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*[Signature]* 7/10/2022

**Quality Improvement Officer (1 Position)**  
**Location: (Juba)**

ICAP at Columbia University seeks highly qualified and experienced candidates to fill the position of **Quality Improvement Officer** to be based in Juba, South Sudan. The position is for a period of 12 months subject to renewal on availability of funding and very good performance.

ICAP at Columbia University, is a global health leader situated within the Columbia University Mailman School of Public Health in New York City. ICAP's global team supports programs and research that address major health issues, HIV, Covid -19 response, malaria, tuberculosis, maternal and child health and non-communicable diseases. Headquartered at Columbia University's Mailman School of Public Health in New York City, has offices in over 20 countries. Our multidisciplinary team includes staff with technical, clinical, implementation, research, operations, program and financial management expertise.

ICAP ensures the wellness of families and communities by strengthening health systems around the world.

ICAP South Sudan, ICAP through funding from United States Center for Disease Control and Prevention (CDC)/President's Emergency Plan for AIDS Relief Emergency (PEPFAR) is supporting South Sudan's national HIV response since December 2012. Despite significant progress in the HIV/AIDS program, the progress on HIV case finding at ICAP supported facilities remains below the set target. HTS optimization and improving coverage of testing among individuals at high risk of HIV exposure including index contacts is required.

The **Quality Improvement Officer - ECHO** will work closely with the Ministry of Health, CDC, and other key stakeholders to facilitate the implementation of a Quality Improvement Collaborative (QIC) at multiple health facilities. The QI officer will facilitate the QIC training and coaching, implementation and supportive supervision of QI projects, and evaluation of QI initiatives.

The **Quality Improvement Officer** under the direct supervision of the **Senior Quality Improvement Advisor** will;

- Support and contribute to the design, implementation, and evaluation of the QI Collaborative at multiple health facilities in South Sudan.
- Assist in strategic planning and work plan development, and document QIC training and technical assistance activities and help to produce and disseminate technical reports, guides, manuals, success stories, and other written materials.
- Facilitate and ensure clear, regular, and systematic communication and collaboration between Donors, MOH, and all other project stakeholders in order to achieve country level QIC project objectives.
- Facilitate the development and updating QIC related training and technical assistance activities, including but not limited to assisting with the design, delivery, and management of the QIC training and capacity building initiatives.
- Provide hands-on leadership and support for both face-to-face training session and on-site QI coaching and evaluating training sessions, workshops, webinars, and other QIC training projects.
- Facilitate facility site supportive supervision, QI coaching, mentoring and implementation support for site level QI projects to all participating QIC health facilities monthly.



- Collaborate with M&E staff for development of QIC M&E systems including indicator development, data collection tools and SOPs, data management systems, data quality assurance policies and procedures, data review and analysis. Prepare QI related data for presentation for a diverse range of audiences.
- Performs any other duties as required by the Snr. QI Advisor

**ICAP is looking for candidate with the below skills & experiences;**

- An advanced degree in Clinical Medicine, Nursing, Public Health, or related field including experience in low-resource settings is required.
- Demonstrated success in leading formal quality improvement and QIC projects using the Model for Improvement or similar methods is strongly preferred.
- Expertise in education, training, curriculum development, training evaluation, and/or institutional capacity building would be a plus.
- Minimum 5 years of relevant experience and demonstrated expertise in the implementation of ART, Palliative Care and TB/HIV mentorship programs in South Sudan.
- Minimum 3 years of relevant QI activities in low-resource settings
- Minimum 3 years of relevant adult education and/or training experience
- Demonstrated proficiency in data analysis and presentation skills
- Demonstrated computer skills, including proficiency with Word and PowerPoint and the ability to rapidly process and analysis data using MS Excel are required
- Fluency in written and spoken English
- Good interpersonal skills and experience in working in the field.
- Demonstrated talent in writing technical content and training materials
- Experience working with complex programs involving short deadlines and multiple tasks, in coordination with multiple partners to achieve program results.

**How to apply:**

**Note:** This is a local hire position and the successful candidate will be an employee of ICAP in South Sudan subject to the local terms and conditions of employment which includes a competitive salary and benefits package

Please forward your Cover letter and CV to ICAP. Indicate the Position you are applying for as **"Quality Improvement Officer"** in the subject line of your email [ou2122@cumc.columbia.edu](mailto:ou2122@cumc.columbia.edu) and copy [ml4185@cumc.columbia.edu](mailto:ml4185@cumc.columbia.edu) or you can deliver your application and CV to ICAP office located next to **Non – Violence Office near American Residence.**

**Application Deadline is October 29, 2021.**

Columbia University is an equal opportunity and affirmative action employer. It does not discriminate against employees or applicants for employment on the basis of race, color, sex, gender, religion, creed, national and ethnic origin, age, and citizenship, status as a perceived or actual victim of domestic violence, disability, marital status, sexual orientation, status as a Vietnam era or disabled veteran, or any other legally protected status.

