MTN FINTECH SERVICES LTD.
MTN House,
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Juba, South Sudan.

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Please note to email applications directly to Recruitment.Fintech@mtn.com

Female candidates are highly recommended to apply

POSTING-DATE: 2nd July 2026

Applications are invited for the Post of **Specialist Information Security Operations**

Department:	Information Technology
Reports to:	Chief Technology And Information Officer
Closing Date:	23rd July 2026
Job Level:	2
Location:	Juba
Contract Duration	Permanent Contract

MISSION/CORE PURPOSE OF THE JOB

The Specialist Information Security Operations executes OpCo's Security & Privacy capability (managing the end-to-end of security, right from Security policy implementation to governance; Identity Management & Access Control; security Architecture & engineering and security operations). The role works closely with the Technology team to ensure that all requisite controls are in place in order to protect all technology & data assets from unknown malicious attacks.

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Responsibilities/Key Performance Indicator

Key Deliverables

- The Specialist Information Security Operations will be accountable to achieve the following objectives:

Strategy Implementation

- Abide by and execute the functional strategy cascaded by the functional lead
- Assist in review of the functional strategy and roadmap, in collaboration with the functional lead, to ensure its alignment with the changing dynamics of the internal and external ecosystem

Governance

Strategic Meetings

- Participate in strategic meetings, when required
- Execute OpCo wide transformation initiatives, when required by the functional lead
- Implement adequate risk mitigation and controls, with directions from the functional lead
- Assist in the evaluation baseline of Service Level Agreements (SLAs) and KPIs, when required
- Assist in the preparation of proposal on change initiatives SLA, policies and procedures, when required

Function Tactical

- Execute projects initiated in the specific sub-function
- Abide by the established objectives, targets and budgets for the sub-function, when required
- Document identified key risks, issues and dependencies and set mitigation actions, with guidance from the functional lead
- Prepare documentation required for sign-off on tactical changes

Reporting

- Report on a daily basis to the functional lead relating to progress made within the work area and in accordance with the measurement metrics set by the organisation
- Report on an ad hoc basis on specific projects, as required

Budgets

- Abide by function's budgets in line with business objectives
- Abide by project initiative budgets in line with business objectives

Operational Delivery

The role is accountable for the following work area outcomes:

Strategy & Analytics, Budgeting, Data and Reporting

- Execute policies, procedures and guidelines cascaded by the functional lead and ensure compliance with the same
- Comply with the set governance mechanisms, under supervision from the functional lead
- Evaluate the efficiency and effectiveness of Information security strategies and propose and offer suggestions for improvements

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Information Security Operations

- Implement group security governance and security strategies, including the definition and delivery of OpCo-wide implementation plan, in accordance with group strategy, corporate governance and international security standards.
- Ensure implementation and adherence to the Information Security standards, guidelines & processes as prescribed by MTN Group Information Security teams and Group DigiFin Information Security teams
- Execute adoption of newly implemented security solutions to operational environment as well as in-depth security testing in order to keep security risks to the OpCo's assets and networks / the response time to security threats at a minimum
- Monitor all OpCo assets and take timely action in response to fraudulent activities related to the information systems
- Conduct regular threat monitoring and vulnerability & penetration tests to test IT security resilience. Prepare detailed reports and present to manager. Where gaps are identified, suggest possible remedial actions and suggest future proofing techniques
- Conduct security trainings, building of a knowledge repository and distribution of security governance documents (covering end-to-end security) as part of the overall objective of promotion and ensuring awareness of security standards, policies and procedures amongst the employees
- Support group and technology team in designing, reviewing and implementing security architecture plans and blueprints
- Execute adapting, testing (UAT, performance, functions) and piloting of new/extended security services/systems as well as their implementation with the view to minimise the negative impact on operations
- Support in the creation of long- and short-term implementation roadmaps to meet all identified security requirements
- Develop business continuity and disaster recovery plans for security systems, in collaboration with the Ethics, Risk and Compliance team, so as to implement action plans that respond quickly and effectively to potential disasters
- Execute the deployment, configuration and on-going administration of Identity management and Authentication products in the OpCo
- Ensure that all information is accessed only by rightful users and no data leakage happens in the OpCo
- Institute mechanisms such as Single sign-on (SSO), multifactor authentication etc to ensure that proper mechanisms for preserving identity and user access is enforced
- Lead the development and maintaining of relations with government representatives, as required
- Where required, escalate unsolvable issues to Manager Information Security in a timeous manner
- Other tasks and duties, as assigned

Education:

- A Degree in Computer Science, Software Engineering, Information Systems, Information Technology or related field
- Relevant post graduate qualification is an advantage

Experience:

- A minimum of 2 to 3 years' total experience in Information Security or allied field is required
- Experience in Fintech, banking or Mobile Money is preferred
- Experience working in a global/multinational enterprise with a good understanding emerging markets is preferred

Competences

Knowledge:

- IT Security assessment
- IT Security compliance
- Security Engineering
- Identity & Access controls
- Vulnerability & Penetration testing
- Threat management
- Privacy controls

Skills / physical competencies:

- Analytical thinking
- Continuous improvement
- Data interpretation
- Delivery focused
- Presentation
- Relationship building

Behavioral Qualities:

- Cando with integrity
- Collaborate with agility.
- Lead with Care
- Act with inclusion.
- Serve with respect.

Should you wish to apply, please submit your CV to the Head Office, MTN House Opposite Juba Stadium or email Recruitment.Fintech@mtn.com : on or before closing date **23rd July 2026 @ 5:30 PM**