

**JOB VANCANCY  
IT OFFICER**

**1.0. BACKGROUND**

Kush Bank is a registered commercial Bank with the Ministry of Legal Affairs (registered in 2012) in the republic of South Sudan. It was granted a license to operate and engage in a conventional banking as a financial institution on November 6th, 2013 after meeting the statutory capitalization and infrastructural requirements of The Bank of South Sudan.

The decision to establish the bank was based on low financial inclusiveness, untapped potential in agricultural sector, non-existence of tangible strategic support to Small and Mediums Enterprises (SMEs), import economy and fast emerging regional economic integration.

**2.0. JOB PURPOSE:**

Provide effective information, communication and technology support to Kush Bank business

**3.0. KEY DUTIES/RESPONSIBILITIES OF IT OFFICER INCLUDES BUT NOT LIMITED**

- ❖ Support LANs, WANs, network segments, Internet, and intranet systems.
- ❖ Troubleshoot problems reported by users.
- ❖ Able to maintain and repair computer hardware and software of the bank
- ❖ Respond to and resolve help desk requests
- ❖ Install, configure of Windows desktop and server operating systems; TCP/IP and provide efficient user support for computing hardware and software.
- ❖ Set up and maintain branches IT environment including LAN, workstations, printers, shared file services, antivirus, etc.
- ❖ Set up data communications systems and interface with LAN.
- ❖ Maintain network and system security.
- ❖ Monitor networks to ensure security and availability to specific users.
- ❖ Upgrade systems and processes as required for enhanced functionality and security issue resolution
- ❖ Set up and maintain branch IT environment including LAN, workstations, printers, shared file services, internet/email access, security and antivirus among others.
- ❖ Periodically upgrade and service the bank IT equipment and facilities such as counting machines, PC, laptops, printers among others.

**4.0. QUALIFICATIONS, EXPERIENCE AND COMPETENCIES**

- Bachelor Degree in Computer Science, information technology, or equivalent training and experience
- At least 2 years of practical, hands on experience installing, maintaining and operating ICT systems with a minimum of 1 year experience in financial institution
- Good command of English. Knowledge of Arabic is desirable.
- Experienced in supervising and mentoring other staff.
- Able to work in harsh, unstable and difficult conditions, independently and in a team.
- Able to establish and maintain effective working relations with people of different cultural backgrounds and languages

If you have the required experience and qualification, please send your updated CV and your motivation letter to [info@kushbankss.com](mailto:info@kushbankss.com) by July 7<sup>th</sup>, 2017. **No application hand delivery is accepted.**