



JOB DESCRIPTION

Job Title: Radio Technician Trainer

Line Management: Project Manager –Capacity Building, Juba, South Sudan

Contract type: One year fixed term with possibility of extension - Local terms and conditions.

BBC Media Action

BBC Media Action uses media and communications to reduce poverty and promote human rights in developing countries. We partner with civil society, local media and governments to:

- Produce creative programmes based on robust research in multi-media formats which inform and engage audiences around key development issues.
- Strengthen the media sector through building professional capacity and infrastructure.

Overall Purpose of the Job

The Technical Radio Trainer will be expected to provide support for radio studios and broadcast infrastructure, digital production systems and PC desktops across local partner radio stations supported by BBC MA; and to provide training and mentoring of community radio station staff around the country in basic repairs and use of technology. They will develop appropriate solutions to incidents, problems and management of safety, using new or existing technologies, through innovation, creativity and change. They take responsibility for maintaining and managing applications of current and developing technology, and may undertake engineering design and development of systems and services.

Main Role and Responsibilities

Partner Radio Station Technical Support

- Conducts field visits to radio station partners to assess the current state of technical equipment and its use.
- Document issues and develop a technical plan for improvement at each station, including identifying equipment for repair and replacement; performing basic repairs; evaluating technical solutions; and working with suppliers



- With each partner station, develop and implement a calendar based technical improvement plan with regular field support visits and remote communication to ensure its progress
- Identify, mentor and train one Radio Technician in each station to take overall responsibility for equipment maintenance. Provide training on Broadcasting, in addition to all relevant station staff in technical equipment management and maintenance, building their capacity to implement the technical improvement plan, improving the way the station uses the equipment available to them and ensuring it is used in the right way.
- Ensure technical assets in partner stations are documented and labelled correctly.

General Technical Support

- Provide input, advice and feedback on the suitability, sustainability and use of new products and processes for use in both the BBC Media Action office and radio partners. Identify and recommend suitable equipment to be purchased in the future.
- Maintain the technical equipment in the BBC Media Action office, identifying problems and developing solutions independently.
- Keep knowledge and skills up to date by identifying training and work opportunities that will further self-development.

Desired Skills

- Strong troubleshooting and problem solving in complex Radio system
- Radio frequency experience.
- Software development and database administration skills
- FM & AM transmission experience
- DAB + Encoding & transmission experience

Person specifications

- Demonstrable theoretical and practical knowledge of radio broadcast systems in use in a broadcasting environment
- Extensive experience in delivering training and mentoring to teams and individuals of varying skills and levels of capacity
- Considerable experience of diagnosing and fixing technically complex problems across a variety of radio broadcast systems
- IT skills in PC use and basic troubleshooting
- Demonstrable ability to communicate clearly using a range of styles, tools and techniques to explain technical issues to a wide range of people
- Willingness to spend time in the field, with limited facilities, often under harsh conditions
- Relevant academic qualifications

- Must be self-reliant, resourceful, good problem-solver, good humored, and flexible
- Spoken and written English is required; as well as Simple Arabic
- One other additional South Sudanese language would be highly beneficial

Competencies

The following competencies (behaviours and characteristics) have been identified as key to success in the job. Successful candidates are expected to demonstrate these competencies.

- **Analytical Thinking** – Able to simplify complex problems, processes or projects into component parts, explore and evaluate them systematically. Able to identify causal relationships, and construct frameworks, for problem-solving and/or development.
- **Decision Making** – Is ready and able to take the initiative, originate action and be responsible for the consequences of the decision made.
- **Planning and Organisation** – Is able to think ahead in order to establish an efficient and appropriate course of action for self and others. Prioritises and plans activities taking into account all the relevant issues and factors such as deadlines, staffing and resources requirements.
- **Resilience** – Can maintain personal effectiveness by managing own emotions in the face of pressure, setbacks or when dealing with provocative situations. Can demonstrate an approach to work that is characterised by commitment, motivation and energy.
- **Influencing and Persuading** – Ability to present sound and well-reasoned arguments to convince others. Can draw from a range of strategies to persuade people in a way that results in agreement or behaviour change.
- **Communication** – The ability to get one's message understood clearly by adopting a range of styles, tools and techniques appropriate to the audience and the nature of the information.
- **Managing relationships** – Able to build and maintain effective working relationships with a range of people.
- **Self-Development** – Is able to identify and apply opportunities for learning and development.

How to apply,

Deliver hard copy of your CV at BBC Media Action office at Kololo before immigration offices or Send your CV, applications Letter to : bbc.ma.recruitment@gmail.com

Please clearly indicate '**Radio Technician Trainer**' in the e-mail title and include your email address and your valid phone number in your CV.

Among the documents required are; copies of academic qualifications and copy of National ID. Only South Sudanese are encouraged to apply.

Closing date: 29th June 2018 not later than 5:00PM.

Only shortlisted candidates will be contacted for the interview

