

VACANCY ANNOUNCEMENT- SOCIAL WORKER X3 (2 in NBeG and 1 in WBeG)

Concern South Sudan is an international humanitarian NGO working in South Sudan since 1998. It is dedicated to the reduction of suffering and working towards the ultimate elimination of extreme poverty in the world's poorest countries through the provision of Health & Nutrition, Shelter, WASH and Livelihood activities in the three States of South Sudan.

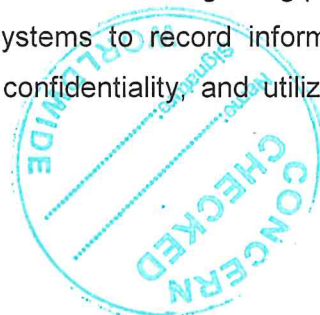
Concern South Sudan is looking for a suitable candidate to fill the three (3) positions **Social Worker** to be based in **Raja WBeG and NBeG**.

Job Purpose:

The Social Worker (SW) is responsible for providing case management and psychosocial support to refugee, returnee and host community women and girls in Raja, Or Aweil North or Aweil West Counties. He/she will provide women and girls access to information, services, and build informal support networks with other women via mobile services. The Social Worker will provide case management services to survivors of GBV, as well as psychosocial support and counselling to clients and support with non-GBV cases. The Social Worker will employ a survivor-centered approach to ensure that the client's wishes are respected, and her safety and confidentiality are preserved at all times through the case management process.

Main Responsibilities:

- Identify and implement timely, survivor-centered and age-appropriate case management services and psychosocial support to all clients reached by the mobile clinic team ensuring strict adherence to the GBV guiding principles (Safety and Security, Confidentiality, Respect and No Discrimination).
- Identify available services and coordinate referrals based on the wishes and consent of the survivor.
- Advocate with partner organizations supporting GBV survivors to provide additional confidential services to clients, in accordance with their wishes and GBV guiding principles.
- Identify and implement timely, survivor-centered and age-appropriate case management services and psychosocial support to all clients reached by the mobile clinic team ensuring strict adherence to the GBV guiding principles (Safety and Security, Confidentiality, Respect and No Discrimination).
- Identify available services and coordinate referrals based on the wishes and consent of the survivor.
- Advocate with partner organizations supporting GBV survivors to provide additional confidential services to clients, in accordance with their wishes and GBV guiding principles.
- Utilize GBV data management tools (GBVIMS) and systems to record information about clients accessing services, in line with the principle of confidentiality, and utilize aggregate information to improve service delivery.



- Support the development and utilization of a zone-specific referral pathway for GBV cases.
- Create and maintain a welcoming and safe environment through the Concern worldwide' s mobile teams
- Maintain a positive relationship with community-based groups to ensure they are involved in the activities of the mobile clinics team and they play an active role in the referral pathway.
- Maintain a collaborative relationship with all organizations working in the context to facilitate referrals and joint activities, while upholding Concern Worldwide' s standard in GBV programming.
- Conduct regular follow-ups, compile daily & weekly reports, and attend weekly case review meetings.
- Develop and maintain work plans to achieve target indicators.
- Collect data through GBV and non-GBV management tools and systems.



CRM Accountability

In line with Concern's commitments under the Core Humanitarian Standard (CHS):

- Actively promote meaningful community participation and consultation at all stages of the project cycle (planning, implementation, M&E);
- Work with relevant colleagues to ensure that the Complaints and Response Mechanism (CRM) is functional and accessible, that feedback and complaints are welcomed and addressed; work with relevant colleagues to ensure that information about CRM, safeguarding and expected staff behavior is disseminated among programme participants and communities particularly for EWEA beneficiaries.

Emergency Response

Concern is committed to responding to emergencies efficiently and effectively in order to help affected people meet their basic needs, alleviate suffering and maintain their dignity. To this end, when emergencies strike and the South Sudan Programme is to respond, all staff are required to actively participate in the response, regardless of location and contribute to the efforts aimed at achieving the humanitarian objective of the organization.

Person specifications (Education, experience and technical skills required)

- Diploma/certificate in Social Sciences (i.e. social work, counselling, sociology, psychology, gender studies, human rights, etc.
- At least 2 years of experience in working in the social sector, particularly with refugees / returnee
- Experience supervising psychosocial programs, providing psychosocial support or case management, and/or working on gender based violence (GBV) and women's empowerment
- Excellent communication and analytical skills and ability to present ideas effectively, in both oral and written form.
- Ability to communicate sensitively and without judgment; good diplomatic and persuasion skills.
- Ability to use good judgment when making decisions and to take accountability for decisions made.



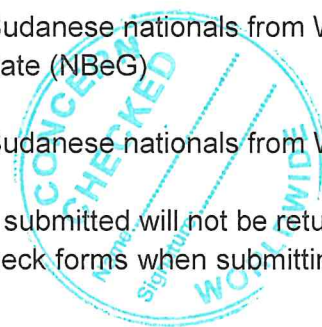
- Emotional maturity and stability to resolve conflicts in non-violent way and maintain appropriate boundaries.
- Good interpersonal skills including ability to gain trust and build relationships.
- Ability to handle multiple tasks; proven self-initiative and problem solving abilities.
- Communication skills verbal and written in English, Dinka or Jur Chol and Arabic

Safeguarding at Concern: Code of Conduct and its Associated Policies

Concern has an organisational **Code of Conduct (CCoC)** with **three Associated Policies; the Programme Participant Protection Policy (P4), the Child Safeguarding Policy and the Anti-Trafficking in Persons Policy, Anti-Fraud policy, conflict of interest and whistle blowing policy.** These have been developed to ensure the maximum protection of programme participants from exploitation, and to clarify the responsibilities of Concern staff, consultants, visitors to the programme and partner organisation, and the standards of behaviour expected of them. In this context, staff have a responsibility to the organisation to strive for, and maintain, the **highest standards in the day-to-day conduct in their workplace in accordance with Concern's core values and mission.** Any candidate offered a job with Concern Worldwide will be expected to **sign the Concern Staff Code of Conduct and Associated Policies as an appendix to their contract of employment.** By signing the Concern Code of Conduct, candidates acknowledge that they have understood the content of both the Concern Code of Conduct and the Associated Policies and agree to conduct themselves in accordance with the provisions of these policies. Additionally, Concern is committed to the **safeguarding** and protection of vulnerable adults and children in our work. We will do everything possible to ensure that only those who are suitable to work or volunteer with vulnerable adults and children are recruited by us for such roles. Subsequently, working or volunteering with Concern is subject to a range of vetting checks, including **criminal background checking.**

HOW TO APPLY:

- Interested South Sudanese applicants who meet the above requirements are requested to submit their cover letter, updated CVs of not more than 3 pages, a copy of their nationality ID, and copies of educational certificates in a sealed envelope addressed to:
 - HR Department at Nyamlel field office(applicants in Aweil)
 - HR Department Juba office, located at Goshen House, Gate 2, second floor, (applicants in Juba)
 - HARD Office located at Sika Hadit, Wau town (applicants in Wau)
 - Raja County Education Office through HARD (applicants in Raja)
 - Or send via email to vacancies.juba@concern.net (advert is open from ~~Thursday~~ ^{22nd} August 2024 to ~~Friday~~ ^{10th} Sept-2024).
- The position is a local recruitment and strictly open to South Sudanese nationals from Western Bhar el Ghazal State (WBeG) and Northern Bhar el Ghazal State (NBeG)
- The position is a local recruitment and strictly open to South Sudanese nationals from Western Bhar el Ghazal State (WBeG)
- Only shortlisted candidates will be contacted and applications submitted will not be returned
- Do complete the summary profile and criminal background check forms when submitting your application



CONCERN WORLDWIDE IS AN EQUAL OPPORTUNITY EMPLOYER AND DOES NOT CHARGE FOR ANY KIND OF RECRUITMENT.
WOMEN ARE STRONGLY ENCOURAGED TO APPLY TO OUR ORGANIZATION. WE CELEBRATE DIVERSITY.

