



**Our Vision for every Child, Life in all its Fullness; Our Prayer for every heart, the will to make it so
Building Brighter Futures for Vulnerable Children**

JOB OPPORTUNITY AT WORLD VISION INTERNATIONAL – SOUTH SUDAN

World Vision is a Christian Relief, Development and Advocacy Organization dedicated to working with Children, Families and Communities to overcome poverty and injustice. World Vision serves all people, regardless of religion, race, ethnicity or gender. All employment in World Vision is conditioned upon successful completion of all applicable background checks, including criminal record checks where possible.

World Vision South Sudan is now seeking for a qualified and dynamic Individuals (**Man or Woman**) who are willing to share in our vision and promise to Children, to join us in the following role(s):

Job title: Case Supervisor
Reporting to: Project Manager
Locations: Tonj North
Availability: As soon as possible

Purpose of the position:

The Case Supervisor / Senior Social Worker is responsible for providing daily coaching and supervision to Social Workers, who directly handle case management. This includes ensuring that Social Workers are following the complete and correct process of comprehensive case management, inclusive of Family Tracing & Reunification for UASCs or specialized care for survivors of GBV. This also includes reviewing the completeness and accuracy of case management forms, and providing ongoing review and support to Social Workers to ensure the use of all case management forms accurately, to a high degree of quality, and with timely completion. The Case Supervisor also ensures the quality of the case management services provided, as well as the focused PSS services provided by the Social Workers under supervision; this includes regular coaching on focused PSS using age, gender and protection concern-appropriate techniques. As part of this role, the Case Supervisor ensures regular case reviews occur, takes leadership of or provides senior guidance and support to complex cases, and leads on case conferences where these may be necessary. The Case Supervisor is responsible for managing case closure/transfer, as well as case audits to identify if closure, transfer or other action is required.

Major Roles and Responsibilities:

- Lead in supervision and coaching of case comprehensive case management inclusive of FTR
- Provide leadership to focused Psychosocial Support (PSS) programming as a service within case management, including provision of capacity building, and practical coaching and supervision of Social
- Workers to provide high quality focused PSS. This includes development and/or review of focused PSS plans and activities.



- Conduct regular case reviews (i.e. weekly) with Social Workers to support the case management process and decision-making with respect to case plan implementation, review, follow up, closure / transfer.
- Take leadership of complex cases, or provide intensive support to a Social Worker with a complex case. Lead case conferences as necessary. Lead on all case management related information management,
- Weekly updates, monthly reporting to Supervision and Protection technical advisors as required.

Qualifications: Education/Knowledge/Technical Skills and Experience

- University Degree / Diploma / Certificate in Social Work, Psychology, Behavioral Studies, Counselling or similar required
- Certificate courses in UNICEF PSS Guidelines, Community-Based PSS, MHPSS coursework
- Work experience in Social Work, Child Psychology, FTR Case Management, GBV Case Management, Comprehensive Case Management for children of concern
- Work experience should demonstrate experience in supervising the provision of case management, PSS or GBV response services; Demonstration of CP and/or GBV coaching and supervision strongly preferred
- Experience with use of CPIMS and/or GBVIMS
- Must have strong working understanding of rights-based approaches that support and protect the best interests of children
- Must have a love for children and demonstrate patience, tolerance, problem solving, open-mindedness and interest in social justice.
- Basic written / speaking English strongly preferred
- Local language as first language strongly preferred
- Proficiency in using computer software e. g MS Windows, MS office programs and internet.
- Ability to work under pressure in unstable security and remote environment is an asset;
- Demonstrates Christ-centered life and work
- Understands and is committed to WV's vision, mission and core value.
- South Sudanese Nationals only

HOW TO APPLY

Interested candidates (**South Sudanese Nationals**) who meet the above criteria should submit their application, cover letter and an updated CV with at least three referees with their telephone and email contacts. Address your application to: **The Human Resource Manager, World Vision South Sudan**

Qualified female candidates are STRONGLY encouraged to apply

Indicate the position you are applying for in the subject line.

Applications should be submitted to this email recruitsdno@wvi.org or Hand deliver to any of World Vision offices.

Closing date for receiving applications is 1st March 2021 at 5:00pm

Please note that only shortlisted candidates shall be contacted and documents once submitted will not be returned to the candidates.

