

## SCOPE OF WORK FOR INTERNET SERVICE PROVISION FOR SAMARITAN PURSE SOUTH SUDAN OFFICE

### 1. OBJECTIVE

Samaritan's Purse (SP) Juba base considers that a reliable secured, good internet connectivity will contribute to a more productive workforce that will result to an efficient and effective delivery of programs and services. Thus, Samaritan's Purse Juba base requires the services of Internet Service Provider that will meet this need effectively.

### 2. APPROVED BUDGETARY REQUIREMENTS

The term of this contract shall be effective for the calendar year 2024 starting 01 January 2024 until 31 December 2024.

### 3. Purpose

To provide a framework for the provision of the internet service for 2024 financial year.

1. Provide the hardware needed to deliver the internet service as specified in the Request for Quotation (RFQ)
2. Install, configure and commission the equipment needed to optimally deliver the internet service up to the agreed demarcation point
3. Provision the internet service as per the capacity specified in the RFQ
4. Proactively monitor the internet connection and take corrective action when needed
5. Provide equipment and capacity upgrades when needed
6. Provide timely and accurate bills for the internet service as per the agreed payment terms
7. Decommission the internet connection when needed as per the contract for the provision of the internet service