

Date 29 November 2023



Dear Sir/madam,

TENDER FOR FRAMEWORK OF AGREEMENT FOR HOTEL SERVICES (ACCOMMODATION, MEALS AND CONFERENCE HALLS) (IRSS- FWA-03/24).

You are invited to submit a quotation for the above tender in accordance with the terms and conditions listed beneath.

In the event of any query relating to this tender, please can you email IRSS.Tender@islamic-relief.com.ss

You must submit your proposal by email and the same deadline applies. Quotations received after this time may not be considered. Islamic Relief South Sudan office opening times are 8:30 am– 5.30pm Monday to Friday (Local time).

Project Timetable

Closing date for receipt of quotations/proposals **Tuesday 12 December 2023 4.00 pm** (Local time) The quotation document must be sent to IRSS.Tender@islamic-relief.com.ss **BUT PREFERABLY** HARD COPY TO IRSS **TENDER BOX** IRSS **TENDER BOX** hand Hai Cinema, 2nd class, Plot no 54, Block B-XVI, South Sudan,

Contacts

Please address any queries to IRSS.Tender@islamic-relief.com.ss

Kind regards

IRSS Procurement

REQUIREMENTS AND GUIDELINES FOR SUBMITTING A QUOTATION:

1. Islamic Relief South Sudan ("IRSS") invites quotations in accordance with the documents provided.
2. Companies providing quotations also referred to as quotation providers are advised to ensure that they are fully familiar with the nature and extent of the obligations to be accepted by them if their quotation is accepted.
3. It is the responsibility of quotation providers to obtain for themselves, at their own expense, all information necessary for the preparation of their quotation.
4. If you are in doubt as to the interpretation of any part of the process, the IRSS's nominated personnel are The Procurement Department for issues relating to the contents of the quotation, the quotation process and awarding of contract. The department will endeavor to answer written enquiries prior to quotations being submitted. The answer may be circulated to other companies submitting quotations, where appropriate.
5. Quotation providers should not rely on any information received other than that supplied by IRSS's Procurement department. IRSS will not accept responsibility for any information obtained otherwise.
6. Quotations must be submitted for the supply of the whole or part of the required items. IRSS retains the right to invite or permit variations or alterations to the terms of the documents.
7. All information supplied by IRSS in connection with this quotation document shall be regarded as confidential by the quotation provider (except that such information as is necessary may be disclosed for the purposes of obtaining sub-quotations necessary for the preparation of the quotation).
8. No employee or agent of IRSS has authority to vary or waive any part of these documents, other than the Procurement and Logistics Coordinator at IRSS who shall do so in writing.
9. Any quotation provider that directly or indirectly canvasses any member, agent or officer of IRSS concerning the award of the contract for the provision of the goods & services will be disqualified.
10. The insertion of any conditions qualifying the quotation or any unauthorized alteration to any of the quotation documents shall not affect the contract and may cause the quotation to be rejected.
11. No employee or agent of IRSS can submit a proposal for any commercial contract as long as they are in employment with Islamic Relief.
12. All conflicts of interests must be declared prior to or along with the proposal, failure to do so may result in the proposal being rejected.
13. If the quotation provider informs IRSS immediately after submission that there is an error in any of the prices or rates contained in the submitted quote then IRSS will afford the quotation provider an opportunity to confirm or withdraw its quotation. However, the amount quoted will be adjusted to correct arithmetic errors evident within the quotation document.
14. All documents requiring a signature must be signed:
 - a) Where they are submitted by an individual, by that individual.
 - b) Where they are submitted by a partnership, by two duly authorized partners.
 - c) Where they are submitted by a company, by two directors or by a director and the secretary of the company, such persons are duly authorized for that purpose.

15. The quotation document must be sent to IRSS.Tender@islamic-relief.com.ss **BUT PREFERABLY HARD COPY TO IRSS TENDER BOX IRSS IRSS TENDER BOX hand Hai Cinema, 2nd class, Plot no 54, Block B-XVI, South Sudan**, NOT later than the deadline of **Tuesday 12th December 2023**

16. The completed quotation documents be sent together with all supporting documentation, not later than the date and time notified above on page one of this document and in the letter of invitation to submit a quote.

(a) The email title (i.e. subject field) must contain the quotation reference in the subject as follows:

TENDER FOR FRAMEWORK OF AGREEMENT FOR HOTEL SERVICES (ACCOMMODATION, MEALS AND CONFERENCE HALLS) (IRSS- FWA-03/24)

No other information relevant to the quotation should be included in the body of the email.

If the attachments exceed 30 MB in total, then the quotation provider should split the email into an appropriate number of parts.

18. The time of receipt of the quotation or any other correspondence sent by email in accordance with this quotation document will be the time of its delivery to IRSSs server as shown in the routing information attached to the email.

19. IRSS accepts no liability for any losses suffered by the quotation provider as a result of computer viruses. It is the quotation provider's responsibility to ensure that files delivered to IRSS are free from viruses and IRSS may reject a quotation which is submitted in a file or files which are or IRSS reasonably suspects are infected with a virus and may also delete such file or files.

20. It is the quotation provider's responsibility to ensure that files delivered to IRSS are complete and fully accessible by IRSS and are not corrupted and IRSS accepts no liability for corrupted files or data.

21. The authorized recipient or his nominated officer will ensure the integrity of the quotation process and in his or her sole discretion may allow quotations to be re-submitted.

22. IRSS may at its own absolute discretion extend the closing date and time specified for the receipt of quotations.

23. IRSS is not bound to accept the lowest or any quotation. IRSS reserves the right to reject quotations which do not comply with these instructions.

24. IRSS prefers to be invoiced in USD. Under no circumstances will Islamic Relief accept changes in quotations due to currency fluctuations – all quotes will be deemed at a fixed cost basis.

25. The service provider undertakes to comply with all applicable laws and to ensure that it does not engage in any kind of criminal activity including but not limited to bribery, fraud, corruption, terrorism and to maintain ethical business practices as well as not to commit any Prohibited Acts defined as:

(i) To offer, promise or give any person a financial or other advantage;

(ii) To request, agree to receive or accept any financial or other advantage

Not expressly provided for as an inducement or a reward for the performance of any function or activity in connection with this tender;

and/or

Committing any offence which creates offences relating to corruption and related fraudulent acts in in the performance of this tender.

EVALUATION OF QUOTATIONS

1. The proposal of the quotation provider must meet the required quality standards as detailed in this documentation.
2. The proposal of the quotation provider will be assessed using a weighted evaluation criterion of which is subject to change at any time but the following criteria used in previous similar tenders maybe useful:

Please ensure documentation trail below follows the below sequence;

- a. Updated Company Profile with all registration certificates i.e. registration certificate, operation license, tax clearance/TIN, membership certificate (Chamber of commerce, Industry and agriculture Import and export License)
- b. Experience (similar)
- c. Value of contracts completed in similar trade (last two year)
- d. Being sole distributor of mentioned items will be added value
- f. Duration of validity of quotation preferably - 90 days
- g. Company Bank statement for the last 03 months i.e.

h. Delivery timelines –

3. Price;

3.1. Clear breakdown of costs.

3.2. Additional services that the service provider would be willing to provide IRSS at no cost.

3.3. Payment terms.

4. Quotations will be assessed by a panel of staff who may invite suppliers or may ask for presentations/ interviews should that be required to facilitate decision-making. IRSS may deem it unnecessary for any interviews to take place dependent on the strength of the quotations.

5. Customer references – these may be requested to assist decision-making.

6. The criteria may be subject to change.

7. Right to reject all quotations. The Organization is under no obligation to accept any quotation and has the right to split the award of the tender to multiple suppliers.

TENDER FOR FRAMEWORK OF AGREEMENT FOR HOTEL SERVICES (ACCOMMODATION, MEALS AND CONFERENCE HALLS) (IRSS- FWA-03/24)

Instruction to Quotation Providers

1. The quotation provider should be specialized in the scope of the bid TENDER FOR FRAMEWORK OF AGREEMENT FOR HOTEL SERVICES (ACCOMMODATION, MEAL AND CONFERENCE HALL (IRSS-FWA-3/24)

2. as given in the tender documents. Relevant documentation revealing the area of business activity and the commercial register certification should be attached to the quotation.
2. The quotation provider is expected to furnish all information required by these documents.
3. The quotation providers can put more than one model/ type and brand and quality grade and price for the same item.
4. Goods must exclude TAX and should be delivered duty paid (Incoterm: DDP) to defined destinations inside South Sudan Central Equatoria Juba. Just in time and urgent delivery is required; delivery period not exceeding more than 30 calendar days.
5. Islamic Relief has the right to reject any item that does not agree with the specifications
6. All offered construction material shall be purchased and supplied legally and the origin shall be documented and trackable while issuing official relevant documents.
7. The language of this tender is English. Quotation providers are requested to draft their proposals also in English.
8. The construction period shall be determined by the quotation provider. Islamic Relief prefers here a period of maximum 30 calendar days.
9. The quote shall include transporting and delivery cost, taxes, fees and expenses to the place of destination.
10. Delivery Schedule: The delivery should be completed as per above mentioned and within the preferred time period.
11. Delivery Destination: The delivery should be completed at the following address:

Case	Delivery Destination
Supplier must have export permission or be able to supply locally from South Sudan.	Delivered Duty Paid (DDP) to defined destinations IRSS JUBA OFFICE

Supplier Code of Conduct

1 Islamic Relief's Supplier Code of Conduct

2 Islamic Relief Worldwide requires all suppliers to adhere to:

The Modern Slavery Act 2015

The International Labour Standards as defined by the ILO (International Labour Organisation).

The United Nations Global Compact's 10 principles as stated below:

Human Rights

Principle 1: Businesses should support and respect the protection of internationally proclaimed human rights;

and

Principle 2: Make sure that they are not complicit in human rights abuses.

Labour

Principle 3: Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;

Principle 4: The elimination of all forms of forced and compulsory labour;

Principle 5: The effective abolition of child labour;

and

Principle 6: The elimination of discrimination in respect of employment and occupation.

Environment

Principle 7: Businesses should support a precautionary approach to environmental challenges;

Principle 8: Undertake initiatives to promote greater environmental responsibility;

and

Principle 9: Encourage the development and diffusion of environmentally friendly technologies.

Anti-Corruption

Principle 10: Businesses should work against corruption in all its forms, including extortion and bribery.