

3. Scheme coverage:

The medical cover will be on **M+4** model covering Member and 4 dependants.

4. Objective of the Medical Insurance services

The objective of scheme is as below: -

- i. Provide quality medical insurance services for the staff and their dependents.
- ii. Avail appropriate medical facilities in the different locations of our operations at reasonable market costs.
- iii. Provide agreed health professional consultancies to World Vision South Sudan staff and their dependents.
- iv. Provide emergency health services to World Vision South Sudan staff and their dependents on agreed terms.
- v. Provide a competent contact person who shall be in charge of the World Vision South Sudan account.
- vi. Provide a competitive life cover including death, critical/long-term illness and disability limitations.

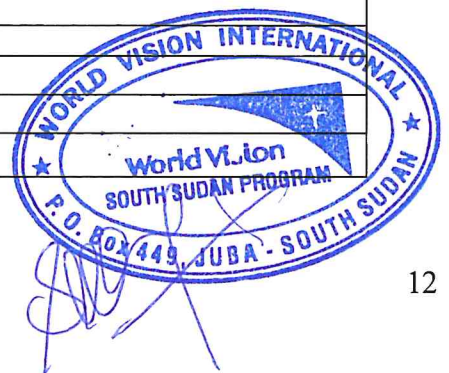
5. DETAILED SCOPE OF SERVICES:

The requirements and scope of services shall comprise of the following as prescribed in the matrix below.

- i. Bidder's company profile including company structure and organizational set up
- ii. Full technical proposal.
- iii. Statement of company experience in providing similar services.
- iv. Latest Audited Financial statement for South Sudan operations.
- v. Legal documents including valid tax clearance certificate permitting bidder to operate in South Sudan.
- vi. A list of some of the key Organizations that your company has served in South Sudan over the last 4 years that can be reference checked.
- vii. Cost proposal for medical cover on **M, M+1, M+2, M+3 & M+4** (both in & out-patients).
- viii. List of current hospitals/clinics in South Sudan and outside South Sudan (Uganda, Kenya, Egypt, India & etc.) and copies of running agreements/contracts and contacts that the bidder has with the facilities.
- ix. The proposal should take into consideration the desired minimum medical benefit table outlined below.
- x. If the insurance company owns hospitals/clinics within South Sudan, please provide the list and names of technical staff who operates them.
- xi. Inpatient services per staff per year is **\$ 10,000**
- xii. Outpatient services per staff per Year is **\$ 1,500**

BENEFIT TABLE:

Inpatient services and Outpatient services:
<i>Hospital accommodation</i>
<i>G. P's consultations</i>
<i>Specialist's consultation</i>
<i>Emergency treatments/ Trauma</i>
<i>Road Ambulance</i>
<i>Intensive Care Unit</i>
<i>Generic drug prescriptions</i>
<i>Physiotherapy</i>
<i>Laboratory tests</i>
<i>Trauma services</i>
<i>Chronic and Pre-existing conditions including cancer and HIV.</i>



Obstetrics:
<i>Antenatal services (post and pre)</i>
<i>Normal Delivery</i>
<i>C-sections including (Elective)</i>
Surgical Services
<i>General Surgery</i>
<i>Orthopedic surgery</i>
<i>Urology surgery</i>
<i>ENT Surgery</i>
<i>Neurosurgery</i>
<i>Cosmetic surgery</i>
Wellness cover
<i>Annual Medical Check up</i>
<i>Cervical Cancer screening</i>
<i>Prostate cancer screening Etc</i>
<i>Health Education for staff</i>
Radiology services
<i>Ultra sound scans, X-rays, ECG.</i>
<i>C.T scans</i>
<i>Barium meals or swallows and intravenous pyelogram</i>
Pediatrics
<i>Term babies</i>
<i>Immunisations/vaccinations available</i>
<i>Pre-term babies</i>
Optical and Ophthalmology Services
<i>Visual Acuity tests</i>
<i>Treatment of eye infections</i>
<i>Simple outer eye surgical procedures e.g. removal of mibomiam cysts</i>
<i>Lenses and frames</i>
Dental Services
<i>Non-surgical extraction</i>
<i>Scaling and polishing (cleaning)</i>
<i>Fillings (amalgam and composite)</i>
<i>Root canal treatment</i>
<i>Dentures, braces, etc</i>
Others



<p>Chronic illnesses – Asthma, Sickle cells disease, Hypertension, Diabetes, Hyperlipidemia Cancer HIV /AIDS Infectious and inflammatory Dermatology- e.g., Eczema, Psoriasis, Pemiphisus, Scleroderma, Dermatomyositis Cardiology Arthritis Thyroid Disease Blood disorders Psychiatric treatment and counseling</p>
<p>Child well-being; Congenital defects or abnormalities, allergies</p>
<p>Cover for major illnesses - e.g. Cancer surgery, hypertension, organ treatment and transplants, or any specialized / elective surgeries, e.g. spinal, replacements (hip, valves, stents, other).</p>
<p>Psychiatric/psychological conditions treatment including drugs and treatment for, rest cures, stress, anxiety, homesickness, institutionalization, quarantine, sanatorium care, for psychiatric, psychological and neurotic conditions. Counselling Services after critical incidents and quarterly staff wellbeing talks.</p>
<p>Vaccinations e.g. COVID – 19, Hepatitis B, E..., Yellow Fever, etc.</p>

6. TIME LINES AND SUBMISSIONS

- 1) All documents should be submitted either electronically **email: toc_no@wvi.org** or physically at World Vision South Sudan office (next to MTN-Hai Cinema) in a sealed envelope to the tender box by **4: 00 PM; May 9th, 2024**. Persons dropping the tender should register in record provided at the reception at drop-off point.
- 2) The Proposal (Technical and Financial Proposals) to be submitted along with the three Years of financial Audit reports and Five INGOs References/Recommendation letters.
- 3) Legal documents required (1, Certificate of Incorporation, 2; Operation license 3, Tax Clearance, 4. Certificate of Commerce,).
- 4) Bidders should not submit partial documents and information as the application will not be considered.
- 5) For any clarifications relating to the tender, such should be directed in writing to Supply Manager under the below email: solomon_bokurla@wvi.org before close of the bid.

