors such as deadlines, staffing and resources requirements.
- **Resilience** – Can maintain personal effectiveness by managing own emotions in the face of pressure, setbacks or when dealing with provocative situations. Can demonstrate an approach to work that is characterised by commitment, motivation, and energy.
- **Influencing and persuading** – Ability to present sound and well-reasoned arguments to convince others. Can draw from a range of strategies to persuade people in a way that results in agreement or behaviour change.
- **Communication** – The ability to get one's message understood clearly by adopting a range of styles, tools, and techniques appropriate to the audience and the nature of the information.
- **Managing relationships** – Able to build and maintain effective working relationships with a range of people.



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- **Self-development**– Is able to identify and apply opportunities for learning and development.

APPLICATION SUBMISSION CRITERIA:

To apply, please submit your **CV** of maximum 3 pages and a **cover letter** to email address Recruitment@ss.bbcmediaaction.org.

The position should be clearly indicated in the subject line as **“Research and Learning Manager_**
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SAFEGUARDING

The role involves working with groups of vulnerable children and adults. BBC Media Action is committed to providing a safe and trusted environment for every person connected to the work we do; and to preventing any type of unwanted behaviour including sexual harassment and exploitation, abuse, and financial misconduct (a zero-tolerance policy). Any candidate offered a job with BBC Media Action is expected to share and demonstrate our values and adhere to BBC Media Action’ Safeguarding policy and sign BBC Media Action’ Code of Conduct. A police or any previous work place background check may form part of the recruitment process.

QUESTION:

Do you have anything in your history, either professionally or personally, that conflicts with BBC Media Action [Code of Conduct](#)?

Yes Please provide further comments in additional sheet of paper and attached with your application.

No

All declarations will be kept confidential. Please note, non-disclosure of something that could impact your role, may lead to termination of your contract, if successful recruited.

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