



## Job Opening

### Mental Health and Psychosocial Support (MHPSS) Coordinator

Location	Juba with frequent field travel to Bor and Malakal
Hierarchical/Reporting line	Program Development and Quality Manager (PDQM)
Functional line	MHPSS Coordinator at War Child HQ
Number of position	01
Anticipated start date	January, 2024
Contract Duration	12 months with possibility of extension
Date of advertisement	December 7 <sup>th</sup> , 2023
Application Closing date	December 29 <sup>th</sup> , 2023
Contract category	National

#### Purpose (Brief background)

War Child is a learning organisation that continuously enhances its services to children affected by war and conflict. This includes striving to become a networked expert organisation able to mobilise and provide services and technical assistance within and outside the organisation, as well as across its programme teams in various programme locations in the country.

War Child has been working in the territory that now constitutes South Sudan for more than 2 decades. Following independence in 2011, South Sudan is still the newest country in the world, but it has continued to experience protracted impact of conflict. Millions of children continue to be at risk and in need of protection, support for their psychosocial development and access to education in poorly resourced emergency settings.

The WCH South Sudan Country Office is part of the WCH Africa region. The Regional Hub in Kampala provides support to all countries where the organisation has operations. Intensive collaboration also takes place with the WCH Home Office in the Netherlands.

In the War Child strategy 2016 – 2025, War Child's Research and Development (R&D) department is responsible for the rigorous development and evaluation of a holistic, multi-level and interconnected care system with interventions focused on child protection, education and psychosocial support and supportive approaches enabling accessibility and quality. In line with objective of developing and rolling out evidence based and effective methods for caregiver support, War Child will be implementing community based mental health and psychosocial support (MHPSS) project that targets children and their caregivers in Bor County, Jonglei State and Malakal, Upper Nile States. As part of the initiative, the project will rollout psychosocial support intervention developed by War Child for primary caregivers of children aged 3–12 affected by armed conflict and forced migration (<https://www.warchildholland.org/intervention-bethere/>). The intervention seeks to address the psychosocial needs and promote positive parenting among caregivers, with the goal of improving the psychosocial wellbeing of their children. The project involves rigorous monitoring, data collection and analysis, effectiveness evaluation



and evidence generation. Lessons learnt, results and best practices from the implementation and evaluation will be dissemination to key MHPSS stakeholders including academic institutions to scale the intervention beyond the pilot locations.

### Essential Functional relations

The MHPSS Coordinator (MC) will formally report to the Programme Development and Quality Manager in South Sudan and closely work with the Lead MHPSS focal point at HQ. The MC's main primary responsibility will be coordination of all aspects of the implementation and rigorous evaluation of community based MHPSS initiative including training and supervision of MHPSS officers and facilitators at target community sites.

Other direct contacts are the War Child South Sudan staff, academic focal points, community leaders, and MHPSS stakeholders including local organizations.

The MC will engage with War Child's global Research & Development team.

Other functional relations include Programme teams, Finance teams, operations teams, and field teams.

### Roles and Responsibilities

The community based MHPSS initiative involves implementation of caregiver support intervention and a rigorous data collection and analysis using appropriate design to evaluate the effectiveness of a programme. The MHPSS Coordinator plays a crucial role and forms the backbone of the team for the implementation of the initiative in South Sudan. Prior to the implementation, testing of processes and tools which will be done through a small pilot data collection and implementation practice period, which will also be co-coordinated by the MHPSS coordinator.

The MHPSS coordinator will specifically carry out the following responsibilities:

1. In collaboration with HR department participate in recruitment, selection, training of, and coordinating/managing a project team of assistants throughout all phases from inception and implementation up to evaluation.
2. Contribute to development and contextualisation of documents and data collection tools.
3. Supervision and coordination of the tasks of the team including planning, logistics and transport, budget management, refresher training where required, data management (quantitative), monitoring of progress and regular reporting to relevant stakeholders, and proactive problem-solving on barriers.
4. Lead/Co-lead project officers and assistant training to prepare and guide the for implementation, data collection and reporting.
5. Support in consent and clearance facilitation and other required approval procedures needed for implementation of the project activities.
6. Ensure compliance to data protection protocol including managing data collection, comply with data management and protection regulations, reporting and appropriately addressing any other adverse events or problems faced at implementation phase.
7. Contribution to monitoring and evaluation activities including quantitative and/or qualitative data analysis through support to data entry, cleaning, coding using software.
8. Contribution to a dissemination strategy of the lessons learnt, results and good practices to project participants and other stakeholders,
9. Providing input into reports as well as opportunity to join as a dissemination platform such as a co-author on scientific journal articles.
10. Represents War Child at country, state and county level engagement with relevant government ministries, CP and MHPSS working groups, and other coordination platforms.
11. Coordinate and communicate with in-country with MHPSS partners and academic institutions.
12. Other tasks that are identified to benefit evidence generation and scaling agenda of War Child.



## Qualifications/Skills and Competences

### Essential:

- A Bachelor's degree or post-graduate diploma in Social Sciences, Education, Health, Psychology or a related field.
- At least 5 years' MHPSS implementation and research experience, including 2 years' experience in coordinating field-based (quantitative) data collection with human subjects in a relevant field (e.g. health, psychosocial support, education, and/or child protection).
- Experience with conducting and coordinating randomised control trials (RCT).
- Experience with KOBO or ODK software for electronic data collection, or similar programmes/apps
- Experience in implementing research activities and data management for research projects with human participants.
- Experience in the recruitment, training, and supervision of MHPSS assistants.
- Demonstrated strong interpersonal skills and coordination skills.
- Experience in coordinating smooth and efficient day-to-day operation of data collection activities and acting as the primary administrative point of contact for community level team.
- Ability to operate independently with remote supervision, as well as strong ability to work in a team.
- Open-minded, eye for detail, critical thinking skills, ability to reflect, proactive attitude and constructive mind
- Excellent communication skills in English (Spoken and Written)
- Ability to speak local languages of the duty stations/field sites is an added advantage
- Existing relationship/liaison with a local/national university or experience collaborating with local research institutes is desirable. Experience working with governmental institutions and/or non-governmental partners.
- Strong research communication skills and experience in research dissemination.

### Desirable:

- A Master's level degree in relevant field (e.g. Psychology, Social Work, Nursing, Education, Public Health, Social Sciences) is an added advantage.
- Ability to work with quantitative data analysis software, such as SPSS or similar.

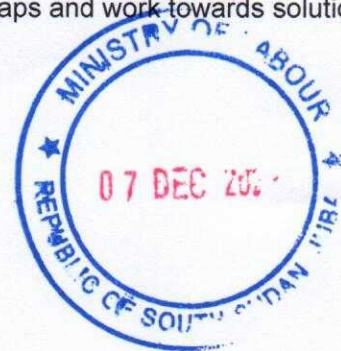
### Skills

- Leadership and managerial skills
- (Creative/Interactive) Training skills
- Supervision, coaching and communication skills
- Planning and coordination skills
- Able to quickly and with attention to detail identify needs/gaps and work towards solutions
- Cultural sensitivity
- Team player
- Result-oriented
- Willing and able to travel regularly.

### Core values

- Impact
- Creativity
- Inspiration
- Integrity

*"Commitment to the vision and goals of War Child in South Sudan, including adherence to the Safeguarding and Integrity Policy, is essential. War Child does not tolerate or accept any form of abuse."*



**How to apply:**

Application letters along with an updated CVs with details of three most recent referees, addressed to the Human Resources Department submitted through email: [info.ssdco@warchild.nl](mailto:info.ssdco@warchild.nl)

Alternatively, field-based applications can be delivered to **War Child Holland Bor Field Office and Malakal Field Office**. The position **'MHPSS Coordinator, Juba'** must be clearly indicated in your subject line of email or on the envelope.

Please note that any application letter received is not returnable and War Child Holland is not obliged to give feedback / notices to none shortlisted applicants.

**War Child Holland-South Sudan values your applications, however, only shortlisted candidates will be contacted.**

