Approved by inspector



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# **VACANCY ANNOUNCEMENTS**

## PROGRAM/DEPARTMENT SUMMARY:

Mercy Corps began programming in Sudan in 1985, and has been operating in states of what is now South Sudan since 2005; operations have continued since the independence of South Sudan in 2011. We have been working to meet people's immediate needs, and with communities, to build local capacity and promote economic development, especially with the eruption of violence in December 2013. Mercy Corps South Sudan's priority areas are food security and livelihoods (focusing on cash assistance, market-based solutions in agriculture and economic development), WASH and Education. Mercy Corps has been implementing project, which combine agricultural, economic development, WASH, Education and other humanitarian interventions to tackle the convulsive crises affecting vulnerable communities. Mercy Corps has worked to build relationships with local government and other actors, which has enhanced our understanding of local contexts and the multiple stakeholders involved.

Vacancy: Senior FSL Officer

Reports to: Program Manager

Duty Station: Bentiu Duration: one year.

Deadline of Application: 20th August 2021.

## **GENERAL POSITION SUMMARY:**

The Senior FSL Officer is responsible for timely and quality implementation of the SECURE program interventions in Rubkona and works under the supervision of Program Manager. This position includes, planning, implementation, monitoring, capacity building of Mercy Corps staff, reporting, and evaluation of the program and preparing periodic reports to the Program Manager, as well as close coordination with partners and other Mercy Corps programs. He/She will be responsible for implementation of SECURE program activities, and will provide technical leadership.

## **ESSENTIAL JOB FUNCTIONS:**

## **Program Management**

Coordinate with partner and supervise all early recovery and markets system program
activities. This includes providing technical direction, developing work plans, monitoring
implementation and impact, ensuring that program deliverables are completed,
supervising program staff and partner's organizations, and managing program budget.



- Develop strong monitoring and evaluation systems that capture the effectiveness, lessons learned best practices and impact of programming at household level.
- Provide regular, high quality, and comprehensive internal program reports and donor
- Implementation and Programs Coordination
- Supervise and monitor the implementation of early recovery and markets system, program
  activities, ensuring that all the activities are compliant with the grant requirements.
- Work with program team to identify, build and manage collaborative partnerships other FSL/WASH partners, donors, and other stakeholders in Rubkona.
- Communicate effectively to program participants about the program and ensure overall project targets and donor obligations are met.

## **Team Management**

- Create and sustain a work environment of mutual respect where team members strive to achieve excellence.
- Promote accountability, communicate expectations, and provide constructive feedback via regular performance reviews with the Project Officers
- Provide team members with information, tools, and other resources to improve performance & reach objectives.

## KNOWLEDGE AND EXPERIENCE:

- BA/S or equivalent in Agriculture/ Economic Development/Social Science/WASH or any other relevant field
- 3-5years of agriculture/markets/livelihoods/WASH program implementation and management experience in emergency contexts
- Strong technical background in a broad range of Food Security and livelihoods and WASH interventions in emergency and early recover situations
- Demonstrated capacity in management, managing activities, budgets, and teams
- Effective multi-tasking, organizational capacity, prioritization skills are necessary
- Knowledge of participatory approaches and community sensitization and mobilization.
- Knowledge of humanitarian standards and codes, including SPHERE.
- Experience implementing in a challenging operational environment.
- Strong ability in written and spoken English is required

Apply to: Mercy Corps Bentiu Office.

All applications will include CV, and all relevant copies of official documents, should be submitted in person.

Or by email: ss-apply@mercycorps.org

Qualified female candidates strongly encouraged to apply.





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Vacancy: Senior ERMS Officer Reports to: Program Manager

**Duty Station: Tonj South** 

Duration: one year.

Deadline of Application: 20th August 2021.

## GENERAL POSITION SUMMARY:

The senior ERMS Officer is responsible for timely and quality implementation of the SECURE program interventions in Tonj South, Wau and Rubkona and works under the supervision of Program Manager. This position includes, planning, implementation, monitoring, capacity building of Mercy Corps staff, reporting, and evaluation of the program and preparing periodic reports to the Program Manager, as well as close coordination with partners and other Mercy Corps programs. He/She will be responsible for implementation of a SECURE program activities, and will provide technical leadership, supervise implementing partners and Mercy Corps staff and coordinate with relevant clusters and stakeholders.

#### **ESSENTIAL JOB FUNCTIONS:**

#### Strategy and Vision

- Provide program support, coordination, supervision, and monitoring designed to meet program objectives.
- Contribute to developing the Mercy Corps Country FSL/WASH Program strategy in an early recovery/rebuilding context.

**Program Management** 



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- Coordinate with partner and supervise all multipurpose cash assistance, early recovery and
  markets system, and WASH program activities. This includes providing technical direction,
  developing work plans, monitoring implementation and impact, ensuring that program
  deliverables are completed, supervising program staff and partners organizations, and
  managing program budget.
- Develop strong monitoring and evaluation systems that capture the effectiveness, lessons learned best practices and impact of programming at household level.
- Provide regular, high-quality, and comprehensive internal program reports and donor reports. Ensure capitalization of activities and lessons learned.
- Actively and effectively participate in development of program procurements and spending/budget plans and responsible for monitoring spending of program lines.
- Ensure effective and transparent use of financial resources in compliance with Mercy Corps and donors' policies and procedures.

## **Implementation and Programs Coordination**

- Supervise and monitor the implementation of the multipurpose cash assistance, early recovery and markets system, and WASH program activities, ensuring that all the activities are compliant with the grant requirements.
- Work with program team to identify, build and manage collaborative partnerships other FSL/WASH partners, donors, and other stakeholders in Tonj South, Wau and Rubkona.
- Communicate effectively to program participants about the program and ensure overall project targets and donor obligations are met.
- Participate in cluster working groups at the county level and meetings on food security/livelihoods/early recovery.
- Participate in designing interventions accordingly for on-going food security or livelihoods
   Team Management
- Create and sustain a work environment of mutual respect where team members strive to achieve excellence.
- Promote accountability, communicate expectations, and provide constructive feedback via regular performance reviews with the Project Officers
- Provide team members with information, tools, and other resources to improve performance & reach objectives.

# Representation and Coordination

- Liaise with local government officials, community-based groups, civil society organizations, local religious leaders, and other community members to ensure support for and acceptance of Mercy Corps' SECURE program in Tonj South, Wau and Rubkona
- Participate in local coordination mechanisms.
- Participate in Wau, Kaujok/Tonj South and Rubkona where necessary level Food Security and Livelihood/WASH Cluster coordination mechanism.



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### Accountability

Mercy Corps team members are expected to support all efforts towards accountability, specifically to our program participants and to international standards guiding international relief and development work while actively engaging beneficiary communities as equal partners in the design, implementation, monitoring and evaluation of our field projects.

**Ethics and Integrity:** All Mercy Corps staff members are expected to behave ethically and demonstrate highest integrity in their professional and personal life. Mercy Corps has zero tolerance to any form of fraud, corruption, abuse, harassment, or exploitation. Any breach of our policies or misconduct will lead to disciplinary action or lead to termination.

### Organizational learning

As part of our commitment to organizational learning and in support of our understanding that learning organizations are more effective, efficient, and relevant to the communities they serve, we expect all team members to commit 5% of their time to learning activities that benefit Mercy Corps as well as themselves.

#### KNOWLEDGE AND EXPERIENCE:

- BA/S or equivalent in Agriculture/ Economic Development/Social Science/WASH or any other relevant field
- 3-5 years of agriculture/markets/livelihoods/WASH program implementation and management experience in emergency contexts
- Strong technical background in a broad range of Food Security and livelihoods and WASH interventions in emergency and early recover situations
- Demonstrated capacity in management, managing activities, budgets, and teams
- Effective multi-tasking, organizational capacity, prioritization skills are necessary
- Knowledge of participatory approaches and community sensitization and mobilization.
- Knowledge of humanitarian standards and codes, including SPHERE.
- Experience implementing in a challenging operational environment.
- Strong ability in written and spoken English is required
- Knowledge of Spoken and written Arabic, and local language (Dinka) an added advantage.
- Demonstrated attention to detail, ability to follow procedures, meet deadlines and work independently and cooperatively with team members is essential

All applications will include CV, and all relevant copies of official documents, should be submitted in person in Mercy Corps Juba Head Office / Organization for Children Harmony (TOCH) Tonj South Field Office.

Or by email: ss-apply@mercycorps.org



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Approved by
Inspector



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Vacancy: MEL Officer

Reports to: Program Manager

**Duty Station: Tonj South** 

Duration: one year.

Deadline of Application: 20th August 2021.

## **GENERAL POSITION SUMMARY:**

The MEL Officer position will be responsible for all SECURE program related MEL/CARM related activities of which 60% of his/her time will be in Tonj South Field office and 40% between Wau and Rubkona field offices. The program components include live saving cash assistance, early recovery and market strengthening and WASH and Other upcoming program in Tonj South Field The responsibility of the position includes monitoring, data management, data entry, data quality assurance, data analysis, ensuring there is CARM in place for the program and reporting. The MEL officer will assist the MEL manager in maintaining all hard and soft copy data, maintain databases, data analysis, training field program teams in MEL systems, and liaising with the field team to track progress against objectives and targets. The MEL officer will ensure that records on all program data are available and will be responsible for organizing, filing, and maintaining program documents. This position will be based 60% in Tonj South and 40% in other field sites determined by the Program manager and supervise data collectors while working in collaboration with respective partner organization and program officers for data management.



## **ESSENTIAL JOB FUNCTIONS:**

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- Maintain, manage, and organize all program data in hard and soft copies.
- Ensure that storage systems are secured.
- Actively participate and coordinate baseline surveys, assessments, monthly monitoring and evaluations, post distribution monitoring and rapid assessments.
- Review project targets and milestones, as well as harmonize MEL approaches and develop joint monitoring tools for all projects
- Enter program data into databases accurately and in a timely manner.
- Implement data quality assurance procedures that include but are limited to spot checking data in the field and crosschecking data from multiple source documents.
- Ensure that the data collection plan is being implemented.
- Create data submissions schedules and plans for all program team
- Assist the MEL manager and program teams in developing tools and MEL plans
- Conduct capacity building training for program staff on MEL document and tools
- With help of the MEL manager, identify gaps and build capacity of staff in monitoring and evaluation and report writing.
- Conduct himself/herself both professionally in such a manner as to bring credit to Mercy Corps and to not jeopardize its humanitarian mission.
- Able to document success/change stories of beneficiaries and share the same with concerned parties.
- Compile Education dashboards and report in a timely manager.
- Work with the SECURE team in compiling 5 Ws ready for submission in a timely manner.

  CARM Roles
- Rollout CARM in Tonj Field office through awareness creation, setting up complaints feedback channels and logging complaints and feed into the database, monitoring and overseeing, at the program level, the main avenues that feedback will be filed
- Ensuring that all SECURE partners have a CARM system which aligns and/or feeds into the Mercy Corps CARM
- Conducting regular field visits to SECURE project implementation areas for CARM monitoring together with the CARM Assistant and help in analyzing the trends in CARM feedback received and preparing monthly/quarterly reports
- Together with program teams, develop a process to ensure integration of learning from CARM into program implementation
- Working with the country level CARM and Risk teams to ensure that all CARM SOPs are adhered to



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### Accountability

Mercy Corps team members are expected to support all efforts towards accountability, specifically to our program participants and to international standards guiding international relief and development work while actively engaging beneficiary communities as equal partners in the design, implementation, monitoring and evaluation of our field projects.

**Ethics and Integrity:** All Mercy Corps staff members are expected to behave ethically and demonstrate highest integrity in their professional and personal life. Mercy Corps has zero tolerance to any form of fraud, corruption, abuse, harassment, or exploitation. Any breach of our policies or misconduct will lead to disciplinary action or lead to termination.

## KNOWLEDGE AND EXPERIENCE:

- University Degree in Social Sciences, Community Studies, Social Work, Project Management and Development.
- At least Two to three years' work experience with an NGO in the area of MEL or data management/CARM
- Experienced in conducting post distribution monitoring (PDM), Surveys, evaluations, comprehensive data management and analysis skills, using either MS Excel or STATA, ONA
- Reporting experience with strong analytical skills and proven ability to work against tight deadlines.
- Comprehensive with MS Office; including MS Excel, excellent filing, and organizational skills.
- Proven experience in developing or contributing to accountability frameworks, standard operating procedures (SOPs) for feedback mechanisms
- Experience handling sensitive information
- Must be analytical and detail oriented.

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Or by email: ss-apply@mercycorps.org

