TITI FOUNDATION
The Hope for the Marginalized in South Sudan

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BACKGROUND: -

TITI Foundation is a national non-governmental organization (NNGO) formed by a group of south Sudanese professionals, from varied educational background and experiences. TITI is an abbreviation of "**TOGETHER IN TRANSFORMATIONAL INITIATIVES**"- promoting progress, peace and prosperity. The organization is registered (with the South Sudan Relief and Rehabilitation Commission (SSRRC), registration number 519 under chapter 3, section 10 of the 2013 South Sudan NGO Act We have been active in South Sudan since 2016 and are committed to the safety and protection of children rights from intentional and unintentional harm. To date, we continue to offer responses for returnees, internally displaced persons (IDPs) and the host communities in need of assistance to obtain durable solutions, addressing their food security, livelihood, education, water, hygiene and sanitation, peace building and conflict mitigation and nutrition needs.

TITI Foundation invites applications from qualified, compassionate and committed individuals for the position of **Psychosocial Support Worker (PSS Worker).**

MINISTRY OF LABOUR
Approved 16 NOV 2026
REPUBLIC OF SOUTH SUDAN

Position: Psychosocial Support Worker (PSS Worker)
Number of Positions: 1
Department: Programme Department
Duty Station: Kajo keji Central Equatoria State
Reports to: Gender and Protection Officer

1. Job Purpose

The Psychosocial Support Worker will support the planning and implementation of psychosocial support activities for vulnerable individuals and communities, particularly women, girls, children, GBV survivors, IDPs, returnees and other at-risk groups.

The successful candidate will facilitate individual and group psychosocial support activities, provide basic emotional support, promote positive coping mechanisms, identify individuals requiring specialized mental health services and facilitate appropriate referrals.

The role aims to improve the emotional well-being, resilience, dignity and social functioning of vulnerable individuals through safe, inclusive and community-based psychosocial interventions.

2. Key Responsibilities

A. Psychosocial Support Service Delivery

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- Provide basic emotional and psychosocial support to vulnerable individuals and community members.
- Facilitate individual and group psychosocial support sessions within the scope of training and competence.
- Organize recreational, creative and structured activities that promote emotional well-being and social interaction.
- Support individuals in developing positive coping mechanisms and strengthening resilience.

- Identify individuals experiencing psychological distress and facilitate appropriate referrals to specialized service providers.
- Ensure that all support is provided in a respectful, confidential and non-discriminatory manner.

B. Community-Based Psychosocial Activities

- Organize community-based psychosocial support activities for women, girls, children and other vulnerable groups.
- Establish and facilitate safe spaces and supportive group activities where appropriate.
- Conduct community awareness sessions on mental health, psychosocial well-being and available support services.
- Promote social inclusion, community participation and positive coping strategies.
- Engage community leaders, volunteers and other stakeholders in psychosocial support initiatives.

C. Support to GBV Survivors and Vulnerable Groups

- Provide basic emotional support to GBV survivors using survivor-centred approaches.
- Work closely with GBV/Social Workers and Gender and Protection Officers to ensure appropriate support and referrals.
- Respect survivors' choices, dignity, confidentiality and informed consent.
- Identify individuals requiring specialized mental health, medical or protection services and facilitate safe referrals.
- Avoid pressuring individuals to disclose traumatic experiences or participate in activities against their wishes.

D. Capacity Building and Community Awareness

- Support training and awareness sessions on psychosocial well-being, stress management and positive coping mechanisms.
- Promote awareness of mental health and reduce stigma and discrimination.
- Support community volunteers and structures involved in psychosocial support activities.
- Encourage family and community support systems for vulnerable individuals.

E. Monitoring, Documentation and Reporting

- Maintain accurate records of psychosocial support activities and attendance.
- Prepare weekly and monthly activity reports.
- Document programme achievements, challenges and lessons learned.
- Monitor participation and feedback from beneficiaries.
- Maintain confidentiality and securely manage all sensitive information.

F. Safeguarding and Professional Conduct

- Adhere to organizational safeguarding, PSEA and child protection policies.
- Maintain professional boundaries when interacting with beneficiaries.
- Respect the dignity, rights and confidentiality of all individuals.
- Report safeguarding concerns through established organizational reporting channels.
- Ensure that psychosocial support activities are safe, accessible and inclusive.

3. Minimum Qualifications and Experience

- Diploma or Bachelor's degree in Psychology, Counselling, Social Work, Community Development, Mental Health, Social Sciences or a related field.
- At least 2 years of relevant experience in psychosocial support, community-based protection, counselling or humanitarian programming.
- Experience working with vulnerable individuals, including women, children, GBV survivors, IDPs and returnees.
- Basic knowledge of psychological first aid (PFA), psychosocial support approaches and referral mechanisms.
- Training in mental health and psychosocial support (MHPSS), PFA, counselling or GBV response is an added advantage.
- Experience working with NGOs or community-based organizations is desirable.

4. Required Skills and Competencies

- Strong interpersonal, listening and communication skills.
- Ability to provide empathetic and non-judgmental support.
- Good understanding of confidentiality and professional boundaries.
- Ability to facilitate individual and group activities.
- Strong community mobilization and engagement skills.
- Good documentation and basic report-writing skills.
- Ability to work with vulnerable individuals in challenging field environments.
- Computer literacy, particularly Microsoft Word and Excel.
- Fluency in English; knowledge of relevant local languages is an added advantage.

5. Personal Attributes

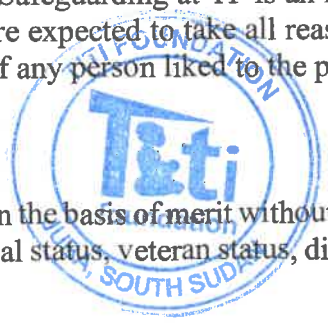
The successful candidate must demonstrate:



- Compassion, patience and empathy.
- Integrity and professionalism.
- Respect for diversity and human dignity.
- Cultural sensitivity and non-discriminatory behaviour.
- Commitment to safeguarding and protection principles.
- Ability to work effectively within a multidisciplinary team.

Professional standards
The TITI Foundation and TF workers must adhere to the values and principles outlined in TF way-standards for professional conduct. These are integrity, service and accountability. In accordance with these values, the TF operates and enforces polices on beneficiary protection from exploitation and Abuse, child safeguarding, anti-workplace harassment, fiscal integrity and anti-retaliation, combating trafficking in persons and several others.

Safeguarding policy
Zero tolerance policy for safeguarding violations by staff, incentive workers, visitors, sub-grantees, suppliers/sub-contractors and implementing partners. Safeguarding at TF is an integral to the organization values and ethics, and staff and associates are expected to take all reasonable steps to prevent the sexual exploitation abuse, and harassment of any person liked to the program by both its employees and downstream partner.



Equal opportunity employer
TF has an equal opportunity employer, considers all applicants on the basis of merit without regard to race, sex, nation, origin, religion sexual orientation, age, marital status, veteran status, disability or any other characteristic protected by applicable law.

How to apply
Applications should include an updated Curriculum Vitae (CV) and cover letter. In the cover letter (of not more than two pages), the candidate should briefly describe his or her motivation for the position and highlight relevant experience. The above documents can be delivered to Titi Foundation Head Office, Nyakuron West, along Rock City Road behind blue flag, or sent in soft copy to: titifoundationss@gmail.com

Only shortlisted candidates will be contacted.
Submit your application before deadline, any application after 1st December 2026 cannot be considered.

Note: Female candidates are strongly encouraged to apply.

Due to the urgency of this role, applications will be reviewed on a rolling basis until the position is filled.

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