



National Empowerment of Positive Women United (NEPWU)

Job Title: Community Health Service Officer (CHSO)
Country program: South Sudan
Location of the Position: 3Juba Teaching Hospital, 2Yei Civil Hospital, 2Al Sabbah Children Hospital, 1St Bakhita Phcc, 1Kajokeji Civil Hospital, 1Don Bosco Phcc, 1 Kaya Phcc, 1 Morobo Phcc, 1Hamia Phcc, 1 Bulu Pilotic Hospital, 1Juba prison Phcc, 1Lainya Phcc, & 1Nestu Phcc.
Position Opened for: South Sudanese National Only.
Responsible to: Project Manager.
Desired Start Date: ASAP
Advertised date: 26/08/2024
Closing date for Application: 12/09/2024
Contract type: Full-time, for 12 months (one year)



NEPWU Head Office in SSAC Compound, Juba, located in Jebel Kujur Yei Road.

BACKGROUND

National Empowerment of Position Women United (NEPWU) is a National Non-Governmental Organization of women and girls living with and affected by HIV in South Sudan. NEPWU was established in 2013 with support from SSAC, UNAIDS and UN Women. This was in accordance with the decision by the UNAIDS as articulated by its Global Plan (2011), to put women living with HIV at the Centre of the HIV response to stop new HIV infections among children and to keep their mothers alive. With funding from CMMB through the CDC, Community Health Service Officer will be implementing community health services delivery in the assigned Health Facilities.

Summary description

The Community Health Service Officer (CHSO) will coordinate community HIV activities with the facility team. This role involves delivering comprehensive community HIV care and treatment services, offering onsite mentorship and monitoring of community HIV activities in areas surrounding supported facilities and providing daily technical support to COWs.

Duties and Responsibilities:

Coordinate and Support the Continuum of HIV Care (LOE: 20%)



- Coordinate the community team's activities with the facility team.
- Ensure completeness of data entry from the CTL and resolve any data discrepancies.
- Ensure daily outcomes for community follow-ups, including index testing contacts, VL eligibility, missed appointments, treatment interruptions, community drug refills, high viral loads, and HEI.
- Attend and participate in facility-community coordination meetings.
- Regularly meet with COWs in assigned areas to evaluate monitoring processes using the TX-NEW and RTT monitoring tool and COW booklet, ensuring adherence to COW responsibilities.

Provide On-Site Mentorship to Community Outreach Workers (COW) (LOE: 30%)

- Develop and share a supervision and mentorship plan (including topics, job aids, and locations) for COWs.
- Provide routine training to COWs and community influencers on community HIV program interventions.
- Submit detailed supervision and mentorship reports to monitors at all levels.
- Spends most of their time in the field with the teams providing care, serving as a role model for high-quality community HIV team care.

Support active HIV case finding, improving viral load coverage, maintaining continuity in care, and managing HIV load in the community (LOE: 35%)

- Perform HIV testing for sexual contacts, biological children, and community members eligible under the community HIV program.
- Conduct routine HIV testing in the community, retest those who are positive.
- Provide assisted HIVST service.
- Initiate people on ART from the community or link them to the nearest ART health facility using standardized protocols.
- Replenish HIVST kits, drug refills, and VL sample collection supplies for CHSOs.
- Provide TB/HIV collaborative services, including screening, case identification, referral, and linkage to treatment.
- Support client who is on TB treatment and ART for adherence and adverse event monitoring visits in the community with COW.
- Support PLHIV on TPT.



- Conduct community drug refills for clients or groups in the community and ensure proper documentation
- Conduct community drug refills and create demand for PrEP services, screen for HIV risk, and provide PrEP or refer eligible clients to the nearest health facility.
- Conduct VL eligibility assessments, sample collection, preparation, and transportation to health facilities.
- Perform VL and EID sample collection, sample packaging, and transportation to health facilities and manage results with clients with differentiated services as required for virologic suppression, HEI or positive infant management.
- Receive lists of clients who missed appointments, interrupted treatment, re-engage them in treatment and ensure welcome back package services are delivered (VL, EAC, IT, etc.) for treatment continuity and durable virologic suppression.
- Ensure timely, recommended number of sessions and high quality EAC, including follow up VL sample collection and results management is provided to clients opting for EAC in the community.
- Support the facilitation of treatment support groups organized by COWs.

Monitor and Supervise Community HIV-Related Activities (LOE: 10%)

- Supervise COWs' tracking activities, including returning missed appointments, treatment interruptions, and HVL to the community or HF.
- Ensure all data, particularly tracking outcomes, are entered into the relevant paper, or electronic data tools systems.
- Review data daily to ensure delivery of all requested services.
- Use performance data to provide weekly feedback to COWs and offer on-site mentorship.
- Participate in routine data review to identify sub-optimal performance (as against some metric/standard), perform QI (root cause analysis, barrier identification, remediation measures to improve performance, monitor outcomes to see whether tests of change lead to difference in outputs/outcomes.
- Work with COWs to engage community influencers in HIV care and treatment at the community level.
- Meet weekly with the CSO program manager to review COWs' performance.



Engage with Community Leaders and Stakeholders (LOE: 5%)

- Engage health authorities, traditional leaders, and religious groups to enhance case finding, care, support, and re-engagement in care

Qualifications & Preferred Skills

- Diploma in Clinical Medicine and Public Health or Nursing background
- 3-5 years of experience with NGO, NNGO Implementation HIV/AIDS, TB and etc.

Skills:

- Possesses HIV literacy (including HIV prevention, treatment, virologic suppression and treatment retention goals, among others).
- Good coordination and communication skills
- Good counseling skills
- Reading and writing in English
- Preferred knowledge of local dialect/Juba Arabic
 - Knowledge on computer most especially Excel, Microsoft word and Power point and etc



Experience:

- Comprehensive understanding of HIV literacy
- Minimum 2 year of experience in HIV services at facility and/or community level.

How to Apply

- Attach a detailed CV
- Appraisal forms (Internal candidates only).

Interested candidates are requested to submit their application in English through Email: hr.nepwu@gmail.com & waninepwu@gmail.com by midnight of the closing date specified above or hand delivery to:



NEPWU Head Office in SSAC Compound, Juba, located in Jebel Kujur Yei Road

Help line [REDACTED] +211927687263 +211987687263

Female candidates are strongly encouraged to apply.



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