



5th July 2024

FOUR (4) MONTHS CONSULTANCY ANNOUNCEMENT

Digitel (a truly Junubia telecom company) invite **external** applications for the position of Revenue Assurance Consultant as seen below.

Job Context

Job Title: **Revenue Assurance Consultant**

Department: **Information Security**

Reports to: **Chief Information Security Officer.**

Job Location: **Juba (1)**

Purpose/Responsibility

The main purpose for candidates is to do consultancy services which is expected to last for four months (3 months on-site and 1 month offsite).

Main duties

- Train and develop tools for the RA focal person to monitor over, under & incorrect charging issues of Digitel Telecom products & services across all systems.
- Identify RA KPIs and train the RA focal person on developing automated templates/tools generating Reports for these KPIs.
- Train RA Focal person on E2E event (CDRs) tracking and analysis.
- Train RA personnel how to Oversee billings, credit adjustments, and refunds monthly.
- Develop a template and train RA personnel on how to Perform revenue analysis, calculations, and reporting every month.
- Develop a template and determine and review revenue numbers with management every month.
- Work and show the RA how to work with cross-functional teams to resolve financial and revenue related issues, such as leakages.
- With support from our in-house developer develop below Excel automated templates to provide revenue analysis if there are leakages or not.





- I. Yearly revenue analysis report template.
 - II. Quarterly Revenue KPIs analysis report template
 - III. E-top-up Analysis Monthly Report Template
 - IV. Daily and Monthly Revenue Analysis Report template.
 - V. New products and services test report templates.
- Risk Analysis and Identification Report Template.
 - Developing standard SOPs template.
 - Training of RA personnel on revenue assurance and potential risks in Digitel.

Minimum Requirements

- Bachelor's degree in computer science or MIS preferable; Business Administration, Finance, Economics or any other related field required.
- At least 5 years of experience in Risk Management, Revenue Assurance and Training.
- Must have Certified Information Systems Auditor (CISA)
- Certified Public Accountant (CPA)
- PMP professional.

Skills / physical competencies:

- Strong analytical skills.
- Highly computer literate.
- Ability to handle data with confidentiality.
- Organizational skills and attention to detail.
- Good presentation skills.
- Proper analytical skills
- Good communication skills
- Use of processes
- Report writing and documentation with computer applications such as MS Word, Excel, PowerPoint,
- Telecom network architecture
- Training





- Familiar with Billing, Products and services in telecom
- Various vendor equipment especially ZTE

Application Process

Indicate clearly the position being applied for **Revenue Assurance Consultant**

Send your applications along with resume/CV and your Education document should be submitted online to recruitment@digitelss.com by **24th July 2024**.

