

## TERMS OF REFERENCE

<b>Position:</b>	<b>Wash Monitor consultant</b>
<b>Locations:</b>	<b>Unity State (Bentiu)</b>
<b>Length of contract</b>	<b>3 Months with possibility of 12 Months Extension based on performance</b>
<b>Application start:</b>	<b>06/03/2023</b>
<b>Application end:</b>	<b>23/03/2023</b>

### OVERVIEW OF CTG GLOBAL

CTG staff and support humanitarian projects in fragile and conflict-affected countries around the world, providing a rapid and cost-effective service for development and humanitarian missions. With past performance in 17 countries – from the Middle East, Africa, Europe, and Asia, we have placed more than 20,000 staff all over the world since operations began in 2006.

CTG recruits, deploys, and manages the right people with the right skills to implement humanitarian and development projects, from cleaners to obstetricians, and mechanics to infection specialists, we're skilled in emergency response to crises such as the Ebola outbreak in West Africa. Key to successful project delivery is the ability to mobilise at speed; CTG can source and deploy anyone, anywhere, in less than 2 weeks and have done so in 48 hours on several occasions.

Through our efficient and agile HR, logistical and operational services, CTG saves multilateral organizations time and money. We handle all our clients' HR related issues, so they are free to focus on their core services.

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### OVERVIEW OF THE POSITION

#### **Purpose of activity / assignment:**

As the WASH cluster Co-lead, the organization proposes is to establish a strong independent WASH monitoring system in Bentiu (Unity State) to monitor the delivery of WASH services to IDPs and flood-affected populations. The organisation intends to engage three independent monitors to form the WASH monitoring team. These will be stationed in various strategic locations within Bentiu as part of the WASH monitoring team. The main purpose of this assignment is to improve quality data management for the planning and delivery of WASH services in Bentiu ex-POC and flood IDP sites and ensure accountability to the affected population and the WASH cluster.

#### **Background & rationale:**

The South Sudan humanitarian crisis continues to affect millions of children, remaining one of the largest, most volatile in the world. The pace of displacement has been near without precedent, with nearly 2.2 million people currently estimated to be internally displaced. 9.4 million people are in need, of which, half are children. With this scale of humanitarian need, the affected population continues to require a broad range of life-saving and specialized assistance.

Unity State has been severely affected by the crisis with Bentiu hosting the largest Protection of Civilian (PoC) site with currently 102,000 IDPs, of which about 65% are children. Moreover in 2021 exceptional flooding cut off access to Bentiu and other counties within Unity State and displaced a further 60,000

individuals into camps within Bentiu, whilst an estimated 240,000, people were affected by flooding across the entire Unity State.

In Bentiu, the WASH cluster with support of the organisation and other partners are responding to the WASH needs of affected individuals settled in the ex-POC site and in six IDP sites. In these sites, partners deliver the classic WASH package, including access to safe water, sanitation services and hygiene promotion. However, since 2017, issues with the quality and the quantity of the assistance delivered are reported and observed which can be attributed to lack of monitoring of services beendelivered. The poor quality of services has resulted in outbreaks of hepatitis E and cholera in 2022.

Several WASH Cluster Coordination team field missions carried out in 2022 identified issues with the delivery of basic WASH services in the sites. The MSF monitoring reports (2021 and 2022) and WHO WASH situation report of 2022 confirmed the cluster reports. The main issues identified are as below:

- Quality of the water. Despite the availability of chlorine and the importance of water treatment in crowded settings, water has been found unchlorinated and bacteriologically contaminated. This has contributed to the HEV and AWD/Cholera outbreak.
- Basic standards for sanitation unmet. Almost none of the basic WASH standards for sanitation are met in Bentiu IDP camp and flood displacement sites. Poor gender segregated facilities, lack of locks, low coverage (unmet 1:50 ratio), poor maintenance, no children toilets, no disability friendly toilets. Poor wastewater drainage around showers and decommissioning of unused toilets.
- Lack of hand washing stations at toilets. Inadequate quantities of handwashing facilities and soap at toilet sites resulting in limited access to handwashing services. Vandalism of facilities are reported in most cases.
- WASH Cluster recommended actions after the field mission in October 2021 not addressed. After various field visits, the WASH Cluster proposed a list of key recommendations to restore the quality of WASH service delivery, but none has been implemented.
- WASH Cluster public health strategy (multi-sectoral) not followed. In December, the WASH, Protection, Health and CCCM clusters went on a mission to Bentiu with the support of OCHA. The aim was to develop a "public health" strategy to address the HEV outbreak. The WASH component of the strategy was developed with the Bentiu partners. As of May 2022, the objectives have not been met and the strategy is not used by partners as a reference tool.

Beyond the above issues, the WASH Cluster has identified discrepancies among partners monitoring reports shared with the cluster. In March 2022, the cluster took over this activity and major discrepancies appeared between the two dashboards. The data self-reported by partners were systematically and significantly much more compliant (or close to be compliant) to acceptable standards than those reported through other data source.

Poor monitoring is a significant issue for the WASH cluster. Without a good data, a clear overview of the response is compromised. Making decisions to address gaps, propose corrective measures and advocate for resources will continue to be a challenge and accountability to beneficiaries, donors, and partners. It is therefore very important and necessary to set up this individual monitoring system to aid effective delivery of the response.

### Scope of Work

The 3 successful monitors will form the monitoring team and execute team tasks. Each monitor will be assigned an operational area to monitor WASH implementation and submit weekly and monthly monitoring reports that will be consolidated into an agreed dashboard for effective decision making. Among the 3 individual monitors, a team leader will be appointed. follows:



## GENERAL FUNCTIONS

### Main Duties and Responsibilities

1. Review/Development of WASH monitoring concept, including agreed monitoring indicators:
  - Review initial ideas of the WASH monitoring concept and develop a clear concept note on monitoring of WASH implementation in Bentiu.
  - In consultation with the WASH cluster and the organization review the current indicators under the WASH 5Ws. Based on the review outcome, develop and/or adapt monitoring indicators to respond to the needs.
  - Based on the indicators and concept note developed the Bentiu WASH framework, including the monitoring plan prepared for reporting and tracking.
2. Monitoring of WASH implementation in Bentiu
  - Carry out daily, weekly, and monthly monitoring of WASH implementation in the assigned areas according to the monitoring sheets. In sampling the water quality, ensure adherence to the protocols as laid down in the WASH guidelines.
  - Monitor hygiene implementation focusing on the agreed indicators and document finding. Where necessary, focused group discussions will be carried out in the camps and communities for the qualitative indicators developed.
3. Capacity strengthening of State Government WASH department and partners
  - In collaboration with the State MHLPU, establish a State level WASH Information Management system to track State- wide WASH implementation and monitoring by the Government and partners.
  - Conduct on-the-job training for Government personnel and partners on the adoption and use of the WASH IM system to document WASH program implementation in the State.
4. Reporting
  - End-of-day submission of the monitoring sheets to the team leader for compilation.
  - Team leader will develop weekly monitoring report and submit to supervisor.
  - Update agreed dashboard in real time to inform decision making.
  - Prepare and submit monthly progress report to supervisor (reporting format will be agreed with supervisor).
  - The report should include proposed remedial and corrective actions to partners from the monitoring results.
5. Additional support to WASH programme.
  - As directed by the supervisor, the team and individual monitors may undertake any other related tasks and provide additional support in line with monitoring of the WASH implementation.

### Knowledge/Expertise/Skills required:

- Skills to manage and analyze data for purposes of monitoring needs/gaps and addressing these through informed planning and advocacy.
- Skills in working with multi-stakeholders at the sub- national and community level including private sector, media, traditional and religious leaders etc.
- Strong knowledge of institutional arrangements for WASH in Emergencies and cluster approach.
- Technical skills/knowledge of data management, monitoring and evaluation.
- Knowledge and understanding of WASH project implementation.
- Ability to engage with local operatives in WASH.
- Good writing and presentation skills.



**Geographical Experience**  
Very Important

**Team management:**

This role has no team management responsibility.

**ESSENTIAL EXPERIENCE**

**Education:**

A university degree in Monitoring and Evaluation, Data Management, Public Health, -Water Supply and Sanitation Engineering, or other specialist field related to WASH is required. An advanced degree or other post graduate qualification will be an added advantage.

**Experience:**

A minimum of three years of proven professional experience in monitoring WASH-related programmes is required with specific experience in monitoring, evaluation and data management.

- Understanding of WASH programming work.
- Experience in monitoring WASH programmes, including presentation of monitoring results in charts, dashboard, graphs, etc.
- Experience in WASH in Emergencies and humanitarian response, including WASH cluster approach, working with partners, etc. an advantage.
- Experience working in flood affected and water borne disease outbreak crisis is of added advantage.

**Project reporting:**

This role will work under the technical supervision of the Wash Specialist in Juba & Wash Officer in Bentiu.

**Team management:**

This role has no team management responsibility.

**Languages:**

- Fluency in English (verbal and written) is required. Fluency in Nuer language will be an added advantage.

**Key Deliverables**

- Team workplan for the 6- month duration as per the TOR deliverables.
- Partners agree to WASH monitoring indicators to respond to key monitoring questions for the response.
- Monitoring and sampling protocols for Water supply, sanitation and hygiene, including capacity monitoring.
- Concept note for development of the monitoring framework.
- Framework document for monitoring WASH implementation in Bentiu developed.
- WASH monitoring Dashboard completed.
- WASH weekly progress report.
- Monthly progress report.

**Other relevant information**

- The personnel's will have close interactions with our client's field office program colleagues & frequent travel to the field for supporting coordination and planning at county level & monitoring the implementation of Health activities in the ground
- Qualified female candidates are encouraged to apply for this role.





Shortlisted candidates will be contacted for an interview, please share your CVs only.

- **Qualified female candidates are encouraged to apply for this role.**
- **We encourage locals to the community to apply.**

In order to apply for this role please send your CV and Cover letter most preferably

by email to the address: [southsudan@ctg.org](mailto:southsudan@ctg.org)

Please make sure **the subject of your email states "WASH MONITOR VAC NUMBER 9130 .**

**In Juba – Please deliver you application to CTG office in Rock city**

**IMPORTANT REQUEST**

- Please note to name your CV by name e.g., "Mary Deo- CV" or "CV- John Smith"
- Kindly avoid naming CV as CV, Updated CV, by Job title or organization name

**For hard copy deliveries kindly include position applied for on the envelope.**

