Digitel

Bridging the Digital Divide

FOUR (4) MONTHS CONSULTANCY ANOUNCEMENT

Digitel (a *truly Junubia* Telecom company) invite **External** applications for the position of Revenue Assurance Consultant as seen below.

Job Context

Job Title: **Revenue Assurance Consultant**

Department: **Information Security**

Reports to: **Chief Information Security Officer.**

Job Location: **Juba (1)**

Purpose/Responsibility

The Main Purposes for candidate is to do consultancy services which is expected to last for four months (3 months on-site and 1 month off site).

Main duties

- Train and develop tools for the RA focal person to monitor over, under & incorrect charging issues of Digitel Telecom products & services across all systems.

- Identify RA KPIs and train the RA focal person on developing automated templates/tools generating Reports for these KPIs.

- Train RA Focal person on E2E event (CDRs) tracking and analysis.

- Train RA personnel how to Oversee billings, credit adjustments, and refunds monthly.

- Develop a template and train RA personnel on how to Perform revenue analysis, calculations, and reporting every month.

- Develop a template and determine and review revenue numbers with management every month.

- Work and show the RA how to work with cross-functional teams to resolve financial and revenue related issues, such as leakages.

- With support from our in-house developer develop below Excel automated templates to provide revenue analysis if there are leakages or not.

    I.   Yearly revenue analysis report template.

    II.   Quarterly Revenue KPIs analysis report template

    III. E-top-up Analysis Monthly Report Template

    IV.   Daily and Monthly Revenue Analysis Report template.

V. New products and services test report templates.

- Risk Analysis and Identification Report Template.
- Developing standard SOPs template.
- Training of RA personnel on revenue assurance and potential risks in Digitel.

Minimum Requirements

- Must have worked in the position of Revenue Assurance with any Telecommunication company globally
- Bachelor's degree in computer science or MIS preferable; Business Administration, Finance, Economics or any other related field required.
- At least 5 years of experience in Risk Management, Revenue Assurance and Training.
- Must have Certified Information Systems Auditor (CISA)
- Certified Public Accountant (CPA)
- PMP professional.

Skills / physical competencies:

- Strong analytical skills.
- Highly computer literate.
- Ability to handle data with confidentiality.
- Organizational skills and attention to detail.
- Good presentation skills.
- Proper analytical skills
- Good communication skills
- Use of processes
- Report writing and documentation with computer applications such as MS Word, Excel, PowerPoint,
- Telecom network architecture
- Training
- Familiar with Billing, Products and services in telecom
- Various vendor equipment especially ZTE

Application Process

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Submit a consultancy proposal on similar activity (Revenue assurance sighting tools and mechanism to be used during the consultancy program

Indicate clearly the position being applied for **Revenue Assurance Consultant**

Send your applications along with resume/CV and your Education document should be submitted online to recruitment@digitelss.com by **2nd September 2024.**

Date: 13/8/2024

MINISTRY OF LABOR

1 3 AUG 2024

REPUBLIC OF SOUTH SUDAN