

International Committee of the Red Cross
ICRC Compound, Ministries Road, Amarat Juba, South Sudan

JOB ADVERTISEMENT Mental Health Psychosocial Support Field Officer (Psychologist 2) Based in Malakal

The International Committee of the Red Cross (ICRC) is an impartial, neutral and independent organization whose exclusively humanitarian mission is to protect the lives and dignity of victims of armed conflict and other situations of violence and to provide them with assistance.

The ICRC is mandated to work in countries affected by armed conflict or other situations of violence. The ICRC is present in over 80 countries and has some 15,000 field staff.

In 1986, the ICRC expanded its presence to South Sudan. There are around 1,000 ICRC staff working in Juba, Bentiu, Bor, Malakal, Rumbek, and Wau. The ICRC is looking for an enthusiastic and motivated person for the above position.

ICRC is an Equal Opportunity Employer giving highest priority to staff safety and security.

For more information, visit the ICRC website: http://www.icrc.org/

AIM OF THE POSITION

Within the framework of the priorities, objectives and strategies set by the Subdelegation, under the line management of the Health Delegate (MAL) and technical supervision of the MHPSS Delegate (BRX and MAL), the MHPSS Field Officer supports in the development, organization, implementation, and follow up of ICRC's MHPSS activities in the assigned area.

Main Duties and Responsibilities:

Assists in implementation and supervision of relevant MHPSS activities, including:

- Ensuring the delivery of culturally appropriate and relevant awareness raising on MHPSS for communities
 - Collaborates with SSRC and other community actors to develop and deliver awareness raising and sensitization sessions that increase community knowledge of MHPSS topics and psychological consequences of violence.
 - Creates materials and provides training for awareness raising outreach teams on key messages and types of methodologies that can be used to sensitize communities on MHPSS.
 - Supervises and monitors how awareness sessions are conducted and provides constructive feedback to those involved on how they can be improved.
- Ensuring the provision of sensitization on a variety of MHPSS topics for health staff and community actors so they can identify and refer individuals in need of MHPSS care appropriately
 - Identifies, trains and supervises focal points in health facilities and the community to recognize and refer individuals who may be in need of psychological support, including victims of sexual violence.
 - Develops and provides ongoing training and sensitization on MHPSS themes (e.g. identification of signs of MHPSS, psychological consequences of violence, how to identify survivors of sexual violence, etc.) according to needs and level of knowledge assessed among health staff and/or community actors.
- Ensuring the delivery of quality counselling at ICRC-supported health facilities and at the community-level for beneficiaries according to ICRC guidelines and protocols
 - Coaches counsellors and provides constructive feedback according to ICRC guidelines and protocols so they are able to
 - Meet beneficiaries for a first contact, assess their situation and potential MHPSS needs, and create a counselling plan with the individual.
 - Organize individual and group counselling sessions for beneficiaries.
 - Make referrals for medical care, protection needs, and other services when required.

Only short-listed candidates will be contacted. Application files not retained will not be returned.

- Accurately record and maintain relevant documentation (including clinical files/reports for individual counselling and group counselling sessions) for beneficiaries in a manner that ensures confidentiality and follows ICRC MHPSS standards.
- Liaises with teams in Health, Protection, EcoSec, and other relevant departments to ensure MHPSS beneficiaries have their needs met transversally and are followed up.
- o Conducts individual and group based therapeutic assessments and interventions when necessary.
- Ensuring the creation of referral pathways to support MHPSS beneficiaries with further needs
 - o Identifies and facilitates referral pathways for clients in need of mental health specialists, medical care and other humanitarian needs.
 - Assists counsellors and others involved in MHPSS activities to make appropriate referrals for beneficiaries according to pathways developed
- Reporting and administration
 - o Monitors the quality, effectiveness, and appropriateness of MHPSS activities throughout their implementation.
 - o Provides relevant reports in a timely manner
 - Implements MHPSS data collection tools for all activities in a manner that ensures a strict confidentiality of data and regularly supports those collecting information for MHPSS activities to do so accurately and according to ICRC standards.

Required professional and technical skills

- 'A' Level (Higher/Advanced Higher Grade exam) or equivalent. Some college coursework completed or an Associate Degree is an asset;
- 3 to 5 years' experience with humanitarian organizations, to include 2-3 years of previous professional experience in mental health, psychosocial support, counselling, social work or other similar fields.
- Previous experience facilitating trainings and working with vulnerable groups. Experience supporting survivors of sexual and gender-based violence is an asset.
- Conversational in English and Arabic language. Knowledge of local languages spoken in MAL AoR is an asset;
- Intermediate level in report writing and using Excel;
- Skilled in the following competencies: Representing the ICRC, Adapting & Learning, Communication (ability to express and exchange views and ideas), Empathy, Analysis & Synthesis;
- Good knowledge of ICRC mandate, IHL, and of other humanitarian topics;
- Good knowledge of geographically assigned environment;
- Readiness to spend 50-75% of the time in the field;

HOW TO APPLY

Interested candidates should submit their application clearly marked 'Mental Health Psychosocial Support Field Officer (Psychologist 2) – Malakal" (including C.V. written in English) and copies of certificates at latest Tuesday, 2nd April 2019 to the HR Manager.

either: At the ICRC reception in Juba, Wau, Rumbek, Bor, Malakal, or Bentiu

or By email to: mal_recruitment_services@icrc.org

Female applicants are strongly encouraged to apply