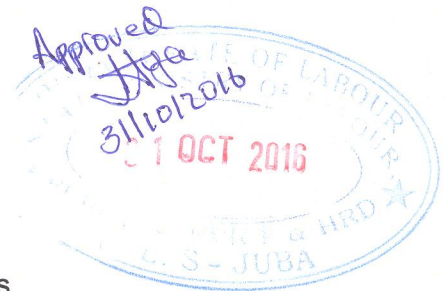# ICRC
International Committee of the Red Cross
ICRC Compound, Ministries Road, Amarat Juba, South Sudan

JOB OPENING
IT TECHNICIAN (2 POSITIONS)
Based in Juba with frequent travel to ICRC field sites

The International Committee of the Red Cross (ICRC), an impartial, neutral and independent organisation striving to protect and assist the victims of war and internal violence, has been working in South Sudan since 1986. The ICRC is looking for an enthusiastic and motivated person for the above position to be based in Juba.

Main Duties and Responsibilities:
- Realizes large computer and communication infrastructure projects under the supervision of the Superior.
- Assists in the maintenance of all ICT Infrastructure.
- Ensures that installation and maintenance of ICT projects is carried out according to ICRC procedures and guidelines.
- Ensures that the ICRC standard and guidelines are respected at all level.
- Ensures IT Help Desk permanence on working days handling and prioritizing requests according to established internal procedures (including reporting).
- Carries out troubleshooting or escalates any potential issues to the next level if necessary.
- Assists proper management on packaging of ICT Material.
- Assists to ensures ICT materials movement, Update movement and stock of material are matched with latest IS Inventory situation. Report on any low level stock necessarily. (Might be a repetition)
- Creates and updates technical documentation of ICT Installation (in coordination with supervisor).
- Files all important documents concerning the ICT Department.
- Liaise with service providers, suppliers and authorities.
- Deputizes the Senior IT Technician in his absence.
- Liaise with regional monitoring specialist on monitoring of all ICT Systems in the country, in order to mitigate potential problems.
- During field visit, do briefing to Management on arrival about objectives to be done and debriefing about what has been done, including challenges during the visit and pending matters.

Minimum required knowledge & experience:
- Technical college or University degree in ICT
- 2 years experiences in IT Field and Telecom, including Radio voice and data communication.
- 4 years' work experience in a similar function
- Good command of written and spoken English
- Capacity to integrate and implement ICRC policies and procedures
- Confirmed capacity to work independently
- Capacity to train and organize work for other Junior ICT Staff/ICT Relay
- Willingness of self-education in ICT
- Good analytical and communication skill.
- Capable of assessing situation in the field from a distance and initiate necessary actions
- Confirmed capacity to work under pressure and within given time frame.

Interested candidates should submit their application clearly marked **"IT Technician II - Juba"** (including C.V. written in English and copies of certificates) at latest **Monday, 14th November 2016** to **The Administrator;**

Either	At the ICRC reception	: **Juba, Wau, Bor, and Rumbek**
Or	By email to	: **jub_hr_services@icrc.org**